	REDMON Docket: 1378995 - 61949							
Item	Document	Date						
1	Request/approval to study for discontinuance	03/01/2011						
2	Notice (if appropriate) to Headquarters of suspension	N/A						
3	Notice (if appropriate) to customers/district personnel of suspension	N/A						
4	Highway map with community highlighted	03/30/2011						
5	Eviction notice (if appropriate)	N/A						
6	Building inspection report and original photos	N/A						
7	Post Office and community photos	N/A						
8	PS Form 150, Postmaster Workload Information	03/31/2011						
9	Worksheet for calculating work service credit	03/30/2011						
10	Window transaction record	03/26/2011						
11	Record of incoming mail	03/25/2011						
12	Record of dispatched mail	03/26/2011						
13	Administrative postmaster/OIC comments	03/24/2011						
14	Inspection Service/local law enforcement vandalism	03/28/2011						
15	Post Office fact sheet	4/14/2011						
16	Community fact sheet	4/14/2011						
17	Alternate service options/cost analysis	04/14/2011						
18	Form 4920, Post Office Fact Sheet	4/14/2011						
19	Reccomendation and Service Replacement Type	N/A						
20	Questionnaire instruction letter to postmaster/OIC	04/25/2011						
21	Cover letter, questionnaire, and enclosures	04/25/2011						
22	Returned customer questionnaires and Postal Service	various						
23	Analysis of questionnaire	07/27/2011						
24	Community meeting roster	5/5/2011						
25	Community meeting analysis	05/09/2011						
26	Community meeting letter (Need to set before questionnaire if not held before)	04/25/2011						
27	Petition and Postal Service response letter	N/A						
28	Congressional inquiry and Postal Service response letter	N/A						
29	Proposal checklist	05/20/2011						
30	District Notification to Government Relations	05/20/2011						
31	Instructions to postmaster/OIC to post proposal	05/20/2011						

32	Invitation for comments exhibit	05/20/2011
33	Proposal exhibit	05/20/2011
34	Comment form exhibit	05/20/2011
35	Instructions for postmaster/OIC to remove proposal	07/21/2011
36	Round-date stamped proposals and invitations	07/27/2011
37	Notification of taking proposal and comments	07/21/2011
38	Proposal comments and Postal Service response	07/27/2011
39	Premature Postal Regulatory Commission appeal	N/A
40	Analysis of comments	N/A
41	Revised proposal	05/20/2011
42	Updated PS Form 4920	05/20/2011
43	Certification of record	7/27/2011
44	Log of Post Office discontinuance actions	08/04/2011
45	Transmittal to vice president, Delivery and Retail, from district	08/08/2011
46	Headquarters' acknowledgment of receipt of record	08/14/2011
47	Final determination transmittal letter from Headquarters	08/22/2011
48	Instruction letter to postmaster/OIC on posting	08/23/2011
49	Round-date stamped final determination cover sheets	10/04/2011
50	Postal Bulletin Post Office Change Announcement	N/A
51	Vice president, Delivery and Retail, instruction letter	N/A

Item: 1 Page: 1

UNITEDSTATES	
POSTAL SERVICE:	

3/01/2011	, Trace where arrays the electronic values arrays and the second of
DAVID MARTIN DISTRICT MANAGER GATEWAY PFC	

I request your authorization to investi congressional district.	gate a possible change in postal services for the office in the 15th
Post Office Name:	REDMON
Zip+4 Code:	61949-9000
EAS Level:	11
Finance Number:	166582
County:	Edgar
Proposed Admin Office:	PARIS PO
ADMIN Miles Away:	9.1
Near Office Name:	BROCTON PO
Near Miles Away:	6.2
Number of Customers:	
Post Office Box:	100
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	100
ZIP Code Change:	Yes NO 🗹 ZIP Code

The above office became vacant when the postmaster retired on 05/01/2010.

postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also 4 retail offices within 10 miles of the Redmon Post Office

MICHAEL PFUNDSTEIN Manager, Post Office Operations Approval to Study for Discontinuance: DAVID MARTIN 03/01/2011 DISTRICT MANAGER

DATE

cc: Area Manager, Public Affairs and Communication

GATEWAY PFC

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Dockect: 1378995

VINITED STATES POSTAL SERVICE.

OTICE OF PO		

		NOTICE OF POST C	FFICE EN	IERGENO	CY SUSPENSION		
A. Office							
Name: REDMO Area: GREAT Congressional Dis EAS Grade:	LAKES			District: County:	State: IL CENTRAL ILLING Edgar Finance Num	IS PFC	Code: 61949
Post Office:		Classified Station			Classified Branch		СРО 🔲
			,			,	
• There was no	o Emergeno	cy Supension for th	is office)			
·							
Prepared by:	Elizabeth An		Duri C			Date:	03/30/2011
Title: Tele No:	(708) 754-06	LINOIS PFC Post Office	Keview Co	ordin <u>ator</u>		Eav No.	(708)
100110.	(,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,					Fax No:	754-6317

A. Office
Name:

EAS Grade:

Post Office:

Area:

Docket: 1378995-61949

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166582

CPO



REDMON

Congressional District:

GREAT LAKES

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION State: IL Zip Code: 61949 District: CENTRAL ILLINOIS PFC County: Edgar

Finance Number:

Classified Branch

There was no Emergency Supension for this office

11

Classified Station

 Prepared by:
 Elizabeth Anderson
 Date:
 03/30/2011

 Title:
 CENTRAL ILLINOIS PFC Post Office Review Coordinator
 Fax No:
 (708) 754-6317

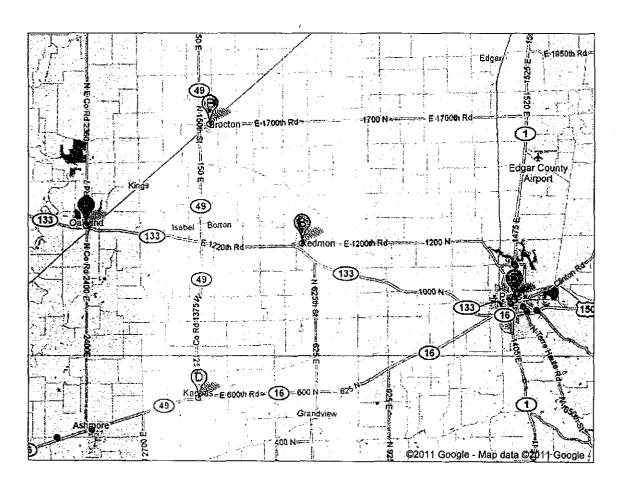
Item: 4 Page: 1

Google maps Post Office

Notes Docket: 1378995 - 61949 Item Nbr: 4 Page Nbr: 1

- A. US Post Office 139 East Wood Street, Paris, IL -(217) 466-5960 1 review
- C. US Post Office 109 Edgar Street, Vermilion, IL -(217) 275-3711
- E. US Post Office 110 East 3rd Street, Brocton, IL -(217) 385-2413
- G. US Post Office 210 West Madison Avenue, Chrisman, IL -(217) 269-2031 3 reviews
- I. US Post Office 4 Pike Street, Oakland, IL - (217) 346-2424

- B. US Post Office 402 Oak Street, Redmon, IL - (217) 884-2241 1 review
- D. US Post Office 126 E Buena Vista St, Kansas, IL -(217) 948-5331
- F. Paris Post Office Paris, IL
- H. US Post Office , 212 N Central St, Metcalf, IL - (217) 887-2412 1 review
- J. US Post Office 150 Front Street, Hume, IL - (217) 887-9031



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		· · · · · · · · · · · · · · · · · · ·		Eviction	Notice			
A. Office								
Name:	REDMON					State:	IL	Zip Code: 61949
\rea:	GREAT LAKES				District:	CENTRAL ILLI	NOIS PF	C
Congress	sional District:	15th			County:	Edgar		
EAS Grad	de:	11			·	Finance N	lumber:	166582
Post Offic	ce:		Classified Station			Classified Brand	ch	СРО

There was no evection notice for this office

Prepared by:	Elizabeth Anderson	Date:	03/30/2011
Title:	CENTRAL ILLINOIS PFC Post Office Review Coordinator		
Tele No:	(708) 754-0674	Fax No:	(708) <u>754</u> -6317

Docket: 1378995-61949 Item: 6 Page: 1

(708) 754-6317

Fax No:



(708) 754-0674

Tele No:

		Buildi	ng Inspection Rep	ort		
A. Office				,		
lame: REDMOI trea: GREAT I			District:	State: IL CENTRAL ILLINOIS	PFC Zip	Code: <u>61949</u>
ongressional Distr	ict: 15th		County:	Edgar		
AS Grade:	11	· ·		Finance Numbe	er: 1665	
Post Office:	<u>r</u>	Classified Station		Classified Branch		СРО 🔲
						:
		•				
						·
				·		
Prepared by:	Elizabeth And				Date:	03/30/20

Docket: 1378995-61949 Item: 7 Page: 1



Name: REDMON GREAT LAKES Olistrict Signar Finance Number: 166582 Post Office: V Classified Station Classified Branch CPO There was no	A. Office												
Afree: GREAT LAKES District: CENTRAL ILLINOIS PFC Congressional District: 15th County: Edgar Finance Number: 166582 Post Office: V Classified Station Classified Branch CPO * There was no									Stat	e: IL	Zip (Code: 6	1949
Finance Number: 166582 Post Office: Classified Station Classified Branch CPO There was no photos for this office Prepared by: 1 Title: Date: Title:	Area:	GREAT L						District:	CENTRAL	ILLINOIS P	FC		
Prepared by: Title: Classified Station Classified Branch CPO CPO	EAS Grade	onai Distri e:	ct: 15	otn I			v	County:	Edgar	a Number	16650	3	
• There was no photos for this office Prepared by: Date: Title: Date:					01 '7		·				10000		
Prepared by: i Date:	Post Office) ;			Classified	Station			Classified B	ranch		CPO	
Prepared by: i Date:													
Prepared by: i Date:													
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Prepared by: i Date:	• There	wae no					z nh ote	aa fau th	ia affia.				
Title:	111010	1143 110	•				: pnot	os ioi ui	us office				
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Tele No:					<u> </u>					_			_
	Tele No:									Fa	x No:	,	

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PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code REDMON, IL 61949		Postmaster's Signature TY53G0	Date 04/23/2011
District Office, State & Zip Code GATEWAY PFC, MO 63155		District Manager's Signature Peter Allen	Date 03/31/2011
(Check Box)			-
✓ Vacancy Management Review ☐	RFR	See Instru on Revers	
1. Current Office Level			11
2. Finance Number	(1-6)	_ 16	6582
3. General Delivery Families Served	(7-9)		0
4. Post Office Boxes/Call Boxes Rented	(10-15		100
5. Possible City Deliveries	(16-20		0
6, Administrative Rural Boxes Served	(21-25		0
7. Intermediate Rural Boxes Served	(26-30)		0
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35		0
9. Administrative Highway Contract/Star Route Boxes Served	(36-39		0
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43		0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12. Number of Carrier Stations/Branches	(48-49		0
13. Number of Finance Stations/Branches	(50-51	5	0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53	,	0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56	,	
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23. Is Postmaster Lessor for Government Owned Building?	(64)		N
24, Does Office Have MPLSM/SPLSM?	(65)		N .
25. Does Office Distribute Food Stamps?	(65)		N
PS Form 450 January 1983			

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PS Form 150, Postmaster Workload Information

Dock	et 1	3789	95
Page	Nb	r 8a	

the second of th	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	100	0
Possible City Deliveries	. 0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- 1. Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- 3. Enter number of general delivery families served.
- Enter total number of post office toxes and call boxes ranted. Do
 not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible dity deliveries. The total reported should equal the total possible deliveries shown to Form 1821, Camer Route Report, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mait must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carner administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the lotal number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- 14. Enter the total number of contract stations, rural stations and community sost offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a small
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 16. Does office separate massed origing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a outing, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- 19. Does office separate all incoming letter size mail to city, rural and/or star routes?
- 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisciction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

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Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Workshortf	or calculati	ing Workload	d Service	Credit (WSC) for Pos	t Offices		
Office Name:	REDMON								
Office Zip+4:	61949 -9000	 District:	CENTRAL	ILLINOIS I	PFC				
Omoo mp - 1	<u> </u>								
	6			ity WSCs		_	,		_
	ery Families Served (•			0	$-\frac{X}{2}\frac{1.0}{1.0}$	=	0
	xes/Call Boves Files Deliveries (* - 1 5, 28					100	$-\frac{X}{2}$ 1.0	=	100
-	Rural Box - Der ed	•				0	X 1.33 X 1.0	=	0
	tural Boxes Strved (I	-	•				$-\frac{x}{x}\frac{1.0}{0.7}$	=	0
	Responsit "by for Int						^~	_	_
(Item 8, PS F	Form 150)		• • • • • • • • • • • • • • • • • • • •			0	X 0.3	=	0
(Item 9, PS F	Highway Contract/St Form 150)					0	V 4 0	_	٥
 Intermediate H	lighway Contract ^{ers} ta	r Route Box	es Served				X 1.0	=	0
(Item 10, PS						0	X 0.7	=	0
Administrative Boxes for Othe	Responsible for all er Offices (1 1 1 1 1	3 Form 150)			0	X 0.3	=	0
		Total A	Activity WSCs						100
			Reven	nue WSCs					
First		25 reve	enue units: 1	00,1	X 25 u	nits	=	25.00	
Next	t	275 reve	enue units: 0	0.50	X7 u		=	3.50	
Next	t	700 reve	enue units: 0	0.25	X0 и	nits	=	0.00	
Next	t	5000 reve	enue units: 0	0.10	X0 u	nits	=	0.00	
		ce of reve	enue units: 0	0.01	X0 u	nits	=	0.00	
	1,5 - 0	ane WSCs	:					28,50	
Activity WSCs		enue WSCs	= 28.50	Base \	NSCs1	28.50	= EAS Grade	E	
Previous evalu	uation: EAS lead :	11	_						
	of change is pende ncy exists, forms has		appropriate E	EAS grade	<u> </u>		(ìf	appropriate	•)
Worksheet cor				- 0	,				
ELIZABETH A	NDERSC			ELIZAI	BETH.A.ANI	DERSON2	@USPS.GO	✓	
Printed Name				Signati	иге				
CENTRAL ILL	INOIS PIT 1 st 1 S	≀eview Coor	dinator	03/30/2	2011				
Title				Date		·			
		,							

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03/08/2011

OIC/POSTMASTER

SUBJECT: REDMON Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to REDMON customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the REDMON Post Office for a 2-week period. The surveys should begin 03/12/2011 and end on 03/25/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 03/26/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact ELIZABETH ANDERSON, Post Office Review Coordinator, at (708) 754-0674.

ELIZABETH ANDERSON

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1378995
Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1378995
Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1378995

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Completed By: Window Transaction Survey 61949 - 9000 03/25/2011 through 03/12/2011 REDMON Window Transaction Survey Survey Period: PO Name:

TY53G0

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail, instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. Use hash marks (IIII) for daily survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

point forms of									
	<u> </u>	ļ				Certified			
Δ.		Parcels Ex Money Reg	Express Fegistered	Passports Meter	Box Box	Insured Special		Nonrevenue	45
Day/Date	Sales (7777)	(1.083) (1.	(696:1)	Settings (5.06)	$\overline{}$	(1.792)	Services (1.787)	Services (1.188)	
Sat - 03/12	-	_		0	0	0	0	0	_
Sun - 03/13	0	0	0	0	0	0	0	0	_
Mon - 03/14	4	<u>_</u>	_	0	0	0	0	1	_
Tue - 03/15	4	 -	0	0	0	0	0	0	_
Wed - 03/16	က	2	0	0	0	0	0	0	_
Thu - 03/17	2	0	0	0	0	0	0	0	_
Fri - 03/18	2	0	0	0	0	0	0	0	1
Sat - 03/19	2	0	_	0	0	0	0	0	—
Sun - 03/20	0	0	0	0	0	0	0	0	
Mon - 03/21	2	0	0	0	0	0	0	0	
Tue - 03/22	7	۲	0	0	0	0	0	0	1
Wed - 03/23	3	0	0	0	0	0	-	0	_
Thu - 03/24	က	_	0	0	0	0	0	0	_
Fri - 03/25	4	- -	0	0	0	0	0	0	1
TOTALS	37	8	2	0	0	0	-	-	·
Time Factor	. 777. X	X 1.083 X	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188	— ' <i>"</i>
Daily Average	2.4	0,7	0.3	0.0	0.0	0.0	0.1	0.1	ge:
Average Number Daily Transactions:			4.1		Average Workloa	Average Daily Retail Workload in Minutes:	etail ıtes:	3.6	_
							•		

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Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

REDMON 61949 - 9000

Dates Recorded

03/12/2011 through 03/25/2011

Date	Le	tters	F	lats	Pai	rcels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/12	171	95	74	40	3	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	152	152	29	85	5	0	0	0
Tue - 03/15	114	114	28	31	6	0	0	0
Wed - 03/16	95	171	38	12	1	0	0	0
Thu - 03/17	133	95	9	29	3	0	0	0
Fri - 03/18	152	38	8	21	7	Ö	0	0
Sat - 03/19	228	29	46	29	2	1	0	0
Sun - 03/20	0	0	0	0	0	0	0	0
Mon - 03/21	228	228	46	114	5	2	0	0
Tue - 03/22	152	114	55	38	3	2	0	0
Wed - 03/23	76	95	55	1	0	0	0	0
Thu - 03/24	114	114	46	38	4	0	0	0
Fri - 03/25	190	95	31	13	2	1	0	0
TOTALS	1,805	1,340	465	4 51	41	6	0	0
Daily Average	150.4	111.7	38.8	37.6	3.4	0.5	0.0	0.0

Signature of Person Making Count:

Printed Name:

TY53G0 TY53G0

Date:

03/25/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

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Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

REDMON 61949 - 9000

Dates Recorded

03/12/2011 through 03/25/2011

Date	Le	tters	F	lats	Pai	rcels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/12	8	0	Ö	0	1	0	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	42	0	2	0	0	0	0 :	0
Tue - 03/15	36	0	0	0	7	0	0	0
Wed - 03/16	33	0	1	0	1	0	0	0
Thu - 03/17	13	0	0	0	0	0	0	0
Fri - 03/18	37	0	0	0	0	0	0	0
Sat - 03/19	15	0	6	0	1	0	0	0
Sun - 03/20	0	0	0	0	. 0	0	0	0
Mon - 03/21	41	0	1	0	1	0	0	0
Tue - 03/22	39	0	2	0	1	Ó	0	0
Wed - 03/23	48	0	1	0	0	0	0	0
Thu - 03/24	30	0	3	0	0	0	0	0
Fri - 03/25	23	0	1	0	1	0	0	0
TOTALS	365	0	17	0	13	0	0	0
Daily Average	30.4	0.0	1.4	0.0	1.1	0.0	0.0	0.0

Signature of Person Making Count:

Printed Name;

Date:

TY53G0

TY53G0 03/26/11

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03/24/2011

OIC/POSTMASTER

SUBJECT: REDMON Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the REDMON Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the REDMON Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to ELIZABETH ANDERSON by 04/07/2011. This information will be entered into the official record for public viewing.

Post Office Box	100
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	100

If you have any comments on alternate means of providing services to the REDMON customers, please provide them below:

Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumming, Redmon Christian Church, Englum Grain Co. Inc., Redmon Fire Department, Village of Redmon, Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, Terry Ingram Recycling

ELIZABETH ANDERSON
Post Office Review Coordinator

Comments:

Prairie Porch Quilting (po box 57)10679 N. 600 St Paris IL 61944 Prairie Porch Primative (po box 57)10679 N. 600 St Paris IL 61944 Amy McGinness Longaberger(po box 57)10679 N. 600 St Paris IL 61944 Vonda's Vine (po box 57)10679 N. 600 St Paris IL 61944 B & C Homerepair (po box 82) 609 W Grant St Paris IL 61944 Bretta Silks (po box 87) 104 W. Shute St Newman IL 61942 OilPaintings by Joycelyn Padgett (po Box 94) 4010 E 1950 Rd. Sheridan IL Sis Motorsports (po box 284) 125 Estelle St. Kansas Il 61933

cc: Official Record



Item: 14 Page: 1

03/28/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the REDMON Post Office, 61949 - 9000, located in Edgar County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

ELIZABETH ANDERSON Post Office Review Coordinator CENTRAL ILLINOIS PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

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		Pos	t Office Survey Sheet	
	Post Office Name	REDMON	ZIP+4	61949-9000
	Congressional District	15th	Date	04/14/2011
1.	List specific information ab where restrooms are availal n/a	pout the facility, such as ble), security, and other	s structural defects, safety hazards, lack of runnir deficiencies or factors to consider.	ng water or restrooms (if so,
2.	Is the facility accessible	to persons with disabili	ities? Yes No	
3.	Lease terms? 30-day can	cellation clause?	······································	
4.	Are suitable alternate qu	arters available for an i	ndependent Post Office? If so, where?	
5.	List potential CPO sites.			
	no			
 7. 	If yes, please identify the	em by name and addres	it mailers? Yes Moss. affected and what accommodations will be made	e for them?
8.		cked pouch be utilized?		discontinuance? Will a collection
	How Post Office boxes a	are installed?	248	
	How Post Office boxes a	are used?	100	
	What are the window ser	rvice hours?	8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. M-F	÷
			8:00 a.m. to 11:00 a.m. S	
	What are the lobby hour	s?	5:00 a.m. to 9:00 M-F	
			5:00 a.m. to 5:00 p.m. S	
9.	Have there been recent o	ases of mail theft or var	ndalism reported to the postmaster/OIC? Explain	1.

Post Office Survey Sheet (continued)

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Page Nbr: 2

	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Of All owned by Postal Service	
	List potential CBU/parcel lockers sites and distances from present Post Office site. Village Hall 2 blocks from Post Office	
^{12.} h	Are there any special customer needs? (People who cannot read or write, who cannot read or write read or write.	drive, who have infirmities or physical
13.	Rural delivery/HCR delivery.	
	a. What is current evaluation?	· .
	b. Will this change result in the route being overburdened?	☐ Yes 🗾 No
	If so, what accommodations will be made to adjust the route?	<u></u>
	c. How many boxes and miles will be added to the route?	0, box 0 Miles
	d. What would be the additional annual expense if the route is increased?	12749
	e. What is the one-time cost of CBU/parcel locker installation (id appropria	te)? 0
	f. At what time of the day does the carrier begin delivery to the community	?
	Will this delivery time be affected if the office is discontinued? (Y or N)	☐ Yes 🗹 No
	If so, how?	0
4	If so, how? Are the Post Office box fees at the facility that will provide alternative service different discontinued? If so, how (Cost)? More Same Less	ont from those at the office to be

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Community Survey Sheet

Post Office Name	REDMON	ZIP+4	61949-9000
Congressional District	15th	Date	04/14/2011
Incorporated?		☐ Yes 🗾 No	
Local government provi	ded by:	the village board	
Police protection provide		Edgar Co. Sherrif Depar	tment
Fire protection provided	l by:	Remon Fire Department	
School location:		Hume	
History, (Are there any Are there any special co	ercial, or business growth is exp special historical events related ammunity events to consider? y a state or national historic land I estate office when verification	dmark (see ASM 515.23)?	
			
Check with the field rea	economic make-up of the comm	nunity (e.g., retirees, commuters, self-empl	oyed, farmers)?

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Page: 1

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service							
Office Name: Office Zip+4:	REDMON 61949 -9000 District:	CENTRAL ILLINOIS PFC					
	the number of additional to be added to the route	0	x 3.64 hours per year	0.00			
	the number of additional to be added to the route	0.00	x 10.40 hours per year	0.00			
		•	Total time added to the route	0.00			
	the HCR hourly rate act Area Manager, Purchasing/C r)	ontracting		0.00			
	Total additional co	mpensation (HCR hourly rate)	x total time added to the route)	0.00			

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Rural Route Cost Analysis Form

Docket: 1378995 - 61949

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Rural Route Carrier									
Estimated Cost for Alternative Replacement Service									
						•			
Office		REDMON							
Office :	Zip+4:	61949 -9000	District:	CENTRAL IL	LINOIS PFC				
1.		number of additional be added to the rural	route		100				
2.	miles to b	number of additional e added to the route volume factor			0.00 2.30				
					Total (add	ditional bo	xes x volume factor)	230.00	
3.	to be add Centralize Regular L	number of additional ed to the rural route ed boxes . route boxes Non-L route boxes	boxes		0.00 0.00 0.00 100.00	х	1.00 Min 1.82 Min 2.00 Min	0.00 0.00 200.00	
						Total add	litional box allowance	200.00	
4.	Enter the n	number of additional oute	daily miles to	be added to	0.0	<u>100</u>	x 12 Mileage Standard	0.00	
							nal minutes per week to two decimal places		
5.		ional annual minutes minutes per week ye	ar)		430.0	10	x 52 Weeks	22,360.00	
6.	Total additi	ional annual hours annual minutes/	/		22,360.0	-	/ 60 Minutes	372.67	
7.		ural cost per hour (se lyroll summary report nsolidated)			34.2	<u>:1</u>			
			Total A	nnual Cost (a	additional anr	nual hours	x rural cost per hour	12,748.93	
8.	Enter lock	pouch allowance (if a	pplicable)					0.00	
Total annual cost for alternate service (annual cost minus lock pouch allowance)								12,748.93	

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Post off	U.S. Postal Serv ICE CLOSING OR CONS Fact Sheet	OLIDATION PROPOSAL		1. Date Prepared
	, act onece			04/14/2011
2. Post Office Name REDMON		3. State and ZIP + 4 Code IL, 61949-9000		-
4. District, Customer Service 5. Area	, Customer Service	6. County	7. Congressi	onal District
CENTRAL ILLINOIS PFC GREAT 8. Reason for Proposal to Discontinue	T LAKES 9. PO Emergency Suspend()	Edgar Reason and Date) 11	15th . Proposed Permanen	f Alternate Service
postmaster vacancy in addition to declining postal needs in the community. The Redmon Post Office became vacant in may 2010. Reguair and effective service can be provided to the customers with the rural carrier out of Paris, It. how already provides service to the surrounding area. There are also 4 retail offices within 10 miles of the Redmon Post Office	No Suspension			:
11. Staffing		11	2. Hours of Service	
a. PM PM Vacancy R Occupled 05/01/2010	eason & Date; retired	a, Time M-F 08:45 - 12:30, 13:00 - 16:00	Sat 08:00 - 11:00	Total Window Hours Per Week
b. OIC Career	Non-Career	a. Lobby Time M-F 5:00 a.m., to 9:00	Sat 5:00 a.m. to 5:00 p.m.	36.75
(150)EAS-11	owngraded from EAS-11			[
	of Non-Career- 0			
	of Non-Career- 0		Dell'es Verien	
13. Number of Custome			Daily Volume (Pleces)	
a, General Delivery	0	Types of Mail	Received	Dispatched
b. P.O. Box	100	a. First-Class	262	30
c. City Delivery	0	b. Newspaper	76	1
d. Rural Delivery	0	c. Parcel		t
e. Highway Contract Route Box	0	d. Other		0
f. Total	100	e. Total	341	32
g. No. Receiving Duplicate Service	<u> </u>	f. No. of Postage Meters		<u> </u>
h. Average No. Daily Transactions	4.10	g, No, of Permits	1	0
Finances a FY 2008 2009 2010		Receipts \$ 9,955 \$ 9,719 \$ 12,202	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168	c. PM Fringe Benefits (33.5% of b.) \$11,111
	16a, G	luarters		l
Postal Owned 30-day cancellation clause? Yes	Leased (if Leased, Expiration Date No Ev		Annual Yes, must vacate by)	Lease \$ 0
Located in: Business Home	Other Su	Jitable alternate quarters availab	ole? Yes N	lo lo
16b. Explain: lease being researched		· · · · · · · · · · · · · · · · · · ·		
17. Schools, Churches and Organization in Se	rvice Area: No: 1	19. Administrative/Emanating	Office (Proposed):	
Redmon Christian Church	· · · · · · · · · · · · · · · · · · ·	Name <u>PARIS PO</u>	EAS Level 20 :30 a.m. 11:30 a.m.	Miles Away 9.1
		Window Service Hours: M-F4		8:30 a.m. to 12:00 ATP.m. AT 24-hours
		PO Boxes Available: 257		
18. Businesses in Service Area:	No: 9	20. Nearest Post Office (if di	flerent from above):	
Redmon Waterworks, Buck Township, Down H Plumming, Englum Grain Co, Inc., Edgar Coun Pumping, Redmon Pit Stop, Terry Ingram Recy	ty New Vision Parish, B & B	p. Window Service Hours: M-F3:		Miles Away <u>6.2</u> 9:15 a.m. to 11:15 _{(7a.m} .
	i	Lobby Hours: M-F6 PO Boxes Available: 84	:00 a.m. to 9:00 p.m. SA	T 6:00 a.m. to 9:00 p.m.
	21. Prep			
Printed Name and Title SUE WANDERSEE		Signature SUE WANDERSEE		Telephone No. AC () (708) 754-0674
PO Discontinuance Coordinator Name	Telephone No. AC ()	Location	<u> </u>	(7-00) 7-0 0 7-007-4
ELIZABETH ANDERSON PS Form 4920, June 1993	(708) 754-0674	BEDFORD PARK, IL		



E				mark many 4 y to - d . ed.	and the same of th		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	, // <u>10.5 (half-man in manung in g</u>	May be supplied to the supplined to the supplied to the supplied to the supplied to the suppli	- and a single state of the	* * A &	Communication of the	#7 75 W - 75 T - 24 7 S	1 3 3 4 7 . 3	
A. Office	<u> 2</u>														
Name: Area: Congress EAS Gra	REDMON GREAT L sional Distri	AKES	15th 11					District: County:	Edgar	State: WAY P			Zip Code	6194	19
Post Offi	ce:	Y		Classi	fied Stat	ion			Classif	ied Bran	ich		CI	PO []
	,											٠			
This form	a ia a placa	holdor	for numb	on 10. A	nd tha w	ificati-	- of nov	u andina t	uma la sa						
This form	n is a place	notaer	ior numi	per 19, Ai	na tne ve	erincatio	n ot nev	v service t	ype is co	impiete.					
Prepare	d bv:	Sue V	Vanderse	e							1	Date:		05/0	9/2011
Title:	- vj.		WAY PF		ffice Re	view Co	ordinato				1	Jai€.		08/0	9/2011
Tele No:	:	(314)	436-364	<u> </u>							ı	Fax No:		(651 365-) 9708

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04/25/11

OIC/POSTMASTER

SUBJECT: REDMON Post Office

Enclosed are questionnaires addressed to customers of the REDMON Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/11/11 for further review.

Sue Wandersee Post Office Review Coordinator Enclosures •

Docket: 1378995-61949

Item: 21 Page: 1



04/25/2011

POSTAL CUSTOMER REDMON POST OFFICE REDMON, IL 61949

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Redmon Post Office retired on 05/01/2010. The Office is being studied for possible closing or consolidation for the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also 4 retail offices within 10 miles of the Redmon Post Office

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Paris Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Paris Post Office, located 9.1 miles away. Hours of service at this office are 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m, Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the Brocton Post Office, located 6.2 miles away. Hours of service at this office are 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday, and 9:15 a.m. to 11:15 a.m. on Saturday.

As always, you are welcome to continue using any neighboring facility that is convenient for you. Many customers in your community are already serviced by carriers in the area and this service will continue.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/05/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Redmon Post Office on Thursday, May 05, 2011 from 3:00 p.m. to 4:00 p.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Elizabeth Anderson at (708) 754-0674.

Thank you for your assistance.

Sincerely,

MICHAEL PFUNDSTEIN Manager, Post Office Operations 6801 W 73rd St Bedford Park, IL, 60499-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)

2.

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
c.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ №		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	npostal Services		•		
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	□ №		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:	·	·		
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	∏ №		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for n	ersonal ne	eds?
•		YES	∏ NO		
	If yes, please explain:				

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	☐ Better	☐ Just as Good	No Opinion	☐ Worse
If ye	s, please explain:			
Earm	shiph of the fall accine a de	10 (OL	J. all Mark and a N. M. M. and a new Market	
servi	es?	you leave your community? (Chec	ik ali tilat apply.) Where do you gi	to optain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs			
				
Do yo		usinesses in the community?		
If vec	Yes No	use them if the Post Office is disco	antinuad?	
,	Yes No		of full ded f	
	<u> </u>	•		
š:				
	·			
ne:		· · · · · · · · · · · · · · · · · · ·		

complete this questionnaire.



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

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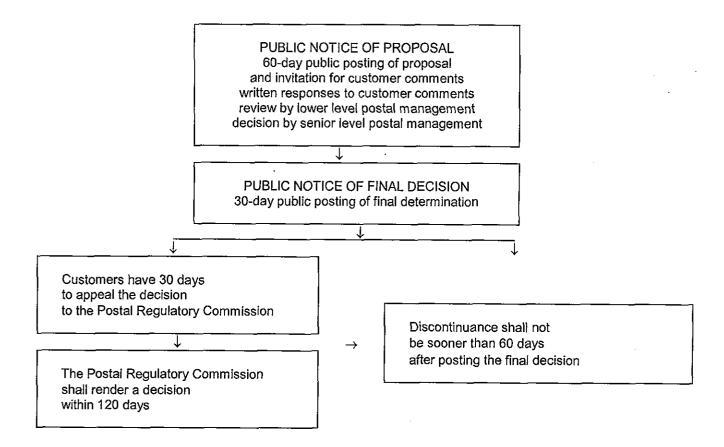


SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.



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05/09/2011

TONY INGRAM PO BOX 207

REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900

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Postal Service Customer Questionnaire

1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eacl	h of the foll	Monthly N	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a,	Buying Stamps			Ø	
	b.	Mailing Letters		V		
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail	V			
	e.	Pick up general delivery mail	1		V	
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				I
	h.	Sending Express Mail				I
	i.	Buying stamp-collecting material				g
	Oth	ner Postal Services				
	a.	Entering permit mailings	☐ YES	₩ NO		
	b.	Resetting/using postage meter	☐ YES	☑ NO		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	☑ NO		
	b.	Using for school bus stop	☐ YES	№ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	☑ NO		
		If yes, please explain:		•	· · · · · · · · · · · · · · · · · · ·	
	d.	Using public bulletin board	☑ YES	∏. NO		
	e.	Other	YES	□ ио		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	ing, or for	personal ne	eds?
			☐ YES	Y NO		
		If yes, please explain:				

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receive F current s	ost Office box service	or general delivery service, comple	ete this section. i	How will the prop	osed service compare t
If yes	, please explain:				
			•		
For wh		you leave your community? (Chec	k all that apply.)	Where do you go	o to obtain these
	Shopping				
	Personal needs				
	Banking				
	Employment				
	Social needs				
	Yes No	use them if the Post Office is disco			
	my go	unum	11	15118	
dress:	1.0.130x 2	17 Redmon,	p. 1	1949	
ephone:	217-840-0	P862			-
ie: 4	-27-11		_		
ase add ar	·	s on a separate piece of paper and		orm. Thank you f	or taking the time to



05/09/2011

CAROLINE GAINEY PO BOX 43 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900

Docket: 1378995-61949 Item: 22 Page: **3**



Postal Service Customer Questionnaire

1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	h of the foll	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Neve
	a.	Buying Stamps			X	
	b.	Mailing Letters	Ţ	X		
	c.	Mailing Parcels			风	
	d.	Pick up Post Office box mail	本			
	e.	Pick up general delivery mail				中
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			区	
	h.	Sending Express Mail			过	
	i.	Buying stamp-collecting material				本
	Oth	ner Postal Services		a		
	a.	Entering permit mailings	☐ YES	Ŋ NO		
	b.	Resetting/using postage meter	☐ YES	Дио		
	Nor	npostal Services		_		
	a.	Picking up government forms (such as tax forms)	☐ YES	₩ NO		
	b.	Using for school bus stop	☐ YES	₩ ио		
	c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	NO NO		
		If yes, please explain:		·		
	ď.	Using public bulletin board	T YES	NO X		
		Other	,—-			
	e.		YES	XTNO		
		If yes, please explain:			·	
2.	Do 1	you pass another Post Office during business hours while traveling to or from	work, or shopp	oing, or for	personal ne	eeds?
			YES	М М		
		If yes, please explain:		<i>T</i>		



			F7		
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
		· · · · · · · · · · · · · · · · · · ·			
	For wh		ou leave your community? (Che	ck all that apply.) Where do	you go to obtain these
	A)	Shopping			
	K	Personal needs			
	N N	Banking			
	区	Employment			
	Ø.	Social needs			
	Do νου	r currently use local bus	inesses in the community?		
	20,00	Yes No	in a community .		
	If yes,	would you continue to u	se them if the Post Office is disc	ontinued?	
		Yes No	•		
ne:		Caroline	Jamey		
res	ss: C	502 Ma	ple POB	43	
ph	one:	217 8	84 2347		·
9:		04281	<i>'</i> .		
ate:	. odd on	0428 (on a separate piece of paper and		

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05/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	h of the folk	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail			<u></u>	
	f.	Buying money orders				
-	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	☐ YES	NO		
	b.	Resetting/using postage meter	YE\$	NO.		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	□ №		
	b.	Using for school bus stop	YES	NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:	 -			
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	NO		
		If yes, please explain:		7.1		
2.	Do	you pass another Post Office during business hours while traveling to or from	vork, or shopp	oing, or for p	personal ne	eds?
			YES	NO		
		If yes, please explain:				
	:					
	ţ			ii,		
	Ħ					3.
						·



3. ı	receive P current se	ost Office box service or	will be no change to your general delivery service,	complete this se	ction. How will the	e proposed service compare to
		☐ Better	Just as Good		No Opinion	Worse
	If yes	, please explain:				· · · · · · · · · · · · · · · · · · ·
	<u> </u>					
4.	For wh		ou leave your community?	(Check all that	apply.) Where do	you go to obtain these
		Shopping		·		
		Personal needs				
		Banking	-			
		Employment		_		
-		Social needs				
5.	Do you		nesses in the community?	,		
	If yes,		se them if the Post Office i	s discontinued?		
		Yes No	·			
lame	e:					
\ddre	ess:	,				
elep	ohone:					and the
)ate:	-					
Pleas	se add an olete this o	y additional comments o questionnaire.	n a separate piece of pap	er and attach it t	o this form. Thank	you for taking the time to
					,	

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05/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

if it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for each	n of the fol	lowing:	
	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		X		
	b.	Mailing Letters		X		
	c.	Mailing Parcels			$\langle \Box$	
	d.	Pick up Post Office box mail	Ø			
	ę.	Pick up general delivery mail			X□	
	f.	Buying money orders			X	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\Box \lambda$	′ 🗆
	h.	Sending Express Mail			□.X	
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services		,		`
	a.	Entering permit mailings	☐ YES	Мио		
	b.	Resetting/using postage meter	YES	NO.		
	Nor	npostal Services		,	`	
	a.	Picking up government forms (such as tax forms)	☐ YES	NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ №		
	e.	Other	YES	□ №		
		If yes, please explain:				
2.	Đo:	you pass another Post Office during business hours while traveling to or from	work or shoon	ing or for	personal ne	eds?
ے,	50	you pade another 1 out office during passiness flours write diavoling to of from	YES	NO X	poroprior He	,000;
		If yes, please explain:	. .	177		



3.	If you hav receive P current se	ost Office box s	y, there will be r ervice or genera	o change to your I delivery service,	delivery service complete this se	— procection. I	ceed to question 4. If the How will the proposed	you currently I service compare to
	•	☐ Better		Just as Good			o Opinion	Worse
	If yes	, please explain	:					
					-			
4.	For wh		ing do you leave	your community?	' (Check all that	apply.)	Where do you go to	obtain these
	X	Shopping						
		Personal nee	ds					
		Banking	lunk	bym	rail			
	X	Employment	Paris	0				
	X	Social needs						 -
5.	Do you			in the community?	•			
	lf.v.a.	, <u>, , , , , , , , , , , , , , , , , , </u>	No	IF All a Dank Office :				
	ir yes,	Yes Y	nue to use them No	if the Post Office i	is discontinued?	,		
			110	•		[
Nam	e:	NA						
Addre	ess:							
			<u> </u>					
Telep	ohone:							· ·
Date:	<u>: 4·c</u>	27.2	011_					· · · · · · · · · · · · · · · · · · ·
Pleas	se add any olete this c	y additional com uestionnaire.	iments on a sepa	arate piece of pape	er and attach it t	to this fo	orm, Thank you for ta	king the time to

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05/09/2011

THAD AND MELISSA CARY PO BOX 157 **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for each	n of the follo	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			I	
	b.	Mailing Letters				Ø
	c.	Mailing Parcels	$\Box_{}$			V
	d.	Pick up Post Office box mail	I			
	e.	Pick up general delivery mail	_ 			
	f.	Buying money orders				\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Image: Section of the
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				IJ∕
	Oth	er Postal Services				
	a.	Entering permit mailings	☐ YES	☑ NO		
	b.	Resetting/using postage meter	☐ YES	□ №		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	ГД ИО		
	þ.	Using for school bus stop	YES	∏ №		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO K		
		If yes, please explain:				
	d.	Using public bulletin board	✓ YES	П ио		
	e.	Other	YES	NO		
		If yes, please explain:			· 	
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	ing, or for p	personal ne	eds?
			YES	M NO		
		If yes, please explain:	-			



3.	If you have carrier delivery, there will be no change to your delivery service — propeed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?	
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse	
4.	If yes, please explain: Tol Wheel have a mailbox atour house, place white are explicited to go to Brocken or Paro to pull up mail—tunkingation. I do not For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
	Shopping \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	ب
	Personal needs Debids Mail.	`
	Banking Banking	
	Employment	
	Social needs	
5.	Do you currently use local businesses in the community? Yes No	
	If yes, would you continue to use them if the Post Office is discontinued? Yes No	
Nar	ne: Thad + Meliosa Cary	
Add	Iress; POBOX 1577 Redmon	
Tela	sphone:	
<u>Dat</u>	e: 4-28-11	
Plea	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to applete this questionnaire.	

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05/09/2011

JERRY AND CHARLENE WALTON PO BOX 278 **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900

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1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	n of the foll-	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Neve
	a.	Buying Stamps			X	
	b.	Mailing Letters	叉.			
	c.	Mailing Parcels			囚	
	d.	Pick up Post Office box mail	Æ			
	e.	Pick up general delivery mail				区
	f.	Buying money orders				Ճ
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	. 🔲		图.	
	h.	Sending Express Mail			灯	
	i.	Buying stamp-collecting material			X	
	Oth	er Postal Services				
	a,	Entering permit mailings	☐ YES	[X NO		
	b.	Resetting/using postage meter	YES	💢 ио		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	M NO		
	b.	Using for school bus stop	☐ YES	₹ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	ИО 🖺		
		If yes, please explain:	,			-
	d.	Using public bulletin board	X YES	□ №		
	e.	Other .	YES	□ №		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from	vork, or shopp	ing, or for t	personal ne	eds?
_•		, , , , , , , , , , , , , , , , , , , ,	YES	X NO		
		If yes, please explain:	<u> </u>	W		
		n yes, piease explain.	•			
		· · · · · · · · · · · · · · · · · · ·	 			



current s		or general delivery service, comp			•
	Better	Just as Good	∏ No Opir	nion ຶ 🕍 Wor	se
If ye	s, please explain:				
•			-		
4. For w		you leave your community? (Che	eck all that apply.) Wher	e do you go to obtain these	
X	Shopping	·			
X	Personal needs			7	
X	Banking				
X	Employment				
	Social needs				
·	Yes No	isinesses in the community? use them if the Post Office is dis	continued?		
lame:	Jerry E	charlene	Waltor		
Address:	301 WH	st. Pot		Redmon, IL	6194
elephone:	217-88	84-2349			
Date: 7	1/27/11				
'lease add ar	ny additional comments	on a separate piece of paper an	d attach it to this form. T	hank you for taking the time	to

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05/09/2011

DALE ENGLISH PO BOX 121 **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

Michael Pfundstein Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	h of the follo	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters		\square		
	c.	Mailing Parcels			X	
	d.	Pick up Post Office box mail		X		
	e.	Pick up general delivery mail		M		
	f.	Buying money orders				\bowtie
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\square	
	h.	Sending Express Mail			X	
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services			•	
	a,	Entering permit mailings	⊠ YES	□ №		
	b	Resetting/using postage meter	☐ YES	М 🔀		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	МО 🔀		
	b.	Using for school bus stop	YES	ОИ 🔀		
	c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	МО 🔀		
		If yes, please explain;	<u> </u>		,	
	d.	Using public bulletin board	X YES	☐ NO		
	e.	Other	YES	□ №		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shoop	ing, or for t	personal ne	eds?
		, , , , , , , , , , , , , , , , , , , ,	YES	,		
		If yes, please explain:				
						



	Better Just as Good		No Opinion	X Worse
if yes	, please explain:			
			<u> </u>	
For wh	nich of the following do you leave your community	? (Check all that apply	v.) Where do you	go to obtain these
X	Shopping			
Ä	Personal needs			
X	Banking	-		
	Employment			
Do yo	Social needs u currently use local businesses in the community	?		
Do yo				
Do yo	u currently use local businesses in the community Yes No would you continue to use them if the Post Office			
Do yo	u currently use local businesses in the community Yes \(\) No would you continue to use them if the Post Office \(\) Yes \(\) No \(\) Ale \(\) English	is discontinued?	-L 61	1949
Do yo	u currently use local businesses in the community Yes \(\) No would you continue to use them if the Post Office \(\) Yes \(\) No \(\) Ale \(\) English		-C 61	949

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05/09/2011

JERRY AND PHYLLIS HELDERMAN PO BOX 124 **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1.	Plea	se check the appropriate box to indicate whether you use the REDMON Post	Office for each	n of the follo	owing:	
	Pos	fal Services	Daily	Weekly	Monthly	Never
	a,	Buying Stamps			☑ ·	
	b.	Mailing Letters				
	c.	Mailing Parcels	口			
	d.	Pick up Post Office box mail	口光	3 me	ek [
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				<u>u</u>
	Oth	er Postal Services				
	a.	Entering permit mailings	☐ YES	1 NO		
	b.	Resetting/using postage meter	☐ YES	IJ NO		
	Nor	postal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	<u></u> √NO		
	b.	Using for school bus stop	☐ YES	NO I		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	<u>1</u> -40		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	∐ NO		
		If yes, please explain:				
2.	Dog	you pass another Post Office during business hours while traveling to or from	work, or shopp	oing, or for p	personal ne	eds?
			☐ YES	₩ NO		
		If yes, please explain:				
						,



3.	lf you have receive Po current se	ost Office box service	e will be no change to your delivery or general delivery service, complet	service — pro te this section.	ceed to question 4. If y How will the proposed	ou currently service compare to
		☐ Better	Just as Good	<u></u>	o Opinion	Worse
	If yes,	please explain:			<u></u>	
					<u> </u>	
4.	For whi		you leave your community? (Check	all that apply.) Where do you go to c	btain these
	IJ,	Shopping Car	is of Jene Hanted	ID,		
	V	Personal needs	erre Haute, a.C.			
		Banking Ra	, , , , , , , , , , , , , , , , , , ,			
		Employment	•			* '
		Social needs				
5.		Yes No	use them if the Post Office is discor	ntinued?		
Vam	e: 🍫 🏗	48 R. 1	lis Helderman			
Addr	ess: 6', 1	0. Bof 124	, Redman, Old.	61940		
Felep	ohone:	217-264	-3513			
Date:	: <u>'4</u>	-28-2011				
Pleas	se add any blete this q	/ additional comments uestionnaire.	s on a separate piece of paper and a	attach it to this	form. Thank you for tal	ting the time to

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05/09/2011

JACK MILAM PO BOX 115 **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for each of the following:					
	Pos	stal Services	Daily	Weekly	Monthly	Never		
•	a.	Buying Stamps			Ŕ			
	b.	Mailing Letters	X					
	c.	Mailing Parcels						
	d.	Pick up Post Office box mail	Ø					
	e,	Pick up general delivery mail	X					
	f.	Buying money orders						
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation						
	h.	Sending Express Mail						
	i	Buying stamp-collecting material						
	Oth	er Postal Services						
	a.	Entering permit mailings	☐ YES	М [Х]				
	b.	Resetting/using postage meter	YES	🔯 ио				
	Nor	npostal Services		•				
	a.	Picking up government forms (such as tax forms)	YES	₩ ио				
	b.	Using for school bus stop	YES	🖄 ио				
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	Ш ио				
		If yes, please explain:						
	đ,	Using public bulletin board	X YES	☐ NO				
	e.	Other	YES	☐ NO				
		If yes, please explain:		·				
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	ing, or for p	ersonal ne	eds?		
			YES	X NO				
		If yes, please explain:			<u>.</u>			
				-				

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ress: Boy 115 sphone: 1-217-8842336		Better	Just as Good	☐ No 0	pinion	Worse
Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes \[\] No If yes, would you continue to use them if the Post Office is discontinued? Yes \[\] No Social needs ACK \[An \] Phone: \[J - 217 - 88 4 - 2 33 6 \] W(\[a \] O \[A \]	If yes	s, please explain:				
Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No						
Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No These Social needs ACK Milam Iteress: Boy 115 Peptione: 1-217-884-2336			you leave your community? (Che	ck all that apply.) Wr	ere do you go to c	btain these
Employment retired Social needs O you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No No The Styles of the community? Ack Milam Aress: Boy (15	凶	Shopping	Caris		_	
Employment returned Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Me: JACK Milam Areas: BOY 115 ephione: 1-217-884-2336	X	Personal needs	40			
Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Me: JACK Milam dress: BOY US	$\overline{\mathbf{A}}$	Banking	Y			
Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Mr / Gm dress: B 6 Y // 5 ephone: 1-217-88 4-2336		Employment 1	tireal			
Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Mr / Gm dress: B 6 Y // 5 ephone: 1-217-88 4-2336	X	Social needs	Annia			
ephone: $1-217-8842336$	If yes,	would you continue to	use them if the Post Office is disc	ontinued?		
ephone: 1-217-8842336	e: J,	ACK Mila	î m			
W/a 2/1	ess:	B64115				
te: 4/28/11	phone:	1-217-88	42336			
7 /	: 4	8/28/11		·		·
ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to	'/	/				

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05/09/2011

BRAD WILHELM

PO BOX 232 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for each of the following:			
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			XÍ.	
	b.	Mailing Letters		, □ .	A	Ĺ
	c.	Mailing Parcels				X
	d.	Pick up Post Office box mail	A			
	e. `	Pick up general delivery mail	X			
	f,	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
	h.	Sending Express Mail			Ĭ	
	i.	Buying stamp-collecting material				X ·
	Oth	er Postal Services			+	
	a.	Entering permit mailings	YES	Ж ио		
	b.	Resetting/using postage meter	YES	💢 ио		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
	b.	Using for school bus stop	☐ YES	∑∰ NO		
	C,	Assisting senior citizens, persons with disabilities, etc.	☐ YES	М ио		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ №	<u>.</u>	
	e.	Other	YES	∏ ио́	. , •	
		If yes, please explain:		·		
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	oing, or for p	ersonal ne	eds?
			YES,	X NO		,
		If yes, please explain:				
	•			-	·	

3.	If you have carrier delivery, there will be no change to your delivery service — probeed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes, please explain: Sout water off a P.O Hove rural corrier place our mail in secure P.O. Box
	Some of us vely an security for our monthly checks. Pon't tell me that you'll outch
	Whoever steels from mailboxes, Cause you want. KEEP IT SECURE - PLEASE!
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
IN THIS	Shopping JUST BECAUSE WE CHOOSE TO LIVE IN A VILLAGE
WORLD, you	Personal needs THAT DOESN'T OFFER ANY OF THESE SERVICES,
CANNOT	Banking you say THAT YOU'RE WANTENG TO TAKE
TRUST Not Being	Employment OUR SECURE P.O. BOXES AWAY? AND NO, WE
SECURE!	Social needs WOULDN'T NEED A "POST MASTER". HAVE THE RURAL
THINK ABO	
5.	Do you currently use local businesses in the community?
	X Yes No There are only 2!
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No Why wouldn't I! A restaurant + water department.
•	
<u>Nam</u>	ne: BRAD WILHELM
Addi	ress: P.O. BOX 232. REDMON, TL 61949-0232
Tele	phone: 217- 884-2333
1010	profile. 2) 1- 081-2333
Date	: 30 APRIL, 2011
Plea com	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to applete this questionnaire.
If yo	a shut Hao + Electricity off, with No POSTMASTER + rural carrier
using	our existing P.O. BoxEs - the only expense you'd have is your
building	maintainance. Come on - THINK OF some way, any way, to have
our sec	carity!
•	es, I don't want an agly mailbox on a post in my yard! Thanks



05/09/2011

Dear Postal Service Customer;

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

. You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



1.	Ple	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	h of the foll	owing:		
	Pos	stal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps					
	b.	Mailing Letters	区				
	C.	Mailing Parcels			X		
	d.	Pick up Post Office box mail	区				
	e.	Pick up general deliyery mail					
	f.	Buying money orders					
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes		
	h.	Sending Express Mail			X		
	i.	Buying stamp-collecting material					
	Oth	ner Postal Services					
	a	Entering permit mailings	☐ YES	□ №			
	b.	Resetting/using postage meter	YES	Х ио			
	Nor	npostal Services					
	a.	Picking up government forms (such as tax forms)	X YES	□ №			
	b.	Using for school bus stop	☐ YES	∏ №			
	c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	□ №			
		If yes, please explain:					
	d.	Using public bulletin board	X YES	□ NO			
	e.	Other	YES	☐ NO			
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shops	ina, or for I	personal ne	eeds?	
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	YES	⊠ NO	•		
		If yes, please explain:			•		
			 -				
						5/2	/



	Better		Just as Good		No Opinion	Worse
If yes	, please explain:					
_		·		<u> </u>		·-····································
For wh	ich of the following d	lo you leave	your community? (Ch	eck all that apply	.) Where do you g	o to obtain these
service		PAL	i'a		<u> </u>	
П	Personal needs		 			
	Banking	PARIC	- Newman Il			
	Employment	<u> </u>				
	Social needs			,		
If yes,	Yes No		,			
	Yes No			·		
;	Yes No					
: ss;	Yes No	26			Za Za	WEL.
: ss;	Yes No	chal	Start Start	Les Constants of the Constant of the Constants of the Constants of the Constant of the Constants of the Constant of the Co	Denie Drug Denie	
: ss:	Yes No	Ch all	Seder of	Joseph The Comments of the Com	Demons	WA THE
ss;	Yes No	Consumity of	The Charles	There There is	Demos 15	
ss;	Next Toulah	Chally This	Musers Chusers Latine	to again to	1 de L E	DA
ss;	Next Toulah	Community their	Musore to	P Sign	1	A THE STATE OF THE
ss;	Nest Thoulsh	Community that do	Me Conde	P Sign	1	WE THE THE PARTY OF THE PARTY O
ss;	Next Thoulshyo for la	Community that do me	Me Conde	a traje	Splin to me mon. and	111 111 1
ss: hoi e as www.Un	Next Toulah	200	Mer Conduction	P Sign	Stimutes	111 111 1

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05/09/2011

LARRY BLAIR PO BOX 203 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1.	Pie	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	th of the foll	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			\boxtimes	
	b.	Mailing Letters		X		
	c.	Mailing Parcels				Ø
	d.	Pick up Post Office box mail	·⊠			
	e.	Pick up general delivery mail	X			
	f.	Buying money orders				Ø
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	ħ.	Sending Express Mail				Ø
	i.	Buying stamp-cotlecting material				
	Oth	er Postal Services	·		·	•
	a.	Entering permit mailings	YES	⊠ №		
	b.	Resetting/using postage meter	YES	М №		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	⊠ ио		
	b.	Using for school bus stop	YES	⊠ ио		
	C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	Ои 🔀		
		If yes, please explain:				
	d.	Using public bulletin board	YES	M NO		
	e.	Other	YES	□ №		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from	vork, or shopp	ing, or for p	ersonal ne	eds?
			YES	[X NO		
		If yes, please explain:	·	<u> </u>		



3.	If you hav receive Po current se	ost Office box service or	will be no change to your delivery general delivery service, comple	service — prote te this section.	ceed to question 4 How will the propo	. If you currently sed service compare to
		☐ Better	Just as Good		lo Opinion	Worse
	If yes	, please explain:	· · · · · · · · · · · · · · · · · · ·			
		<u> </u>				
4.	For wh		ou leave your community? (Chec	k all that apply.)	Where do you go	to obtain these
	\boxtimes	Shopping			Paris	
	X	Personal needs			1/	
	X	Banking			11	
	凶	Employment			1.1	
		Social needs				
5.	If yes,	Yes No Would you continue to u Yes No	nesses in the community? se them if the Post Office is disco	ntinued?		
Nam	ne: L	arry B1	91r			
Addı	ress:	PO Box	203			
Tele	phone:	· .			·-	
Date	: 4	1/29/11				·
Plea	se add an	y additional comments o questionnaire.	n a separate piece of paper and	attach it to this f	form. Thank you fo	r taking the time to

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05/09/2011

BETTY L MCGRIMIS PO BOX 256 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900

UNITED STATES
POSTAL SERVICE.

1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for each	h of the foll	owing:		
	Pos	tal Services	Daily	Weekly	Monthly	Never	mindly
	a,	Buying Stamps					,
	b.	Mailing Letters	M				
	c.	Mailing Parcels				区	
	d.	Pick up Post Office box mail	×				
	e.	Pick up general delivery mail	図				
	f.	Buying money orders				\boxtimes	•
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				J 80	CHENONAL
	h.	Sending Express Mail				区	
	i.	Buying stamp-collecting material				凶	
	Oth	er Postal Services					
	a.	Entering permit mailings	☐ YES	ON K			
	þ.	Resetting/using postage meter	YES	NO IX			
	Nor	npostal Services					
	a.	Picking up government forms (such as tax forms)	☐ YES	⊠ ио			
	b.	Using for school bus stop	☐ YES	⊠ ио			
	c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	ОИ 🗵			
		If yes, please explain:					
	d.	Using public bulletin board	☑ YES	☐ NO			
	e.	Other	YES	□ №			
		If yes, please explain:					
2,	Dα	you pass another Post Office during business hours while traveling to or from	work or shopp	ing or for a	personal ne	eds?	
		, the plane and the state of th				Juo;	
			YES	⊠ ио			
		If yes, please explain:			 " -		
			<u> </u>				
			i e				



curre	nt service?		lust as Good	1 <u>X</u>	o Opinion	Worse
<u>lf</u>	yes, please expla	n:			 	
	r which of the follo	wing do you leave yo	our community? (Ch	eck all that apply.	Where do you g	o to obtain these
\boxtimes	Shopping					
×	Personal ne	eds				_
X	Banking					
	Employmen	t				
Z	Social need	s		•		
	you currently use Yes Yes yes, would you con	local businesses in t No The onle tinue to use them if t	the community? Lucius de la dela de	scontinued?	a restan	at 4 elevelor
	Yes	No				
ame:	Betty L	mª Lymins			·	
	3	_ Po-13w	4 25%			
elephone	: 217-8	74-22-19	<u>-</u> .	<u></u>		<u> </u>
ate:		·		·		· · · · · · · · · · · · · · · · · · ·
lease add	,	mments on a separa			form. Thank you	for taking the time to

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05/09/2011

MARY ANNA WOOD

PO BOX 99 **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDWON Post	Office for each	n of the lon	owing.	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			9	
	b.	Mailing Letters				
	Ç.	Mailing Parcels		_ 🔲		19
	d.	Pick up Post Office box mail	回			
	e.	Pick up general delivery mail	y		. <u>П</u> .	
	f.	Buying money orders			\Box	9
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			4	
	h.	Sending Express Mail			3	
	i.	Buying stamp-collecting material				
	Oth	er Postal Services		,,,,		
	a.	Entering permit mailings	☐ YES	19 NO		
	b.	Resetting/using postage meter	YES	W NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	NO		
	b.	Using for school bus stop	YES	F NO	,	
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	1 NO		
		If yes, please explain:		 		
	d.	Using public bulletin board	☐ YES	NO		
	e.	Other	☐ YES	W NO		
		If yes, please explain:				
2.	Do:	you pass another Post Office during business hours while traveling to or from	work or shoon	ing or for	personal ne	eds?
-	J.,	, the pass and all the control during secures flours will describe to the flour	YES	NO NO	Josephan In	, Jug:
		If yes, please explain:				



3,	If you have carrier delivery, there will be no change to your delivery service — procreceive Post Office box service or general delivery service, complete this section. Further transfer of the current service?	reed to question 4. If you currently flow will the proposed service compare to
	☐ Better ☐ Just as Good ☐ No	Opinion Worse
	If yes, please explain:	
4.	For which of the following do you leave your community? (Check all that apply.) services?	Where do you go to obtain these
	Shopping	
	Personal needs	
	Banking	
	Employment	
	Social needs	
5.	Do you currently use local businesses in the community?	
	Yes No	
	If yes, would you continue to use them if the Post Office is discontinued?	
	Yes No .	
Nan	me: MARY ANNA WOOD	
Add	dress:POBOX99 RODMON	
Tele	ephone: (211) 884 -2249	
<u>Date</u>	te: 4-28-11	
Plea	ease add any additional comments on a separate piece of paper and attach it to this formplete this questionnaire.	orm. Thank you for taking the time to

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05/09/2011

JAMES HARRIS PO BOX 276 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have
to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs.
 To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900

51R5.				
PLEASE DO NOT CLOSE				
OUR POST OFFICE. TAM OST	ire Office for eac	h of the follo	owing:	
A SENION CITIZEN 80 YRS DLD	Daily	Weekly	Monthly	Never
I 50 TO THE POST OFFICE				
DAILY EXCEPT ON SUN.				
	U			
SINCEREZY (ed				
JAMES HARRY				
	☐ YES			
	YES	,		
	☐ YES			
	YES	☐ NO		
	☐ YES	□ №		
Do you pass another Post Office during business hours while traveling to or from	work, or shopp	oing, or for	personal ne	eeds?
If yes, please explain:				
, ,				



1.	Plea	ise check the appropriate box to indicate whether you use the REDMON Post	Office for each	or the roll	owing:	
	Pos	tal Services	Daily	Weekly	Monthly	Never
	a,	Buying Stamps				
	þ.	Mailing Letters				
	c.	Mailing Parcels			W.	
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders			#	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				<u>i</u>
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services	1			
	а.	Entering permit mailings	YES	□ №	-	
	b.	Resetting/using postage meter	YES	NO NO		
	Nor	npostal Services				•
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	☐ YES	NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:		-		
	d.	Using public bulletin board	YES	□ №		
	e.	Other	YES	□ №		
		If yes, please explain:	<u>-</u>		<u></u>	
2.	Dο	you pass another Post Office during business hours while traveling to or from	work, or shop	ping, or for	personal r	eeds?
6- .)	☐ YES	NO		
		If yes, please explain:				



3. rec	ou nave carrier delivery, mere will be no change to your del seive Post Office box service or general delivery service, con rrent service?	mplete this section.	How will the proposed	service compare to
	☐ Better ☐ Just as Good		o Opinion	Worse
	If yes, please explain:			
				· ·
	For which of the following do you leave your community? (C services?	heck all that apply.)	Where do you go to o	btain these
	Shopping		<u> </u>	8 <u>2 92 .</u>
	Personal needs			
	Banking			
	Employment			
	Social needs			
	Do you currently use local businesses in the community? Yes No DON HAVE AW If yes, would you continue to use them if the Post Office is o		·	
	Yes No .			
Name:	James Jr. Harris			
Address	: 102 2 NAST. P.O. 130x	276	REDMON	1, ILL
Telepho	ine: 217-884-2392		•	·
Date:	4-30-2011			
	add any additional comments on a separate piece of paper te this questionnaire.	and attach it to this f	orm. Thank you for tak	ing the time to

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05/09/2011

THOMAS R HAYES PO BOX 73 **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDIMON Post	Office for eac	n of the foll	owing:	
	Pos	atal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters		X		
	c.	Mailing Parcels				Hdidays
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail	区			
	f.	Buying money orders				when weda
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				When werde
	h.	Sending Express Mail			. 🏻	
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services				
	a.	Entering permit mailings	☐ YES	🛛 ио		
	b.	Resetting/using postage meter	YES	X NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	💢 по		
	b.	Using for school bus stop	☐ YES	□ №	Severe u	eather stop
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO	·	
	e,	Other	☐ YES	₩ ио	•	
		If yes, please explain:				
2.	Dα	you pass another Post Office during business hours while traveling to or from	work or shop	oing or for I	nersonal ne	ends?
_,		you pulse united to the chief during business the die willio distribute to or notifi	YES		oor oor ar ne	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
		If yes, please explain: Within A few blocks of Paris Post of	·ep_		·	



	Better Just as Good No Opinio	on Worse
If yes	please explain:	
For wh	ich of the following do you leave your community? (Check all that apply.) Where	do you go to obtain these
X	Shopping PACIS	
×	Personal needs Paris	
X	Banking PACIS	
×	Employment Paris	
X	Social needs Paris	
Dovo	currently use local businesses in the community?	
D0 y0	Yes No Lere isn' TAN'S	
lf yes,	would you continue to use them if the Post Office is discontinued?	
	☐ Yes ☐ No .	
»: <u> </u>	comas R. Hayes	
ess: <i>Ó</i>	103 5th ST P.O. Box 73	
none:	217-808-1259	
	4-28-11	

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05/09/2011

WILL A WOOD PO BOX 128 **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	h of the follo	owing:
	Pos	tal Services	Daily	Weekly	Monthly Never
	a.	Buying Stamps			 □
	b.	Mailing Letters			
	c.	Mailing Parcels			9 0
	ď,	Pick up Post Office box mail			
	e.	Pick up general delivery mail	4		
	f.	Buying money orders			
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
	h.	Sending Express Mail			
	i.	Buying stamp-collecting material			
	Oth	er Postal Services		,	
	a,	Entering permit mailings	☐ YES	NO	
	b.	Resetting/using postage meter	☐ YES	NO NO	
	Non	npostal Services		,	•
	a,	Picking up government forms (such as tax forms)	☐ YES	1 NO	•
	b.	Using for school bus stop	☐ YES	U-100	•
	C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	<u>U</u> NO	
		If yes, please explain:			
	d,	Using public builetin board	YES	□ №	
	e.	Other	YES	□ ио	
		If yes, please explain:			
2.	Doy	you pass another Post Office during business hours while traveling to or from	work, or shopp		ersonal needs?
			YES	NO	
		If yes, please explain:			
			···		



3.	If you have receive Pos current ser	st Office box s	y, there will be ervice or gene	e no cha ral deliv	ange to you very service	r delivery servi e, complete this	ice — pro s section.	ceed to questi How will the p	on 4. If you roposed se	curre ervice o	ntly compare to
		☐ Better	[Jus	t as Good			o Opinion			Vorse
	If yes, j	please explain						·			
											
4.	For whices		ing do you lea	ive you	community	y? (Check all th	nat apply.)	Where do yo	u go to obt	ain the	se
	垃	Shopping									
	团	Personal nee	ds						-		
	4	Banking									
		Employment									
	F	Social needs									
5.	Do you d	currently use lo	ocal businesse	es in the	community	y?					
	Į.	Yes 🗍	No								
	If yes, w	ould you conti	nue to use the	m if the	Post Office	e is discontinue	∍d?				,
	[Yes 🗌	No		,						
Nar	ne:	Vis1	AU	NO	08	·					
Add	lress:	PoB	OX 12	8	A	odm	on				
Tele	ephone:	217)	884	- 0	2 <u>30.</u>	3					
Dat	e: #	27-1	/		·				· ·		·
		additional com	iments on a s	eparate	piece of pa	aper and attach	it to this t	form. Thank ye	ou for takin	g the t	ime to

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05/09/2011

J FLEMING

PO BOX 67 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eacl	n of the foll	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Neve
	a,	Buying Stamps				<u>2</u> d
	b.	Mailing Letters			X	
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail	囡			
	e.	Pick up general delivery mail	\boxtimes			
	f.	Buying money orders				Ø
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material				M
	Oth	ner Postal Services				
	a,	Entering permit mailings	YES	NO		
	b.	Resetting/using postage meter	YES	⊠ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	⊠ ио		
	b.	Using for school bus stop	YES	□ №		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	M NO		
	e.	Other	YES	М МО		
		If yes, please explain:				
2	Da.	you note challes Doct Office during business hours while traveling to au from	uarle ar aban-			- 402
2.	טט	you pass another Post Office during business hours while traveling to or from	vork, or snopp	oing, or for p	oersonai ne	eeus?
		If yes, please explain:				



3.	If you hav receive P current se	ost Office box serv	there will be no char vice or general delive	nge to your deliver ery service, comple	y service — pro te this section.	ceed to question How will the prop	If you currently osed service compare to
		Better	🔀 Just	as Good		o Opinion	Worse
	If yes	s, please explain:					
			· · · · · · · · · · · · · · · · · · ·	·			
4.	For wh		do you leave your	community? (Chec	k all that apply.)	Where do you g	o to obtain these
	X	Shopping					
	Ø	Personal needs					
		Banking					
		Employment					
		Social needs					
5.	-	Yes 🕅 N	e to use them if the	·	ontinued?		
Nam	re:	S. Fhe	ming			<u>-</u>	·
Add	ess: P	O BOX	67	101	FiRST	ST	
Tele	phone: C	212-884	-2384	012	17-26	4-092	18
Date	: 4	-28 -	11				
Plea com	se add an plete this	ny additional comm questionnaire.	ents on a separate p	iece of paper and	attach it to this t	orm. Thank you f	or taking the time to

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05/09/2011

ROBERT HORSLEY PO BOX 26 **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations

1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1.	Plea	se check the appropriate box to indicate whether you use the REDMON Post	Office for each	n of the foll	owing:	
	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		X		
	ъ.	Mailing Letters		X		
	c.	Mailing Parcels			$\Box X$	
	ď.	Pick up Post Office box mail	区			
	e.	Pick up general delivery mail				
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\Box \lambda$	(口
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material			. 🎞	A
	Oth	er Postal Services				
	а.	Entering permit mailings	☐ YES	Мио		
	b.	Resetting/using postage meter	☐ YES	🛛 ио		
	Nor	postal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	⊠ ио		
	b.	Using for school bus stop	☐ YES	⊠ ио		
	c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	МО 🔀		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ №		
	e.	Other	∑ YES	□ №		
	1	If yes, please explain: Ur Post Diffice is one the few places we have		heigh	bors 4	Cetch W
2.	Do.	you pass another Post Office during business hours while traveling to or from			personal ne	eeds?
			☐ YES	NO 🔀		
		If yes, please explain: It's out of Ing way				
					-	



	Better	Just as Good		Opinion	Worse
If yes	s, please explain:				
	<u> </u>	·			
For wh		you leave your community? (Chec	ck all that apply.	Where do you go	to obtain these
X	Shopping	•			
X	Personal needs				
X	Banking				
	Employment				
Do you	Social needs	usinesses in the community?			
•	Social needs	usinesses in the community? We have only the use them if the Post Office is disc	ontinued?	fice of re we he	sturant here
If yes,	Social needs u currently use local bu Yes No would you continue to	usinesses in the community? We have only the use them if the Post Office is disc	ontinued?	fice of re we he	sturant here ed our office
If yes,	Social needs u currently use local bu Yes No would you continue to	usinesses in the community? We have only the use them if the Post Office is disc	Post Of	fice of red we ne	staurant here ed our office
•	Social needs u currently use local but Yes No would you continue to Yes No Obert Hor	usinesses in the community? We have only the use them if the Post Office is disconstant.	Post Of	fice of re	staurant Leve ed our Office

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05/09/2011

ALVA DAVID GOOD 105 EAST ST **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	ffice for each of the following:			
	Pos	stal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps			B		
	b.	Mailing Letters		4			
	c.	Mailing Parcels			国		
	d.	Pick up Post Office box mail					
	e.	Pick up general delivery mail					
	f.	Buying money orders				4-	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				4	
	h.	Sending Express Mail				4	
	i.	Buying stamp-collecting material					
	Oth	er Postal Services					
	a.	Entering permit mailings	☐ YES	Ои 🔯			
	b.	Resetting/using postage meter	☐ YES	⊠ №			
	Nor	npostal Services				•	
	a.	Picking up government forms (such as tax forms)	X YES	∏ NO			
	b.	Using for school bus stop	☐ YES	⊠ ио			
	` c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	М М			
		If yes, please explain:		 			
	ď.	Using public bulletin board	YES	☐ NO			
	e.	Other	YES	☐ NO			
		If yes, please explain:			- <u>-</u> -		
2.	Do '	you pass another Post Office during business hours while traveling to or from	work, or shopp	ing, or for p	ersonal ne	eds?	
	•		YES	MO MO		•	
		If yes, please explain:		······································			

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	☐ Better ☐	Just as Good	No Opin	ion	X Worse
If yes	s, please explain:				
	<u></u>				
For wi	hich of the following do you leave y es?	our community? (Check all	that apply.) Where	do you go to obta	in these
团	Shopping PA	RIS ILL.			
凶	Personal needs PA	7B15 (LE			
凶	Banking P	ARISILL			
	Employment RE	TIREP			
	Social needs				- · · · · ·
Do yo	u currently use local businesses in	the community?			
If yes,	would you continue to use them if Yes No	the Post Office is discontinu	ued?		
ne:	ALVA DA	VID GO	100		
ress:	105 EAST	<u> </u>			
phone:	8842218				
<u> </u>	5/2/11				
e:					

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05/09/2011

BILL BAYES PO BOX 182 **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	t Office for each of the following:					
	Pos	tal Services	Daily	Weekly	Monthly	Never		
	a.	Buying Stamps	1		C			
	b.	Mailing Letters		U/				
	c.	Mailing Parcels	4	四	旦			
	ď.	Pick up Post Office box mail	1	20				
	e.	Pick up general delivery mail	2	团				
	f.	Buying money orders	🔲					
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	. 🖃					
	h.	Sending Express Mail			J			
	i.	Buying stamp-collecting material						
	Oth	ner Postal Services			•			
	a.	Entering permit mailings	☐ YES	□ №				
	ь.	Resetting/using postage meter	☐ YES	□ №	-			
	Noi	npostal Services						
	a.	Picking up government forms (such as tax forms)	YES	П ио				
	b.	Using for school bus stop	YES	□ №				
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	Ои [,			
		If yes, please explain:		•	-1 -			
			<u> </u>		<u> </u>			
	d.	Using public bulletin board	YES	□ ио				
	e.	Other	YES	□ №	w.			
		If yes, please explain:		· <u></u>				
2.	Do	you pass another Post Office during business hours while traveling to or from	work or shoop	ing or for t	nersonal ne	eds?		
_,		, and part and a series of the series and the series of th	YES	17/NO		·		
		If yes, please explain:						
			<u> </u>					



3.	If you have carrier delivery, there will be no change to your delivery service — preceive Post Office box service or general delivery service, complete this section current service?	robeed to question 4. If you currently n. How will the proposed service compare	to
	Better Just as Good	No Opinion Worse	
	If yes, please explain:		
4.	For which of the following do you leave your community? (Check all that apply services?	y.) Where do you go to obtain these	
	& Shopping charleston		
	Personal needs CharlesTon		
	Banking Charleston	,	
	Employment Paris		
	Social needs charleston		
5.	Do you currently use local businesses in the community?		
	Yes No		
	If yes, would you continue to use them if the Post Office is discontinued?		
	Yes No		
Nam	e: Bill Bayes		
Addi	ess: Box 182 Redmon 21. 61949		
Tele	phone: N/A		
Date	4/29/11		
	se add any additional comments on a separate piece of paper and attach it to this plete this questionnaire.	s form. Thank you for taking the time to	



05/09/2011

JOHN AND SUELLA DYE **PO BOX 76 REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for each	n of the foll	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Neve
	a.	Buying Stamps			U	
	b.	Mailing Letters				
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail	☑́.			
	e.	Pick up general delivery mail	□ □			
	f,	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services		,		
	a,	Entering permit mailings	☐ YES	NO		
	b.	Resetting/using postage meter	YES	NO NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	IJ NO		
	b.	Using for school bus stop	YES	□ №		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:			_	
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	☐ YES	□ ио		
		If yes, please explain:	 _			
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	ing, or for i	personal ne	eds?
			☑ YES	☐ NO	,,,	-
		If yes, please explain: But it requires going out of the way			· -	
		7 7 0				



 receive Post Office box service or general delivery service, complete this section. current service? 	
	o Opinion Worse
If yes, please explain:	
4. For which of the following do you leave your community? (Check all that apply.) services?	Where do you go to obtain these
Shopping Paris, Terre Hulle	
Personal needs	
Banking Paris	
Employment Pans Tuscola	
Social needs	
Do you currently use local businesses in the community?	
Yes No	
If yes, would you continue to use them if the Post Office is discontinued?	
Yes No	
Name: John & Suella Dye	
Address: 405 N. 3rd P.O. Box 76	
Telephone:	-
Date: 5/1/11	
Please add any additional comments on a separate piece of paper and attach it to this complete this questionnaire.	form. Thank you for taking the time to

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05/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



1	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for each	h of the foll	owing:	
	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters	X	$\Box_{/}$		
	C.	Mailing Parcels		X		
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail	X			
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		X		
	h.	Sending Express Mail			X	
	i.	Buying stamp-collecting material				X
	Oth	ner Postal Services				
	a,	Entering permit mailings	YES	☐ NO		
	b.	Resetting/using postage meter	☐ YES	М М		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	□ ио		
	b.	Using for school bus stop	☐ YES	☐ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №		
		If yes, please explain:		"		· · · · · ·
	٠					 .
	d.	Using public bulletin board	YES	□ №		
	e.	Other	YES	□ ио		
		If yes, please explain:		· .		
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shapp	ing, or for	personal ne	eeds?
			YES	NO NO		
		If yes, please explain:				



	Better	Just as Good	□ No	Opinion	Worse
lf ye	s, please explain:				
For w		you leave your community? (Chec	ck all that apply.)	Where do you go	to obtain these
	Shopping				
	Personal needs				
	Banking				
	Employment				
	Social needs				
If yes	Yes No No Yes No Yes No	use them if the Post Office is disc	ontinued?		
	would you continue to	use them if the Post Office is disc	ontinued?		
ne: ^j	would you continue to	use them if the Post Office is disc	ontinued?		·
ne: ^j	would you continue to	use them if the Post Office is disc	ontinued?		
ress:	would you continue to	use them if the Post Office is disc	ontinued?		
ne: Iress: ephone: e:	yes No	use them if the Post Office is disc		orm. Thank you fo	or taking the time to

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05/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following: **Postal Services** Daily Weekly Monthly Never **Buying Stamps** Mailing Letters C. Mailing Parcels Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation awhile Sending Express Mail i. Buying stamp-collecting material 12 Other Postal Services Entering permit mailings YES NO Resetting/using postage meter b. **Nonpostal Services** Picking up government forms (such as tax forms) Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board Other If yes, please explain: Do you pass another Post Office during business hours, while traveling to or from work, or shopping, or for personal needs? YES X NO If yes, please explain:

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		Better		Just as Good		☐ No	Opinion	☐ Wo	orse
	If yes,	please explain:							
				1					 ,
	or whi	ch of the following d	o you leave	your community?	(Check all that	apply.} V	/here do you g	o to obtain these	;
[区	Shopping	Q		·				
[$\not\!\exists \not\!$	Personal needs							
[赵	Banking							
[X	Employment							_
	\exists	Social needs							
		vould you continue to							
me:									
				, . <u></u>					
ldress:		÷		· · · · · · · · · · · · · · · · · · ·					
ldress: lephon	ie;	 		 -		 	<u> </u>		
	ie;								
lephon ate:	dd any	additional comment	s on a sepa	arate piece of pape	er and attach it t	o this for	m. Thank you f	or taking the tim	e to
lephon ate:	dd any	additional comment uestionnaire.	s on a sepa	arate piece of pape	er and attach it t	o this for	m. Thank you f	or taking the tim	e to

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05/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for each	h of the foil	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters			X	
	c.	Mailing Parcels				X
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail				, K
	f.	Buying money orders				A
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				恒
	h.	Sending Express Mail				X.
	j.	Buying stamp-collecting material				, A
	Oth	er Postal Services				<i>,</i> ,
	a.	Entering permit mailings	YES	∑\no		
	b.	Resetting/using postage meter	YES	₩ ио		
	Nor	npostal Services		`.		
	a.	Picking up government forms (such as tax forms)	☐ YES	⊠ио		
	b.	Using for school bus stop	YES	X NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	⊠ ио		
		If yes, please explain:		·		
	d.	Using public bulletin board .	YES	†∑(NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:		 -		
2.	Do 1	you pass another Post Office during business hours while traveling to or from	work or shape	ing of for	personal ne	eds?
		, the party and a series again, greater though white descring to of front	YES	NO	orgonial fie	-Jud ;
		If yes, please explain:		<i>/</i> _/		



3.	If you have receive Po current se	e carrier delivery, the ost Office box servicervice?	ere will be no e or general o	change to your de delivery service, co	livery service implete this se	proce ection. Ho	ed to questio w will the pro	n 4. If you cur oposed servic	rently e compare to
		☐ Better		Just as Good			Opinion		Worse
	lf yes	, please explain:			·		<u></u>		
		 	· 						<u> </u>
4.	For wh	ich of the following des?	lo you leave y	our community? (0	Check all that	apply.	Vnere do you	go to obtain	these
		Shopping							
		Personal needs							
		Banking							
		Employment							
		Social needs							
5.		currently use local li Yes No Would you continue t			discontinued?	,			
Nai	ne:	·							
Add	dress:			·					
Tei	ернопе:	· · · · · · · · · · · · · · · · · · ·		market and			· ,	-	
Dat	e:								
Ple	ase add an nplete this o	y additional commen questionnaire,	ts on a separ	ate piece of paper	and attach it t	to this for	m. Thank yo	u for taking th	e time to



05/09/2011

KENNETH MCCONKEY PO BOX 14 **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	h of the foll	owing:		
	Pos	stal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps		X			
	b.	Mailing Letters		X			
	c.	Mailing Parcels					ومستركم
	d.	Pick up Post Office box mail	X				
-	e,	Pick up general delivery mail	· . 🏻				
	f.	Buying money orders					. سعسه
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					Der June
	h.	Sending Express Mail					
	i.	Buying stamp-collecting material					
	Oth	er Postal Services		*			
	a.	Entering permit mailings	☐ YES	□ №			
	b.	Resetting/using postage meter	☐ YES	☐ NO			
	Nor	npostal Services					
	a.	Picking up government forms (such as tax forms)	☐ YES	☐ NO			
	b.	Using for school bus stop	☐ YES	☐ NO			
	C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	□ №			
•		If yes, please explain:					
	d.	Using public bulletin board	X YES	□ №			
	e.	Other	YES	□ №			
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	oing, or for p	personal ne	eds?	
		•	T YES	🛛 ио			
		If yes, please explain:					



	Better Just as Good		No Opinion	X Worse
<u>lf yes</u>	s, please explain:			<u> </u>
		<u> </u>	<u> </u>	
For wh	nich of the following do you leave your community? (Check	all that apply	.) Where do you go	to obtain these
泫	Shopping			
X	Personal needs			
X	Banking			
	Employment			
X	Social needs			
lf yes, e:Ke	would you continue to use them if the Post Office is discord Yes No No Market Market Content	tinued?		
ress: f	Po Boy 14			
phone:	2(18842370			
: 5	72/11			·
	/ ny additional comments on a separate piece of paper and a questionnaire.	ttach it to this	form. Thank you for	taking the time to
e l	the Setting our mail at th	e post	office,	

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05/09/2011

S. BERRY 104 EAST ST **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery on another day by going online to usps.com or calling 1-800-ASK-USPS.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eacl	h of the foll	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			X	
	b.	Mailing Letters		X		
	c.	Mailing Parcels			X	
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail	×			
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material				X
	Oth	ner Postal Services				
	a.	Entering permit mailings	☐ YES	NO		
	þ.	Resetting/using postage meter	YES	X NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	X NO		
	b.	Using for school bus stop	YES	⊠ NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ ио		
	e.	Other	☐ YES	X NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from	vork or shoon	ing or for	nersonal ne	eds?
	-	you pade allowed 1 out office adming padditions from this dayoung to distribute.	YES	∏ NO	p01001101111	, o u o .
		If yes, please explain:				
		I work in Charleston				



If you have ca 3. receive Post C current service	arrier delivery, there will be no change to your delivery service — proc Office box service or general delivery service, complete this section. I e?	eed to question 4. If you currently low will the proposed service compare to
		o Opinion Worse
If ves. ple	ase explain: How world I receive po	
	quire a signature?	
4. For which of services?	of the following do you leave your community? (Check all that apply.)	Where do you go to obtain these
S s	hopping	
<u> </u>	ersonal needs	
. Д	anking	
[∑/ E	mployment	
⊠ s	ocial needs	•
×	rently use local businesses in the community? Yes No Id you continue to use them if the Post Office is discontinued? Yes No	
Name: S	. Berry	
Address: 10	1-1 East St Redman	·
Telephone: 2	17-822-5221	
Date: 4/	28/2011	
7		
Please add any ad	ditional comments on a separate piece of paper and attach it to this formation	orm. Thank you for taking the time to

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05/09/2011

LYNDA EARL

PO BOX 55 **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter;

 You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



2.

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:

a. Buying Stamps b. Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail		·				
b. Mailing Letters c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	Pos	tal Services	Daily	Weekly	Monthly	Never
c. Mailing Parcels d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	a.	Buying Stamps		∇		
d. Pick up Post Office box mail e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. [Such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	b.	Mailing Letters		\square	$\Box_{/}$	
e. Pick up general delivery mail f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Epicking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO Or personal needs?	c.	Mailing Parcels	口,		M	
f. Buying money orders g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs? YES NO	d.	Pick up Post Office box mail	IZ/			
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	e.	Pick up general delivery mail				Ø
Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	f.	Buying money orders			V	
i. Buying stamp-collecting material Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
Other Postal Services a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	h.	Sending Express Mail			V	
a. Entering permit mailings b. Resetting/using postage meter Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO YES NO YES NO YES NO YES NO YES NO	i.	Buying stamp-collecting material				
b. Resetting/using postage meter YES NO Nonpostal Services Picking up government forms (such as tax forms) YES NO YE	Oth	er Postal Services				
Nonpostal Services a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	a,	Entering permit mailings	☐ YES	Ŋ NO		
a. Picking up government forms (such as tax forms) b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	b.	Resetting/using postage meter	YES	☑ NO		
b. Using for school bus stop c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	Nor	postal Services				
c. Assisting senior citizens, persons with disabilities, etc. If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	a,		☐ YES	Y NO		
If yes, please explain: d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	b.	Using for school bus stop	YES	NO		
d. Using public bulletin board e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №		
e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?		If yes, please explain:				
e. Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?			/			
If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO	d.	Using public bulletin board	YES	□ №		
Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	e.	Other	YES	☑ NO		
☐ YES ☑ NO		If yes, please explain:			·	
☐ YES ☑ NO	Doy	ou pass another Post Office during business hours while traveling to or from	work, or shopp	ing, or for r	personal ne	eds?
· · · · · · · · · · · · · · · · · · ·				/		-
		If yes, please explain:		- IN 140		
t .						



3.	If you have carrier delivery, there will receive Post Office box service or ger current service?	oe no change to your delive reral delivery service, comp	ry service — pro- lete this section.	ceed to question 4. How will the propos	If you currently ed service compare to
	Better	Just as Good		o Opinion	Worse
	If yes, please explain: Win to the we when the hornelle to	h the per to mailypa	ce os	gas a s	20 m.le
4.	For which of the following do you le services?	eave your community? (Che	ck all that apply.	Where do you go t	o obtain these
	Shopping				
	Personal needs Tax	يم			
	Banking	· · · · · · · · · · · · · · · · · · ·			
	Employment	<u> </u>		. <u></u>	, , , , , , , , , , , , , , , , , , ,
	Social needs here	. I there			
E	De vous europathu usa lagal invainas	and in the community?			
5.	Do you currently use local busines Yes No	ses in the community?			
	If yes, would you continue to use the	nem if the Post Office is disc	continued?		
	Yes No	•		· · ·	
Varr	ie: hynda E	ARL			
Addi	ress: 20. Box	55			·
Гele	phone: 217 -881	4-2363)		
Date	: 4/30/11				
- 					
Plea com	se add any additional comments on a plete this questionnaire.	separate piece of paper and	d attach it to this f	orm. Thank you for	taking the time to

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05/09/2011

JOHN D. CARRINGTON PO BOX 54 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



1.	Plea	Please check the appropriate box to indicate whether you use the REDMON Post Office for each of the following:										
	Pos	stal Services	Daily	Weekly	Monthly	Never						
	a,	Buying Stamps										
	b.	Mailing Letters	Í									
	c.	Mailing Parcels			1							
	d.	Pick up Post Office box mail										
	e.	Pick up general delivery mail	团									
	f.	Buying money orders				Ø						
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			₫.							
	h.	Sending Express Mail			. 🏻							
	i.	Buying stamp-collecting material				口						
	Oth	ner Postal Services										
	a.	Entering permit mailings	☐ YES	NO		,						
	b.	Resetting/using postage meter	☐ YES	☑ NO								
	No	npostal Services		_								
	a.	Picking up government forms (such as tax forms)	☐ YES	☐ NO								
	b.	Using for school bus stop	☐ YES	☑ NO								
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO								
		If yes, please explain:										
	d.	Using public bulletin board	☑ YES	☐ NO								
	e.	Other	YES	□ №								
		If yes, please explain:										
2.	Do	you pass another Post Office during business hours while traveling to or from			personal n	eeds?						
		If yes, please explain:		NO NO								



3.	If you hav receive Po current se	re carrier deliver ost Office box service?	y, there will b ervice or gene	e no chang eral deliver	e to your de y service, co	elivery service omplete this s	ection.	ceed to quest low will the p	ion 4. If you proposed se	u curre ervice d	ntly compare to
		Better		Just a	s Good		P N	o Opinion		□ \	Vorse
	If yes	, please explain	<u>:</u>	<u> </u>	 						
			·								
4.	For wh	ich of the followes?	ing do you le	ave your co	mmunity? (Check all tha	t apply.)	Where do yo	ou go to obt	ain the	se
	Í	Shopping									
		Personal nee	ds								.
		Banking									
	\square	Employment									
	V	Social needs	·					<u> </u>			
5.	If yes,	ocurrently use love Yes Yes would you conting	No nue to use the			discontinued	?				
Van	ne:	John	D. Ca	rringt	<u></u>						·
Add	ress:	Bon Box	54		Resmon	TL		61844			
Tele	phone:		884- 2								
Date	e: C	1-30-1									,
Plea	ise add any plete this c	y additional com questionnaire.	iments on a s	eparate pie	ce of paper	and attach it	to this fo	orm. Thank y	ou for takin	g the ti	me to

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05/09/2011

BARBARA AND DEAN HAMMOND PO BOX 247 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

You expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



1.	Plea	se check the appropriate box to indicate whether you use the REDMON Post	Office for each of the following:					
	Pos	tal Services	Daily	Weekly	Monthly	Never		
	a.	Buying Stamps			\boxtimes			
	b.	Mailing Letters						
	c.	Mailing Parcels			X			
	d.	Pick up Post Office box mail	X					
	e.	Pick up general delivery mail				\boxtimes		
	f.	Buying money orders				X	_	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	7ew	
	h.	Sending Express Mail				X		
	i.	Buying stamp-collecting material				X		
	Oth	er Postal Services						
	a.	Entering permit mailings	☐ YES	🔯 ио				
	b.	Resetting/using postage meter	YES	⊠ ио				
	Not	npostal Services		•				
	a.	Picking up government forms (such as tax forms)	☐ YES	₩ ио				
	b.	Using for school bus stop	☐ YES	М МО				
	c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	☐ NO				
		If yes, please explain:						
	d.	Using public bulletin board	☐ YES	Х ио				
	e.	Other	☐ YES	🔀 ио				
		If yes, please explain:		_ ·				
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shoor	oing, or for	personal ne	eeds?		
	-			∏ NO				
		If yes, please explain:	OC	'ESIM	MILY-			
			<u> </u>					



	ost Office box service or	will be no change to your deliver general delivery service, comple			
	Better	Just as Good	No Opinio	n 🔲 Wors	se
If yes	s, please explain:				
				<u> </u>	·
4. For wi	nich of the following do yes?	ou leave your community? (Chec	k all that apply. Where o	lo you go to obtain these	`
X	Shopping	Paris - 1	Torre Harte 1	1)	
囟	Personal needs	Paris	Pri.		
区	Banking	Paris	包		
	Employment				
Ø	Social needs	Paris -			
	would you continue to us Yes No Barlara	se them if the Post Office is disco			
ddress: (07 East	st CPOI	30x247)		
217 elephone:	-884-201	2		-	
ate:	5/01/11				
	ny additional comments o questionnaire.	on a separate piece of paper and	attach it to this form. The	nk you for taking the time	to
	Where hi	il the rura	I hax be -	in a prog	fe
loca	troi or	at each -	property	2 mil	They
laus	lock be	al each -	a gred i	1 sa goda) کا
\mathcal{I}	10 L		0		

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05/09/2011

KENNETH FREDRICK AND GINA UNGER **PO BOX 88** REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	n of the folia	owing:	
	Pos	tal Services	Daily	Weekly	Monthly	Neve
	a.	Buying Stamps			X.	Ū
	b.	Mailing Letters) M		
	C.	Mailing Parcels			\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail				
	f.	Buying money orders	- 🗆		M.	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				风
	h.	Sending Express Mail				<u>M</u>
	i.	Buying stamp-collecting material				A
	Oth	er Postal Services				,
	a.	Entering permit mailings	☐ YES	No		
	b.	Resetting/using postage meter	☐ YES	T/No		
	Nor	apostal Services		,		
	a.	Picking up government forms (such as tax forms)	☐ YES	ОИД		
	b.	Using for school bus stop	YES	□ №		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO		
		If yes, please explain:				
	d.	Using public bulletin board	☐ YES	M NO		
	e.	Other •	YES	☐ NO		
		If yes, please explain:		<u> </u>		
2	Do:	you pass another Post Office during business hours while traveling to or from	work or chann	ing or for	versonal na	ode?
2.	ָי טיט	you pass another rost office during business notifs while traveling to of from		NO 💢	icisonal Ne	cus:
		If yes, please explain:	٠٥	/~		
		Yest 6:				



3.	If you have carri- receive Post Offi current service?	er delivery, there will ice box service or ge	be no change neral delivery s	to your delivery service, complete	service — pro this section.	peed to question 4. How will the propos	If you curr sed service	ently compare to
		Better	☐ Just as 0	Good	X v	o Opinion		Worse .
	If yes, pleas	e explain;		<u> </u>				
		· · · · · · · · · · · · · · · · · · ·		·		_	<u></u> .	
4.	For which of t services?	he following do you l	eave your com	munity? (Check	all that apply.)	Where do you go	to obtain th	ese
	Sho	pping Pac	15 I	L				
	Pers	sonal needs Par	15					
	Ban	king Pari	S TL					
	Emp	oloyment	· ·					
	Soci	al needs Pari	5 T.L.			_		
5.	~	ntly use local busines Yes No	sses in the com	munity?				
	. ··· L	you continue to use t	hem if the Post	Office is discon	tinued?			
	A.	Yes No						
Nan	ne: Kenne	eth fre	deric	<u> </u>	gine	unge	es	·
Add	ress: 50/	OAK	51.	70, B	ox 88	1 Re	dmo	n IL
Tele	ephone: 21) -80g-	2051					
Date	5-6	-2011		<u> </u>				
	se add any additi	onal comments on a nnaire.	separate piece	of paper and at	tach it to this t	orm. Thank you for	taking the	time to

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05/09/2011

SHAUN HIXSON 4101 E 1300TH RD BROCTON, IL 61917

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



1.	Ple	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	h of the foll	owing:	
	Pos	stal Services	. Daily	Weekly	Monthly	Never
	a.	Buying Stamps			#	
	b.	Mailing Letters	」。			
	c.	Mailing Parcels		Ŕ		
	d.	Pick up Post Office box mail				本
	e.	Pick up general delivery mail				团
	f.	Buying money orders			Ø	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		团		
	h.	Sending Express Mail			烟	
	i.	Buying stamp-collecting material				
	Oth	ner Postal Services				
	a.	Entering permit mailings	☐ YES	I NO		
	b.	Resetting/using postage meter	☐ YES	NO		
	Noi	npostal Services		•		
	a.	Picking up government forms (such as tax forms)	YES	□ №		
	b.	Using for school bus stop	☐ YES	ои 🖾		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:			· · · · · · · · · · · · · · · · · · ·	
	d.	Using public bulletin board	YES	 NO		
	e.	Other	YES	.— [Д] NO		
		If yes, please explain:	<u> </u>	M 110		
			· 			
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	ing, or for p	ersonal ne	eds?
			YES	D NO		
		If yes, please explain:				
		•				



current se	ervice?	Just as Good		pinion	Worse	
16	—	Just as Good		pinion	VVoise	
ır yes	, please explain:			<u>-</u> .		-
	, ·-·					_
For wh service		ou leave your community? (Chec	ck all that apply.	ere do you go to c	btain these	
#	Shopping	· · · · · · · · · · · · · · · · · · ·				•
日	Personal needs					-
A	Banking					-
	Employment					-
A	Social needs					_
	,					_
		sinesses in the community?				
	Yes No	and the second second second second				
	<u> </u>	use them if the Post Office is disco	ontinued?			
	Yes No	•				
me:	Shaun	Hixson	_			
dress:	4101 E	- 1300th RJ	Brook	ton -	TL6	- /
ephone:	217	784-220	7			— /
te:	5-7.	- ((
					` .	_
ase add any	y additional comments questionnaire.	on a separate piece of paper and	attach it to this form	. Thank you for tal	ing the time to	

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05/09/2011

REDMON FIRE STATION

PO BOX 201 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



1	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for each	n of the folk	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			风、	
	b.	Mailing Letters	X			
	c.	Mailing Parcels				X
	d.	Pick up Post Office box mail	Ø			
	e.	Pick up general delivery mail	\square			
	f.	Buying money orders				M
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				×
	ń.	Sending Express Mail				X
	i,	Buying stamp-collecting material				×
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	₩ ио		
	b.	Resetting/using postage meter	YES	M NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	MO		
	b.	Using for school bus stop	X YES	□ №		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	2 440		
		If yes, please explain:	=======================================			
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	NO 🏹		t
		If yes, please explain:			·	
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	ina, or for t	personal ne	eds?
		,	☐ YES	ात्री ५०		
		If yes, please explain:	<u></u>	4-4		
		n you, produce orbitain.				



 receive Post Office box service or general delivery service, complete this section. current service? 	How will the proposed service compare to
☐ Better ☐ Just as Good ☐ 1	o Opinion Worse
If yes, please explain: There are many in	our town
THE LOW DYNING STORY TO EACH	house the change would
For which of the following do you leave your community? (Check all that apply.	Where do you go to obtain these
services? be fine bu	t there is noward you
Shopping	l make us goto fansor
Personal needs	4000
Banking	<u></u>
Employment	
Social needs - Fre Caus	
5. Do you currently use local businesses in the community?	
Yes No If yes, would you continue to use them if the Post Office is discontinued?	
Yes A No	
	1.
Name: Redmon like Station	
Address: P0 B0X 201	
elephone:	
Date: 5/4/11	
Please add any additional comments on a separate piece of paper and attach it to this complete this questionnaire.	form. Thank you for taking the time to



05/09/2011

BARB LANCASTER 100 W HICKORY ST REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are
determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may
increase as well.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations

1720 Market St Room 3000 Saint Louis, MO, 63155-9900



١.	FIE	ise check the appropriate box to indicate whether you use the NEDMON Post	Office for each	1 OF UTE TOR	owing.	
	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			区	
	b.	Mailing Letters		A		
	c.	Mailing Parcels			M	
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail				区
	f.	Buying money orders			X	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				K
	h.	Sending Express Mail				K
	i.	Buying stamp-collecting material			W	
	Oth	er Postal Services				
	a.	Entering permit mailings	☐ YES	☑ NO		
	b.	Resetting/using postage meter	☐ YES	₩ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	¥ NO		
	b.	Using for school bus stop	YES	У ио		
	c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	M NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO NO		
	e.	Other	YES	V NO		
		If yes, please explain:				
2.	Dos	you pass another Post Office during business hours while traveling to or from	work or shorp	ing orfor:	nersonal ne	ede?
۵.	<i>2</i> 0	you pood anound I out office during business flours while dayoning to difform	YES	IIIg, 61 161 1 区 NO	Jorgoniai IIe	,cus:
		If yes, please explain:	<u> </u>	-		

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•	current service?			
	Better	Just as Good	14 No Opinion	Worse
	If yes, please explain:	•		
	<u></u>			
4.	For which of the following of services?	lo you leave your community? (Chec	k all that apply.) Where do y	you go to obtain these
	Shopping	unlair	Luestions 7.	en Rase in Ronall
	Personal needs	town you	next leave the	· Community for
	Banking	-Elesa serci	ices.	7
	Employment			
	Social needs			
n e	D- 110			
5.	, , , , , , , , , , , , , , , , , , ,	businesses in the community?		
	Yes No	to use them if the Deat Office is allow	antinuo d2	
		to use them if the Post Office is disco	onunuea?	
	Yes No	•		
				•
Nam	e: BAVE B	-AUKSTER	<u> </u>	
Addr	ess: 100 W	. Hickory 3	<i>-</i>	
Teler	phone:			and the same
Data	57 11			
Date	:/- //			
Pleas	se add any additional commer	nts on a separate piece of paper and	attach it to this form. Thank	you for taking the time to
comp	olete this questionnaire.	nts on a separate piece of paper and	7. I home with	lsonouso.
2 Le	are for week	- 7 (1/1/02/00 (1070)		
	00/100:	e wase & a	el would re	ver see the
4 4 4 4	ion to coul	ect business.		cas deveno thei
Are	eral carrier	or using ou	A Dotine 1	de have for goin
rea	ular hours	would restree	the don't	I midnete if Jac
shar	pping Drapp	en using Oth would restrice &. etc. I cango	ye wagnow e	
100	· · · · · · · · · · · · · · · · · · ·			
•				

If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently

3. receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to

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05/09/2011

SHAWN WALTON

PO BOX 172 **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1.	Pies	ase check the appropriate box to indicate whether you doe the REDINON Post	Office for each	it of the for	owing.	
	Pos	etal Services	Daily	Weekly	Monthly	Neve
	a,	Buying Stamps			X	
	b.	Mailing Letters		X		
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail	×			
	e.	Pick up general delivery mail	X			
	f.	Buying money orders				\square
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				M
	Oth	er Postal Services		,		
•	a,	Entering permit mailings	☐ YES	☐ NO		
	b.	Resetting/using postage meter	☐ YES	□ №		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	□ №		
	b.	Using for school bus stop	☐ YES	□ №		
	c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	□ ио	*	
		If yes, please explain:				
	d.	Using public bulletin board	⋉ YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:		-	·	
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	oing, or for	personal ne	eds?
			YES	☑ NO		
		If yes, please explain:	—	<i>,</i> —		
		n you produce engineer.				



بالمستدين

3. re	you hav ceive P urrent s	ve carrier delivery, there cost Office box service or ervice?	will be no change t r general delivery s	o your delivery se ervice, complete t	his section.	How will the p	ion 4. If you or opposed ser	vice compare t	O
		Better	Just as G	Sood		lo Opinion	4	☑ Worse	
	If yes	s, please explain:				<u> </u>			
			· · · · · · · · · · · · · · · · · · ·						_
4.	For wh	nich of the following do yes?	ou leave your com	munity? (Check a	I that apply.	Where do yo	ou go to obtai	n these	
		Shopping							
		Personal needs	_						
		Banking					-		_
		Employment				_			_
		Social needs	·					<u> </u>	
5.		u currently use local bus Yes No Would you continue to u Yes No		-	nued?			·	
Vame:	<	Shawn	w/a	1+0 n					
Addres	ss:	PO Ba	1172	Re	2 m	on	21	619	49
eleph	ione:	217-8	84-2	234	·		·		
Date:		5-3-28	<i>> 1)</i>						
Please	e add ar ete this	ny additional comments (questionnaire.	on a separate piece	e of paper and atta	ach it to this t	form. Thank y	ou for taking	the time to	

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05/09/2011

LINDA AND DAVE GOSNELL 106 EAST **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	n of the foll	owing:	
	Pos	tal Services	Daily	Weekly	Monthly	Neve
	a.	Buying Stamps			这	
	b.	Mailing Letters		X		
	c.	Mailing Parcels				X
	d.	Pick up Post Office box mail	区			
	е.	Pick up general delivery mail	. 🎞	凶		
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services				
	a,	Entering permit mailings	☐ YES	⊠ №		
	b.	Resetting/using postage meter	☐ YES	ои 🔯		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	М мо		
	b.	Using for school bus stop	YES	□ ио	-	
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	М Мо		
		If yes, please explain:		· · · · · · · · · · · · · · · · · · ·		
	d.	Using public bulletin board	X YES	□ ио		
	e.	Other -	☐ YES	М МО		
		If yes, please explain:				
2.	Do :	you pass another Post Office during business hours while traveling to or from	work, or shoor	oing, or for	personal ne	eds?
-•		,,	YES	MO X	,	
		If yes, please explain:			·	



3.	If you have receive Po current se	e-carrier delivery, there will be no change to your delivery service — pro- est Office box service or general delivery service, complete this section. rvice?	ceed to question 4. If you cu How will the proposed service	rently se compare to
		4/	o Opinion	Worse
	if yes,	please explain:		
4.	For whi service	ch of the following do you leave your community? (Check all that apply.)	Where do you go to obtain	these
	区	Shopping	·	
	X	Personal needs		
	X,	Banking		
		Employment		
	Ŋ	Social needs		
5.	Do you	currently use local businesses in the community?		
J.		Yes No	·	
		would you continue to use them if the Post Office is discontinued?		
		Yes No .		
Nam	e: L	MA + DAVE GOSNELL		·····
Addr	ess:	106 5054		
Tele	phone:			· · · · · · · · · · · · · · · · · · ·
Date	<u>:</u>	5/4/11		
Pleas	se add any olete this q	vadditional comments on a separate piece of paper and attach it to this uestionnaire.	form. Thank you for taking th	e time to

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05/09/2011

MARK AND BRENDA BORNTREGER

402 MAPLE REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are
 determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may
 increase as well. The CPO will provide at least the same number of window service hours as the post office.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	h of the foll	owing:		
	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps			X		
	b.	Mailing Letters		X			
	c.	Mailing Parcels			\boxtimes		
	d.	Pick up Post Office box mail	Ø				
	e.	Pick up general delivery mail	Ø				
	f.	Buying money orders				X	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X		
*	h .	Sending Express Mail			X		
	i.	Buying stamp-collecting material				X	
	Oth	er Postal Services					
	a.	Entering permit mailings	☐ YES	🔀 ио			
	b.	Resetting/using postage meter	☐ YES	⊠ ио			
	Nor	postal Services	·				
	a.	Picking up government forms (such as tax forms)	☐ YES	ON 🔀			
	b.	Using for school bus stop	YES	🔀 ио			
	c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	🛛 ио			
		If yes, please explain:					
	d,	Using public bulletin board	X YES	□ №			
	e.	Other	YES	□ №			
		If yes, please explain:	<u></u>	<u>-</u>			
2.	Day	Will need consther Deat Office during husings have a bill to yell at a first		` .			
۷.	00 ;	ou pass another Post Office during business hours while traveling to or from			personal ne	eas?	
			YES	⊠ ио			
		If yes, please explain:	Paris		losed		
	•	before and after work and dur	ing lu	nch	hour	50	
	,	Redmon is handy for my husband	J, I	can a			
	`	What I may need to on Saturd	ay be	cause	e iti	5	
	1	ight nearby in same town, wit	tin u	alkin	a dis	stanc	e



	Better		☐ Jus	t as Good		<u></u>	o Opinio	n	Worse
If yes,	please explain:	Po	Box	15	more	secu	ire	ana	timely
For whi	ich of the following	ı do you	leave your	commun	ty? (Check a	all that apply.) Where	do you go t	o obtain these
\boxtimes	Shopping								
	Personal needs								
X	Banking					_		•	
\boxtimes	Employment					<u> </u>			•
	Social needs					<u> </u>			
me: M	ark and		3 ren	la. ed m		treger	949		
ephone: 😞	217-884	<u>- 2</u>	407						
te: 5	- 4 - 11			· · · · · · · · · · · · · · · · · · ·					
molete this d	/ additional commo)		x
o go aris	to Broom	octo urd	n wa ay w	ould	be . also	a spe	cial L sp	trive cial	p. To go trip. They
fee!	sper a I like t	uri. The	ng h gov	o urs ernm	we ent c	are buld	find	rking . bet	in Paris. ter wave a
utting	expense leave	2	besia.	25	closina	our	po:	st of	ifice!

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05/09/2011

LEE NEWCOMER PO BOX 66 **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations

1720 Market St Room 3000 Saint Louis, MO, 63155-9900



36*

١.	Pie	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	n or the ion	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a,	Buying Stamps			X	
	b.	Mailing Letters		\boxtimes		
	c.	Mailing Parcels			X	
	d.	Pick up Post Office box mail				
	e,	Pick up general delivery mail	X			
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		X		
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				Ø
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	М МО		
	b.	Resetting/using postage meter	☑ YES	NO		
	Noi	npostal Services	!			
	a.	Picking up government forms (such as tax forms)	X YES	□ ио		
	b.	Using for school bus stop .	☐ YES	🛛 ио		
	c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	☐ NO		
		If yes, please explain:				
	ď.	Using public bulletin board	X YES	☐ NO		
	е.	Other	YES	☐ NO	4	
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shoon	ing, or for	personal ne	eds?
		, F Ensure to the serious serious found from a devoking to of from		MO 💢	- J. Jornan 110	, Juo ;
		If yes, please explain:			_	_
				·		



3.		ost Office box service or g	ill be no change to your delive jeneral delivery service, comp			
		☐ Better	Just as Good		lo Opinion	Worse
	If yes,	please explain:				
4.	For whi		ı leave your community? (Che	ck all that apply.)	Where do you go to o	btain these
	X	Shopping			Pasis_	
	V	Personal needs			Paris	
	図	Banking			Paris	
		Employment				
		Social needs				
5.	Do νου	currently use local busine	asses in the community?	į		
U .		Yes No	osses in the community :			
-		*	them if the Post Office is disc	ontinued?		
		X Yes No	•	i		
Name		Lee New	comer			
Addre	ess: Je	Bop 66 (1	Edmon Il	61949		
î elep	inone: 🗳	217-884-	- ·			
Date:	5-	5-11				
Pleas compl	e add any lete this q	/ additional comments on uestionnaire.	a separate piece of paper and	attach it to this f	orm. Thank you for tak	ing the time to

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05/09/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	h of the foll	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a,	Buying Stamps			X	
	b.	Mailing Letters	X			
	c.	Mailing Parcels				X
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail	X			\Box
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	h.	Sending Express Mail				X
	j.	Buying stamp-collecting material				, X
	Oth	ner Postal Services		. .		<i>,</i> `
	a.	Entering permit mailings	☐ YES	NO		
	b.	Resetting/using postage meter	YES	D/No		
	Noi	npostal Services		/\ .		
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	D (No		
	¢.	Assisting senior citizens, persons with disabilities, etc.	YES	Ои 💢		
		If yes, please explain:		- 		
	đ.	Using public bulletin board	YES	No		
	e.	Other	YES	NO		
		If yes, please explain:	-			
2.	Do	you pass another Post Office during business hours while traveling to or from	vork, or shopp	ing, or for r	personal ne	eds?
			YES	NO		- •
		If yes, please explain:				
						



current	service?	e or general delivery service, cor	_	, ,	
	Better	Just as Good		o Opinion	Worse
If ye	es, please explain:	· · · · · · · · · · · · · · · · · · ·		·	
					
For v		o you leave your community? (C	heck all that apply.)	Where do you g	o to obtain these
	Shopping	· · · · · · · · · · · · · · · · · · ·			
	Personal needs				
	Banking				
	Employment				· · ·
	Social needs				
	Yes No	ousinesses in the community? o use them if the Post Office is d	liscontinued?		
e:		·			
ress:					
phone:				· · · · ·	,
:					
se add a	any additional comments questionnaire.	ts on a separate piece of paper a	and attach it to this fo	orm. Thank you t	for taking the time to
•					

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05/09/2011

CHARLES AND CHRISTINE MARKEWITZ 34060 E 1400TH RD BROCTON, IL 61917

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



1	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	h of the foll	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a,	Buying Stamps			Ø	
	b.	Mailing Letters		X		
	c.	Mailing Parcels			\boxtimes	
	d.	Pick up Post Office box mail		· 🖂		\boxtimes
	e.	Pick up general delivery mail				図
	f.	Buying money orders			\boxtimes	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
	h.	Sending Express Mail			M	
	j.	Buying stamp-collecting material				X
	Oth	er Postal Services			·	
	a.	Entering permit mailings	YES	M №		
	b.	Resetting/using postage meter	YES	⊠ NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	⊠ №		
	b.	Using for school bus stop	YES	⊠ ио		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
		If yes, please explain:		. <u> </u>		
	d.	Using public bulletin board	YES	□ №		
	e.	Other	YES	FT NO		
		If yes, please explain:	<u></u>	יים ייים		
						_
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	ing, or for	personal ne	eds?
			☐ YES	🔀 ио		
		If yes, please explain:				



3. ге	you hav ceive Pe irrent se	ost Office box serv	here will be no chan ce or general delive	ge to your delive ry service, compl	ry service — pr lete this section	oceed to question . How will the prop	If you currently service compare to
		Better	Just :	as Good		No Opinion	Worse
	If yes	, please explain:	·				· · · · · · · · · · · · · · · · · · ·
. •		·	<u> </u>				
4.	For wh		do you leave your c	ommunity? (Che	ck all that apply	.) Where do you g	o to obtain these
	X	Shopping	· MATTOO	1 PARC	s, TORA,	PE HAUTE	179,
	X	Personal needs	PARI				
	凶	Banking	BROCTEN,	PARIS	"		
		Employment					
	X	Social needs	PARIS	CHAMP	AICAN,	MATTOON	ı
5. Name:	If yes,	Yes Nowould you continue Yes No	to use them if the P	ost Office is disc		RKEW 18	`2
Addres	s: <u> </u>	460 E	d CHRI 1400 [b	(RA	My Roc	on sc	6191)
Telepho	one: o	017.88	4-2052				
Date:	5-	5-11					
Please comple	add any te this q	/ additional comme juestionnaire.	nts on a separate pi	ece of paper and	attach it to this	form. Thank you f	or taking the time to

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05/09/2011

J D WATTERS 303 OAK ST **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

• You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations

1720 Market St Room 3000



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for each of the following:					
	Pos	stal Services	Daily	Weekly	Monthly	Never		
	a.	Buying Stamps						
	b.	Mailing Letters						
	c.	Mailing Parcels			X			
	d.	Pick up Post Office box mail	囟					
	e.	Pick up general delivery mail	X					
	f.	Buying money orders			X			
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X			
	h.	Sending Express Mail			X			
	i.	Buying stamp-collecting material			Ķ			
	Oth	er Postal Services						
	a.	Entering permit mailings	☐ YES	ои 🕰				
	b.	Resetting/using postage meter	YES	⊠ NO				
	Nor	npostal Services		•				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO	r			
	b.	Using for school bus stop	YES	□ №				
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №		_		
		If yes, please explain:	Pickin	g up Th	ieir M	all		
	d.	Using public bulletin board	YES	☐ NO				
	e.	Other	YES	□ №				
		If yes, please explain:						
2.	Do '	you pass another Post Office during business hours while traveling to or from	vork or shopp	ing or for r	ersonal ne	eds?		
_		· ·	YES	NO	01001141110	ouo.		
		If yes, please explain:						



3. r		e carrier delivery, there will be no change to your delivery service — pro ist Office box service or general delivery service, complete this section. rvice?	
		☐ Better ☐ Just as Good ☐ N	o Opinion Worse
	If yes,	please explain: Day Late tapers	
4.	For whi	ch of the following do you leave your community? (Check all that apply.	Where do you go to obtain these
	□ □	Shopping	
		Personal needs PerSona	
		Banking	
		Employment	
		Social needs	
5.		currently use local businesses in the community? Yes No Yould you continue to use them if the Post Office is discontinued?	No Service No Sales
Name		J Yes & No D Watters	EMails on Line Banking No Stamps Sold No Income
<u>Addre</u>	ss: 3	03 Oak St	Sad Coustomer
Telepi	none;	217-884-2339	Dont Make Me Change
Date:	4-	27-	
Please	e add any ete this q	additional comments on a separate piece of paper and attach it to this uestionnaire.	form, Thank you for taking the time to

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05/09/2011

DALE TRINE 9248 E 1200TH RD REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier.
 Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the
route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the
mailbox.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000



۱ . -	Please check the appropriate box to indicate whether you use the REDMON Post			h of the foll	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Neve
	а,	Buying Stamps			日	
((b.)	Mailing Letters			日	
(<u>(c.</u>	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				
(9.2	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
(1.	Buying stamp-collecting material			<u></u>	
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	b.	Resetting/using postage meter	YES	□ ио		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	□ ио		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №		
		If yes, please explain:	 -			
	d.	Using public bulletin board	☐ YES	☐ NO		
	e.	Other	YES	□ №		
		If yes, please explain:				·
,	יסת	you pass another Post Office during business hours while traveling to or from	work or obser	ing or for	arcanal na	odo?
<u>.</u> .	DO :	you pass another rost Office during business flours while traveling to of from			ersonai ne	eas?
		· <u>.</u>	☐ YES	KINO		
		If yes, please explain: Work in Paris but not close to				
		Work in Paris but not close to	past effice	·		

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UNITED STATES POSTAL SERVICE.

	Better	Just as Good	, اسا	Vo Opinion	Worse
If ye	es, please explain:		·		
-				<u> </u>	
For w		you leave your community? (Chec	k all that apply.	 }Where do you go	to obtain these
F	Shopping				
旦	Personal needs				
4	Banking				
日	Employment				
	Social needs			<u> </u>	
Do yo	ou currently use local b	usinesses in the community?			
	Yes No	,			
				ł	
If ves	,	use them if the Post Office is disco	ntinued?		
If yes	, would you continue to	o use them if the Post Office is disco	ntinued?		
If yes	, would you continue to	ouse them if the Post Office is disco	ntinued? , the need y	o answer	
	yould you continue to	Don't understand	ntinued? , the Deed y	answer	
	, would you continue to	Don't understand	ntinued? , the need y	d answer	
e: <u> </u>	yould you continue to	Don't understand	ntinued? , the need y	answer-	
e: I	would you continue to \square Yes \square No \square ALE \square \square \square ALE \square \square \square ALE	Don't understand INE 10 th Rd	ntinued? , the need y	answer	
e: I	o, would you continue to ☐ Yes ☐ No ☐ ALE TR	Don't understand INE 10 th Rd	ntinued? , the need y	answer	
ress: 3	5, would you continue to ☐ Yes ☐ No ☐ ALE TR ☐ 3218 E 120 465-2026	Don't understand INE 10 th Rd	ntinued? , the need y	answer	
ress: S	would you continue to \square Yes \square No \square ALE \square \square \square ALE \square \square \square ALE	Don't understand INE 10 th Rd	ntinued? , the need ,	answer-	
e:	, would you continue to Yes No	Don't understand WE 18th Rd	, the need y		r taking the time to
ess: 5 phone: 5 se add a	Yes No	Don't understand WE so th Rd sona separate piece of paper and y plenty of room	attach it to this	form. Thank you fo	
ess: Sphone: 5 se add a plete this	yes No	Don't understand WE so the Rd sona separate piece of paper and y, plenty of room shamps & do busin	attach it to this here	form. Thank you fo	they have
phone: se add applete this	yes No	Don't understand WE so the Rd sona separate piece of paper and y, plenty of room shamps & do busin	attach it to this here	form. Thank you fo	they have
ess: Sphone: See add a plete this contact of the	yes No No Yes No DALE TR 9218 E 120 465-2026 -5-2011 In additional comments questionnaire. What wast on me T want to	Don't understand WE so the Rd so on a separate piece of paper and y plenty of room shamps the busin e and don't rush buy Paris is ha	attach it to this here me. I	form. Thank you for be cause ean cho	they have time
phone: See add a plete this amps was	yes No	Don't understand WE so the Rd so on a separate piece of paper and y plenty of room shamps & do posin e and don't rush buy Paris is had a give me the	attach it to this here! me. I d to po	form. Thank you for be cause— ean choose when went of	they have
phone: se add applete this amps was tha	yes No	Don't understand INE 10 th Rd. Sona separate piece of paper and y? plenty of room stamps to busin e and don't rush	attach it to this here! me. I d to perfampe of	form. Thank you for be cause. ean chooserkax, don hey went to	they have fine to pet what

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05/17/2011

KEN AND JEAN MCCONKEY **PO BOX 15 REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- . You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- . You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations 1720 Market St Room 3000



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	h of the foll	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		X		
	b.	Mailing Letters	X			
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail	∑			
	f.	Buying money orders			X	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail			\boxtimes	
	i.	Buying stamp-collecting material			☐·	X
	Oth	ner Postal Services				
	a.	Entering permit mailings	☐ YES	🗶 ио		
	b.	Resetting/using postage meter	☐ YES	NO		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	X NO		
	b.	Using for school bus stop	YES	X NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	М ио		
		If yes, please explain:		 -		
	d.	Using public bulletin board	X YES	∏ NO		 -
	e.	Other	YES	□ NO		
		If yes, please explain:				
. 2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	ing, or for p	ersonal ne	eds?
			YES	M NO		
		If yes, please explain:	·	·		
						



If you have carrier delivery, there will be no change to your delivery service — pro- 3. receive Post Office box service or general delivery service, complete this section current service?	beed to question 4. If you currently How will the proposed service compare to
☐ Better ☐ Just as Good ☐ ☐	O Opinion Worse
If yes, please explain: Will Miss interaction with post mas	ster, as it stands today
I have a key to my box carrier delivery will be le	es secule
For which of the following do you leave your community? (Check all that apply services?	.) Where do you go to obtain these
M Shopping Pacis, Telle Hante, Champaign	
Personal needs Paris, Terry Harte Champaign	
M Banking Paris, Champaign	
Employment Covinston Indiawa	
Social needs Paris Tells Hank Champaign	
5. Do you currently use local businesses in the community?	
Yes No	
If yes, would you continue to use them if the Post Office is discontinued?	
Yes No .	
All the send of	
Name: Key & Joan Milonkey	
Address: 201 6th St. P.D. Box K	
Telephone: 217-821-7755	
Date: 5/11/17	
valle. VY////	
Please add any additional comments on a separate piece of paper and attach it to this complete this questionnaire.	
In addition to using the post of	office for personal
needs I also use for work. I have	the ability to
work from home with a bit and le	re du office
for mailings and stamp, envelope, and	d centified mailings.

Item: 22 Page: 129



05/17/2011

REBECCA NEWCOMER

PO BOX 125 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- . You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely.

Michael Pfundstein Manager, Post Office Operations

1720 Market St Room 3000



1.	Pies	ase check the appropriate box to indicate whether you use the REDINON Post	Office for eac	n of the foll	owing.	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		Y		
	b.	Mailing Letters		M		
	c.	Mailing Parcels				X
	d.	Pick up Post Office box mail	Ø			
	е.	Pick up general delivery mail				×
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services				
	a.	Entering permit mailings	☐ YES	ОИ 🔯		
	b.	Resetting/using postage meter	YES	🔀 ио		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	[≱] ио		
	b.	Using for school bus stop	YES	⊠ ио		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	ои 🔀		
	_	If yes, please explain:				
	d.	Using public bulletin board	YES	⊠ №		
	e.	Other	YES	⊠ ио		
		If yes, please explain:				
2,	Do 1	you pass another Post Office during business hours while traveling to or from	work, or shoon	ing or for r	nersonal ne	eds?
_,		, the state of			. U GO 1 G1 1 1 G	
			⊠ YES	□ио	۸	
		If yes, please explain:	_a~ ()	go to	Chork	₹
		_ 				



receive Post Office box service or general delivery service, complete this section. How will current service?	the proposed service compare to
☐ Better ☐ Just as Good ☐ No Opinio	on 🔀 Worse
If yes, please explain: Recommendation at the post botto than cornier. Quatrons are orange services at the time you meed them,	
For which of the following do you leave your community? (Check all that apply.) Where services?	do you go to obtain these
Shopping aga comments	
Personal needs (Oro o Communities	
Banking one a Communition	
Employment are a community	<u> </u>
Social needs	
5. Do you currently use local businesses in the community? X Yes	
Vame: Reherron Meurennen	
Address: P.O. Box 125	
Telephone: (217) 264-011 3	
Date: 5 - 10 - 11	
Please add any additional comments on a separate piece of paper and attach it to this form. The complete this questionnaire.	ank you for taking the time to

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05/17/2011

NATASHA HESS

PO BOX 27 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000



٦.	Pie	ase check the appropriate box to indicate whether you use the REDIMON Post	Office for eac	n of the foil	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			ot Z	
	b.	Mailing Letters •				\Box
	c.	Mailing Parcels				回
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders			E C	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				4
	Oth	ner Postal Services		_		
	a,	Entering permit mailings	☐ YES	Ø 100		
	b.	Resetting/using postage meter	YES	NO NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	1 NO		
	b.	Using for school bus stop	☐ YES	1 NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	•	If yes, please explain:		 -		
	d,	Using public bulletin board	YES	□ №		
	e.	Other	YES	□ №		
		If yes, please explain:				 -
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	ing, or for r	ersonal ne	eds?
-			YES	₩ NO		
		If yes, please explain:				

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· E.

3. ı	lf you hav receive P current se	re carrier delive ost Office box s ervice?	ry, there will t service or gen	e no change eral delivery	to your delive service, comp	ery service olete this se	— proceedion. H	eed to quest ow will the p	tion 4. If you or proposed servi	urrently ice compai	re to
		Better	-	Just as	Good			Opinion	Ż	Worse	
	If yes	, please explair	i: Ce Maen	L Allede	d						
4.	For wh	ich of the folloves?	ving do you le	ave your con	nmunity? (Che	eck all that	apply.) \	∕Vhere do yo	ou go to obtain	these	
	À	Shopping	You	7							
	X	Personal ne	eds								
	ĬĮ	Banking	\$m	alloor	1						
	文 立	Employment								<u>.</u>	
	Ŕ	Social needs	3								
5.	Do you	currently use I	ocal business	ses in the cor	nmunity?						
	If yes,	would you cont		em if the Pos	st Office is disc	continued?					
Name	e: /	Jatas	ha A	less.						<u> </u>	
Addre	ess: <u>5</u> (9 Mc	ple	P.O.	Box	a7	Re	dmo	n, I	<u>C 6</u>	<u>1949</u>
Гејер	hone:										
Date:	5	18/201	l					,			
Pleas	se add any lete this c	y additional corquestionnaire.	nments on a	separate piec	e of paper and	d attach it t	o this fo	rm. Thank y	ou for taking t	he time to	

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05/17/2011

TIM ALBERT 101 8TH REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for each	n of the foll	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		II/		
	b.	Mailing Letters				
	C.	Mailing Parcels			V	
	d.	Pick up Post Office box mail	1			
	e.	Pick up general delivery mail				
	f.	Buying money orders			V	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			U	
	h.	Sending Express Mail			4	
	i.	Buying stamp-collecting material				19
	Oth	ner Postal Services				
	a.	Entering permit mailings	☐ YES	NO NO		
	b.	Resetting/using postage meter	☐ YES	NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	<u>₩</u> NO		
	b.	Using for school bus stop	YES	U ∕NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	NO F		
		if yes, please explain:				
	d.	Using public bulletin board	YES	Пио		
	e.	Other	☐ YES	□ №		
		If yes, please explain:		· · -		<u>.</u>
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	oing, or for p	personal ne	eds?
		·	YES	NO E		
		If yes, please explain:				
						



3.	you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently eccive Post Office box service or general delivery service, complete this section. How will the proposed service compare to urrent service?	ı
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse	
	offer work without having to fight the	I Dj
	+ TRYING + OFIND APLACE TO PAIRK.	
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
	Shopping	
	Personal needs	-
	Banking	_
	Employment	-
	Social needs	
5.	Do you currently use local businesses in the community?	
	Yes No	
	If yes, would you continue to use them if the Post Office is discontinued?	
	Yes U No	
Nan	Tim Albert	
Add	ss: 101 8±L	
Tele	none: 217-884-2363	
Date	5/13/11	
		-,
Plea com	e add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to ete this questionnaire.	

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05/17/2011

SHIRLEY JONES PO BOX 223 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eacl	n of the follo	owing:	
	Pos	atal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			1	
	b.	Mailing Letters		W		
	c.	Mailing Parcels				
	d.	Pick up Post Office box mail	Y	IIII		· 🏻
	e.	Pick up general delivery mail				
	f.	Buying money orders			Y	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Y	
	ħ.	Sending Express Mail				
	j.	Buying stamp-collecting material				4
	Oth	er Postal Services		/	-	
	a.	Entering permit mailings	YES	No		
	b.	Resetting/using postage meter	YES	NO NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	NO		
	b.	Using for school bus stop	YES	NO		
	c,	Assisting senior citizens, persons with disabilities, etc.	YES	V NO		
		If yes, please explain:	<u> </u>	· -	<u> </u>	
	d.	Using public bulletin board	YES	☐ NO	·	
	e.	Other	YES	☐ NO		
		if yes, please explain:				
2.	Das	you pass another Post Office during business hours while traveling to or from	work or shopp	ing or for r	perconal ne	ede2
۷.	20	you pass another tost office during pasifiess floats write asveiing to brill bill	YES	NO NO	ersonal He	.cus (
If yes, ple		If yes, please explain:				



3.		ost Office box service	e or general delivery ser					to
		☐ Better	☐ Just as Go	od	☐ No C	pinion .	Worse	
	lf yęs,	please explain:	There w	no	pa	r Den	3 that	9.00
4.	For whi services	More so	you leave your commit	unity? (Check all	that apply.) Wh	Dere do you go to	o obtain these	
	y	Shopping						
		Personal needs						
	y	Banking						
		Employment						
	M.	Social needs					,	
5.	Do you	currently use local b	usinesses in the comm	unity?				
		Yes No						
	If yes, v		use them if the Post O	ffice is discontin	ued?			
		Yes No	•					
Nar	ne:	Shuley	a. Jones	·				
Add	lress:	70 Breeze 2	23				·	
Teld	ephone:	217-251	9.743	P				
Dat	e: <u>5</u>	5/7					· · · · · · · · · · · · · · · · · · ·	
Plea	ase add any nplete this q	/ additional comment _l uestionnaire.	s on a separate piece o	f paper and attac	ch it to this form	n. Thank you for t	taking the time to	

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05/17/2011

BUCK TOWNSHIP

PO BOX 47 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	n or the foll	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters			V	
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				V
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	í.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	☐ YES	NO F		
	b.	Resetting/using postage meter	☐ YES	I NO		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	1 NO		
	b.	Using for school bus stop	YES	□ №		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:	1.			
	d.	Using public bulletin board	YES	□ №		
	e.	Other	□ YES	LIZ NO		
	О,	If yes, please explain:		<u> </u>		
2.	Do	you pass another Post Office during business hours while traveling to or from		oing, or for p	personal ne	eds?
		If yes, please explain: Paris Tuscola		- · · · · · · · · · · · · · · · · · · ·		
	٠	Brocton -offices Closes too soon ma	ne after	noon ti	be	
		use ful.				



If you hav 3. receive F current s	ve carrier delivery, there will lost Office box service or ge ervice?	be no change to your de neral delivery service, co	livery service — pro mplete this section.	beed to question 4. It How will the propose	you currently d service compare to
	Better	Just as Good	<u> </u>	o Opinion	Worse
If yes	, please explain: W No one Ca	n pick-up Lail	}		
For wi	nich of the following do you les?	eave your community? (0	Check all that apply.) Where do you go to	obtain these
U	Shopping				
	Personal needs				
4	Banking				
	Employment				
	Social needs				
	v currently use local busines Yes No would you continue to use t		discontinued?		
lame:	Buele Tow	inship			_
Address:	Buele Tow Lo. Box	47			
elephone:	N/A		-		
)ate:	5/11/11				
Please add ar complete this	y additional comments on a questionnaire.	separate piece of paper	and attach it to this	form. Thank you for t	aking the time to

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05/17/2011

AMY MCGINNESS PO BOX 57 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers
may apply to receive PO Box service from another Post Office location.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000



1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for each of the following:				
	Pos	stal Services	Daily	Weekly	Monthly	Never	
	а.	Buying Stamps ·		X			
	b.	Mailing Letters	×				
	c.	Mailing Parcels	Ø				
	d.	Pick up Post Office box mail	X				
	е,	Pick up general delivery mail					
	f.	Buying money orders				Ø	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø		
	h.	Sending Express Mail			X		
	i.	Buying stamp-collecting material				X	
	Oth	er Postal Services					
	a.	Entering permit mailings	☐ YES	М МО			
	b.	Resetting/using postage meter	YES	X NO			
	Nor	npostal Services		•			
	a.	Picking up government forms (such as tax forms)	X YES	□ №			
	b.	Using for school bus stop	☐ YES	Ø NO			
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	🔯 ио			
		If yes, please explain:		<u> </u>			
	d.	Using public bulletin board	YES	. □ NO			
	e,	Other	X YES	☐ NO			
		If yes, please explain:	The post		sthe.	hub j	for
2.	Do :	you pass another Post Office during business hours while traveling to or from	work, or shopp	νατ/γγωγ\ ping, or for r	personal ne	rwww. eeds?	y
			YES	Х ио			
		If yes, please explain:					
		<u></u>					



3.	If you have receive Po current ser	e carrier delivery, there will be no change to your delivery service — prost Office box service or general delivery service, complete this section rvice?	ropeed to question 4. If you currently n. How will the proposed service compare to
		Better Just as Good	No Opinion Worse
4.	JJ	ch of the following do you leave your community? (Check all that apply	postant mail pert to m P. O. Boy.
	X	Shopping	
		Personal needs	
	図	Banking	
		Employment	
		Social needs	
5.		currently use local businesses in the community? Yes \int \text{No} No would you continue to use them if the Post Office is discontinued? Yes \int \text{No} No	
Naı	me: An	NY MCGINNESS	<u>, </u>
Ado	dress:	O. BOY 57 REDMON, IL.	(21949
Tel	ephone:	217-822-2070	
Dat	te: 5	12/11	
		y additional comments on a separate piece of paper and attach it to this juestionnaire.	is form. Thank you for taking the time to

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05/17/2011

RICHARD L NORTH 105 HICKORY ST REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	h of the foll	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a,	Buying Stamps				
	b.	Mailing Letters		X		
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail			*	
	e.	Pick up general delivery mail			Z	
	f.	Buying money orders				Z
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				ZI P
	h.	Sending Express Mail				X.
	i.	Buying stamp-collecting material				区
	Oth	er Postal Services				
	a.	Entering permit mailings	. YES	NO K		
	b.	Resetting/using postage meter	YES	M NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	№ №		
	b.	Using for school bus stop	☐ YES	ИО 🏋		
	c.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	₩ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	₩ 100		
	e.	Other	YES	₽ NO		
		If yes, please explain:				
2.	Do :	you pass another Post Office during business hours while traveling to or from	work or chann	ing orfor	orognal na	
	20	, page and alor is out office during paginess flours write have into to it floriff			ersonal ne	eus!
			YES	₩ ио		
		If yes, please explain:			<u> </u>	
					- * *	



3,	If you hav receive P current se	ost Office box service	ere will be no chang e or general delivery	e to your delivery : service, complete	service — proc this section.	seed to question 4. If y How will the proposed	ou currently service compare to
		Better	Just as	s Good		o Opinion	Worse
	If yes	, please explain:					
4.	For wh	ich of the following des?	o you leave your co	mmunity? (Check	all that apply.)	Where do you go to c	btain these
	M	Shopping					
	区	Personal needs					
	<u>u</u>	Banking				,	
		Employment		·			
	X.	Social needs					-
5.	if yes, i	recurrently use local b Yes No would you continue to Yes No		·	inued?		
		5 Hickory				•	
Tele	phone: 2	<u> 11 251 3169</u>					
	e; 5 E	<i>></i> − <i>u</i>					· · · · · · · · · · · · · · · · · · ·
Plea	ase add an	y additional comment questionnaire.	is on a separate pie	ce of paper and at	tach it to this fo	orm. Thank you for tak	sing the time to

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05/17/2011

CARRIE WHITE 202 OAK ST REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and
vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the
use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	ch of the foll	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			×	
	b.	Mailing Letters	X			
	c.	Mailing Parcels			X	
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail	X			
	f.	Buying money orders			\boxtimes	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		X		
	h.	Sending Express Mail			X	
	i.	Buying stamp-collecting material			M	
	Oth	er Postal Services	`	-		•—
	a.	Entering permit mailings	☐ YES	М Мо		
	b.	Resetting/using postage meter	☐ YES	Мо		
	Non	postal Services		<i>-</i> '		
	а.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	□ №		
	C′	Assisting senior citizens, persons with disabilities, etc.	YES	М МО		
		If yes, please explain:				
	ď.	Using public bulletin board	YES	□ №		
	e,	Other	YES	☐ NO		
		If yes, please explain:				
2.	Doy	ou pass another Post Office during business hours while traveling to or from	vork, or shopp	oing, or for p	ersonal ne	- <u></u>
			YES	NO K		
		If yes, please explain:				



3.	receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?	
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse	
4.	If yes, please explain: The post office here is daily used by everyone, here we sould deeply missit if it were longer here. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	. no
	Shopping Paris or Charleston	
	Personal needs	
	Banking Paris	
	Employment (5 here in Redmon	
	Social needs are all here in Redman	
5.	Do you currently use local businesses in the community? Yes No	
	If yes, would you continue to use them if the Post Office is discontinued?	
	Yes No	
Nan	ne: Carrie White	
Add	Iress: 202 Oak St Reamon, IL 61949	
Tele	ephone: $808-080$	
Date	e: May 6 7th, 2011	
Plea	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to applete this questionnaire.	

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05/17/2011

DAVID AND SHIRLEY NEWCOMER PO BOX 11 **REDMON, IL 61949**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	h of the follo	owing:		
	Pos	tal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps				X	
	b.	Mailing Letters				Ø	
	c.	Mailing Parcels				X	
	d.	Pick up Post Office box mail	Ø				
	e.	Pick up general delivery mail				Ø	
	f.	Buying money orders				Ŋ.	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X	
	h.	Sending Express Mail				X	
	i.	Buying stamp-collecting material				X	
	Oth	er Postal Services					
	a.	Entering permit mailings	☐ YES	М ио			
	b.	Resetting/using postage meter	☐ YES	ру ио			
	Nor	npostal Services					
	a.	Picking up government forms (such as tax forms)	☐ YES	Д №	، الأ	· .	noul
	b.	Using for school bus stop	☐ YES	⊠ по	. ther		novel
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ ио			
		If yes, please explain:					
	d.	Using public bulletin board	YES	⊠ ио			
	e.	Other	YES	□ №			
		If yes, please explain:					
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shop	oing, or for	personal n	eeds?	
			X YES	□ №			
		If yes, please explain:					
		of our can not shopkers, there	is no	thing	ejce	ptit	fee
		Tou can not skopshere, there Ruturout, you have to go there are past offices almost	Caus		1 <u> </u>	/ ' /- ~^	Wut
		There are to the	3000	ン/O ー (()	,,,,,,	<i>"</i>	11 200
		post gless armoss	lular	we	ext	40	Roule,



3.	If you hav receive P current se	e carrier delivery, there will be no change to your delivery service — prost Office box service or general delivery service, complete this section ervice?	oceed to question 4. If you currently How will the proposed service compare to	
		☐ Just as Good	No Opinion Worse	
	If yes	please explain: - Lon of have to go so meplace to	Pith up Rtgltatny house	<u>.</u>
4.	For wh	ich of the following do you leave your community? (Check all that apply s?	Where do you go to obtain these	
	Ø	Shopping	Pares	
	Q	Personal needs	Paris	
	X	Banking	Posis	
		Employment Donat morb		
	×	Social needs	Paris	
5.	Do you	currently use local businesses in the community?	Others is none except a Resturant	
	If yes, v	would you continue to use them if the Post Office is discontinued?	W II-05	
		☐ Yes ☐ No		
Nam	e: 🔎 1	wil & Sherley Newcomer		
Addr	ress: 9	To 2 Pine 8t Box 11 Redmon	21	
Tele	phone:	884-12213		
Date	: 5-	-10-11		
Plea com;	se add an plete this c	y additional comments on a separate piece of paper and attach it to thi questionnaire.	s form. Thank you for taking the time to	

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05/17/2011

MARY AND ERNEST COTTON

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to thier customers.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein Manager, Post Office Operations

1720 Market St Room 3000 Saint Louis, MO, 63155-9900

Docket: 1378995-61949 Item: 22

If They goto mail carrier Foll Service,

(I send 4-5 Boxes + go Through 12-14 Books STARPS

A year I use The Post office only) The CARRIER

HAS enough To DO. I will NOT use Post-office

Service + will so Pirect Pay through BANK, ORINTER

NET

MARY MED S. Office

Item: 22 Page: 159



05/17/2011

MEGGAN CASH PO BOX 98 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have
 to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs.
 To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a
 case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and
 investigate the feasibility of providing service by alternate means.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

Michael Pfundstein

Manager, Post Office Operations 1720 Market St Room 3000

Saint Louis, MO, 63155-9900

Item: 22 Page: 160

Mr Pfundstain,

5/8/11

I am writing to you because of the later I received about the possibility of the Redmon Post Office closing. I hate to see any Post Office closed but I do not feel that closing the Redmin Post Office is a good decision. Redmon is a little bedroom rommunity that uses the post office as a gothering place. Many members of our community are elderly and do not leave town much. It is nice for them to be able to get out of their houses and yet stay close to home. We have not had a Postmaster sine Suganne return about a year ago. Our current acting Portmoster (Idon't know her officed title sony) has done a great job. I have chear that to she is in a program to become a Postmaster, put involve for her to complete the program, she has to stay at the same location for two years. I do not feel it is fair to penaly her and her career because the Post Office needs to make cuts and what happens to her if in a year there are more cuts and Vermillin gets closed ? O think it works out great the way it is now: andrea fell in at Vermillian and Darlene is able to file in at Redmon I really hope thois a hard decision to be made! Personally I don't ever goby any other post offices, so of Redmn is to close, I see myself moving towards online bill pay and less post obline mail. I really hate to do that Meanse I plan it will cost \$5.00 to mail a Christmas Carl Domeday. Shanhyon, Megga C Cod Please Consider heaping my Post Office open



Postal Service Customer Questionnaire

1.	Pie	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	n of the foll	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Neve
	a.	Buying Stamps			otin oti	
	b.	Mailing Letters				
	C.	Mailing Parcels			\checkmark	
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				\square
	f.	Buying money orders				V
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
	h.	Sending Express Mail			V	
	į.	Buying stamp-collecting material		. 🔲		V
	Oth	ner Postal Services				
	a.	Entering permit mailings	☐ YES	NO 🗹		
	b.	Resetting/using postage meter	YES	⋈ NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	М №		
	b.	Using for school bus stop	☐ YES	М МО		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	✓ NO		
		If yes, please explain:				
	d.	Using public bulletin board	✓ YES	☐ NO		
	e.	Other	YES	☑ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from	vork, or shopp	ing, or for p	ersonal ne	eds?
			☐ YES	☑ NO		
		If yes, please explain:				



If you have 3. receive Po- current ser	st Office box service or	vill be no change to your deliver general delivery service, compli	y service — probeed to ete this section. How wi	question 4. If you ill the proposed ser	currently vice compare to
	☐ Better	Just as Good	☐ No Opin	ion	✓ Worse
If yes,	please explain:				
				!	·
4. For which		ou leave your community? (Chec	k all that apply.) Where	e do you go to obta	in these
I	Shopping	Paris			
团	Personal needs				
\square	Banking	Paris			
Ø	Employment	Tuscola			
$\overline{\mathbf{V}}$	Social needs				
If yes, w	☑ Yes ☐ No	nesses in the community? se them if the Post Office is disc	ontinued?		
Name: Me	lagan Cash				
Address: P.	D. Box 98	403 SIXTH ST	REDMON	11 61949	}
Telephone:	217-884-2	030			· .
Date: 5	-8-11				
Please add any complete this q		n a separate piece of paper and	attach it to this form. T	hank you for taking	g the time to

Item: 22 Page: 163



07/08/2011

JACKIE TURNER PO BOX 62 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

MICHAEL PFUNDSTEIN Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900

MAY 19 RECD



2.

Postal Service Customer Questionnaire

1.	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	h of the follo	owing:	
	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			\boxtimes	
	b.	Mailing Letters		X		
	c.	Mailing Parcels			Ø	
	d.	Pick up Post Office box mail	図			
	e.	Pick up general delivery mail			\square	
	f.	Buying money orders			X	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$\overline{\mathbf{A}}$	
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services	·	·	,—	
	a.	Entering permit mailings	☐ YES	М Мо		
	b.	Resetting/using postage meter	☐ YES	Х ио		
	Nor	postal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	⊠ ио		
	b.	Using for school bus stop	X YES	□ №		
	c.	Assisting senior citizens, persons with disabilities, etc.	X YES	□ №		
		If yes, please explain:				
	d.	Using public bulletin board Heed This Rell RAd	X YES	□ №	· · · · · · · · · · · · · · · · · · ·	
	e,	Other	YES	□ №		
		If yes, please explain:				
2.	Doy	you pass another Post Office during business hours while traveling to or from y	vork, or shopp	ing, or for p	ersonal ne	eds?
			YES	区 NO		
		If yes, please explain:				
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<u>lf</u>	yes, please explain:				
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	or which of the following do you	leave your community? (Chec	k all that apply.)	Where do you go	to obtain these
se	rvices?				
F-	Personal needs				
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_	Social needs			<u>-</u>	
5. Do	you currently use local busine	sses in the community?	:		
	X Yes No	oose in the community :			
lf y	es, would you continue to use	them if the Post Office is disc	ontinued?		
	Yes No				
lame:	TACRIA L.	TURNOR			
ddress:	403 406 16	St. P.O. DIN 6	- Rodi	osa El	61941
	·				
elephone	217-884-	2332	<u> </u>	······································	
ate:	5/16/11				
Please add omplete t	d any additional comments on a his questionnaire.	a separate piece of paper and	attach it to this fo	rm. Thank you for	taking the time to
	7 · · · , y				מרייון
	• :				MAY 1 9 RECD



07/08/2011

EDGAR CITY NEW VISION PARISH

PO BOX 277 REDMON, IL: 61949

Dear Postal Service Customer:

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Sincerely,

MICHAEL PFUNDSTEIN Manager, Post Office Operations

1720 Market St Room 3000

Saint Louis, MO, 63155-9900



Postal Service Customer Questionnaire

1.	Ple	ase check the appropriate box to indicate whether you use the REDMON Post	Office for eac	h of the foll	owing:		قي .
	Pos	stal Services	Daily	Weekly	Monthly	Never	- Consti
	a,	Buying Stamps		X			7/
	b.	Mailing Letters	Ŕ		Ū		
	C.	Mailing Parcels	Ī		Ŕ		
	d.	Pick up Post Office box mail	Ø		Ŭ		
	e.	Pick up general delivery mail				Ą	
	f.	Buying money orders				囟	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			B		
	h.	Sending Express Mail					×
	i.	Buying stamp-collecting material					Χ
	Oth	er Postal Services					
	a.	Entering permit mailings	☐ YES	Й мо			
	b.	Resetting/using postage meter	☐ YES	[Д ио	٠		
	Nor	npostal Services		V			
	a.	Picking up government forms (such as tax forms)	YES	∏ NO			
	b.	Using for school bus stop	YES	П ио			
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №			
		If yes, please explain:	 -			 ,	
	d,	Using public bulletin board	X YES	□ №			
	e.	Other	YES	☐ NO			
		If yes, please explain:		_			
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	ing, or for p	ersonal ne	eds?	
	٠	If yes, please explain:	YES	Д ио			
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MAY 1 8 RECO



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needs y use local businesses	s in the community?	?		
y use local businesses	s in the community?	?		
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es No ??	m if the Post Office	is discontinued?		
agar H	y New	Vision	Pavis	h
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5. 13.2011	١			
	5. 13. 201	Boy 277 Red 5. 13.2011	Boy 277 Redmon, 5. 13.2011	Boy 271 Redmon, 11 61

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07/08/2011

GARRY HARRIS PO BOX 205 REDMON, IL 61949

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Redmon Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

If it is determined that a discontinuance of the Redmon Post Office should be pursued, a formal proposal will be posted in the Paris Post Office, Brocton Post Office and Redmon Post Office at a later date. If you have additional questions or comments, please feel free to contact Sue Wandersee at (314) 436-3645.

Sincerely,

MICHAEL PFUNDSTEIN Manager, Post Office Operations 1720 Market St Room 3000 Saint Louis, MO, 63155-9900

MAY 1 8 REC'D

Postal Service Customer Questionnaire

	Plea	ase check the appropriate box to indicate whether you use the REDMON Post	Office for each	n of the follo	owing:	
	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters		ø		
	c.	Mailing Parcels		V		
	d.	Pick up Post Office box mail		I		
	е.	Pick up general delivery mail		Y		
	f.	Buying money orders		v		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		过,		
	h.	Sending Express Mail		I		
	i.	Buying stamp-collecting material		V		
	Oth	er Postal Services				
	a.	Entering permit mailings	☐ YES	NO		
	b.	Resetting/using postage meter	☐ YES	NO 🗹		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	INO NO		
	b.	Using for school bus stop	☐ YES	NO IN		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO F		
		If yes, please explain:				
	d.	Using public bulletin board	√ YES			
		Other .		TH NO		
	e.	₹	YES	NO NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or shopp	ing, or for p	personal ne	eds?
			YES	₽ NO		
		If yes, please explain:			· · · · ·	
		·				



3.	If you have carrier delivery, the receive Post Office box service current service?	ere will be no change to your deliver e or general delivery service, comple	y service — proceed to quest ete this section. How will the p	ion 4. If you currently proposed service compare to
	☐ Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following d services?	o you leave your community? (Chec	k all that apply. Where do yo	ou go to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employment			
	Social needs	1		
5.	Yes No	usinesses in the community? o use them if the Post Office is disco	ntinued?	
Name	: Gamy	Larris		
Addre	ess: Box20	05 REDIN	ION IL	L01949
Telep	phone: 267-	B84-2211		<u> </u>
Date:	5/4/1	/		
comp	lete this questionnaire	s on a separate piece of paper and		
7	HE POST O	Alice IS AL	I WE S	AVE IN
_/	His Tow	N. WE LOOK	L JORWARD	IN SETTING
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	FOURUMEN	UT FUCTION		to for

Docket: 1378995 - 61949 Item Nbr: 23 Page Nbr: 1 Docket: 1378995-61949

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Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the REDMON Post Office on 04/25/2011. Additionally, during the survey period, questionnaires were available at the REDMON Post Office to walk-in retail customers.

Number of Questionnaires

Total Questionnaires distributed	110
Favorable to proposal	3
Unfavorable to proposal	21
Expressing no opinion	30
Total questionnaires received	54

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Postal Concerns

The following postal concerns were expressed

Concern (Favorable):

Customers inquired about mailbox installation and maintenance

Response:

You expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

Concern (Favorable):

2, No Concern

Response:

Concern (No Opinion):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (No Opinion):

Customers expressed concern over the dependability of rural route service

Response

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to thier customers.

5. Concern (No Opinion):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (No Opinion):

Customers were concerned about obtaining the stamps requested

Response:

You were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

Concern (No Opinion):

Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (No Opinion):

7.

Item: 23 Page: 3

Customers were concerned about the limited hours of operation at the post office

Response:

You expressed a concern about the fimited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

Goncern (No Opinion):

No Concern

Response:

Concern (No Opinion):

You were concerned about having to travel to another post office for service

Response

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

Response:

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the accurate year the estimate.

Concern (UnFavorable):

Customers asked why their post office was being discontinued while others were retained

Response

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

Concern (UnFavorable):

Customers expressed concern about collection of outgoing mail

Response:

You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

Concern (UnFavorable):

Customers expressed concern about having to erect a rural mailbox

Response:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

Concern (UnFavorable):

Customers were concerned about later delivery of mail

Response:

You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost fises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Concern (UnFavorable):

Customers were concerned about obtaining accountable mail and large parcels

Response:

You expressed a concern about obtaining accountable mail and large parcels, if you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence, if the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted

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delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery on another day by going online to usps.com or calling 1-800-ASK-USPS.

Concern (UnFavorable):

Customers were concerned about the limited hours of operation at the post office

Response:

You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

Concern (UnFavorable):

No Concern

Response:

Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service, Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Resnonse

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

Concern (UnFavorable): 3.

Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

Concern (UnFavorable):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

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Customers were concerned about senior citizens

Response:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

6. You were concerned about having to travel to another post office for service

Response

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Community Meeting Roster

Postal Service Respresentive (Names and Titles): Michael Pfundstein	Date: <u>05/05</u> /11
Manager- P.O. OPERATIONS GATEWAY DIST: MIKE REED-Pastmaster PARIS IL	
Total Number of Customers Present	Place: REDMON IL POST OFFICE

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

<u> </u>			
Name	Mailing Address (optional)	Zip Code	Phone Number
JAMES R. HANKIS	101 2 276 101 375	61949	217-854-2392
Tan / h. eyum	1964217 2020ah ST	61949	217-840-8862
Fee Newcomin	Box 6 le maple St	61949	217-884-2247
lina Coop	Redmon 211	61949	217-884-2237
Jim Cooper	DOXLY Religion	61545	217-884-2237
levard Worthently	4006 Thst	61949	217884 2276
Dale Edward L	9218 E 1200th	61948	217-465-2020
Whigh Endin Gris	Box 187	61949	217-884-2291
Senvith now Cooky	Box 14	694	217 88473470
Dave Huge	Box 97 + 118	61949	217-884-2522
my mcGimess	ROX 57	61949	217-822-2070
Spily Con-	Box 223	61949	217-251-9743
In Oyi	Box 26	6.1949	217-884-2322
Jeny Watton	Box 218	61949	217 884 23 49
Shown Wilton		61949	217 884 23 49
5 Kerley www.	en Boy 11	61949	217 884 2213
hales Madour		61917	217-881-2053
ristine Markenit		61917	217-884-2052
vy Marky t		61917	217884-2275

Lucket 1373028 - 64833 Ben Nm 24 Page Nor 24

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Community Meeting Roster

Postal Service Respresentive (N	lames and Titles):	·	Date: 5/5/11
		Place: KE	2000
Total Number of Customers Pres	sent	Place: TE	DIVION
This document may become a p	art of the official record that will b	e available for public viewing.	
Names of Customers Present:			
. Name	Mailing Address (optional)	Zip Code	Phone Number
Rayrona W	assurt	61917	884-2275
Wanie //tak		61919	11 2279
Georin Horse		101949	884-2342
Zach Walton		61949	822-7797
			Programme Constitution of the Constitution of
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		and the second	

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Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

, Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

, Concern (UnFavorable):

Customers were concerned about obtaining accountable mail and large parcels

Response:

You expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery online at www.usps.com or be calling 1-800-ASK-USPS.

Concern (UnFavorable):

Customers expressed concern about having to erect a rural mailbox

Response:

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply for PO Box service from other Post Office locations.

Concern (UnFavorable):

Customers were concerned about a change of address

Response:

You expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

Nonpostal Concerns

Concern (UnFavorable):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern (UnFavorable):

Customers were concerned about the mailboxes being damaged by snowplows

Response:

You expressed a concern about the mailboxes being damaged by snowplows or farm equiptment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

, Concern (UnFavorable):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

You expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient.

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04/25/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The Postmaster at the Redmon Post Office retired on 5/01/2010. The office is being studied for possible closing or consolidation for the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also 4 retail offices within 10 miles of the Redmon Post Office

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Paris Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Paris Post Office, located 9.1 miles away. Hours of service at this office are 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m, Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. Post Office box service is available at this location at the same fees.

In addition retail services are also available at the Brocton Post Office, located 6.2 miles away. Hours of service at this office are 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday, and 9:15 a.m. to 11:15 a.m. on Saturday.

As always, you are welcome to continue using any neighboring facility that is convenient for you. Many customers in your community are already serviced by carriers in the area and this service will continue.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at the Redmon Post Office on 05/06/2011 from 3:00 p.m. to 4:00 p.m. to answer questions and provide information about our service.

If you have any questions, you may contact Sue Wandersee at (314) 436-3645.

Thank you for your assistance.

Sincerely,

MICHAEL PFUNDSTEIN
Manager, Post Office Operations

(651) 365-9708

Fax No:

A. Office	•					
Vame: REDM Area: GREA	ION TLAKES		District:	State: IL GATEWAY PFC	Zip Code:	61949
Congressional D	istrict: 15th		County:	Edgar	400500	
Post Office:		Classified Station		Finance Number: Classified Branch	166582	
oyi diligo.		olassinea olauon		Classified District	CP	У <u> </u>
nis form is a pla	ce holder for nu	imber 27. There was not a	petition recieved.			
			÷			

(314) 436-3645

Tele No:

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UNITED STATES POSTAL SERVICE:	

A. Office	<u>e</u>							·	*
Vame:	REDMO	N .		D: 4.		State: IL	Zip	Code: 6	1949
Area: Congres	GREAT sional Dist	rict: 15th		Distri Coun		GATEWAY PFC Edgar			
EAS Gra		11			ıy.	Finance Number	: 1665	82	
Post Off			Classified Station			Classified Branch		CPO	П
-usi Qii	106.		Classified Station	II		Classifica Diancii	II		
		*							
		•							
This forr	m is a place	holder for nu	mber 28. There was no C	ongressional inq	uiry	•			
									•
							•		
								•	
Prepare	ed by:	Sue Wande	rsee			1	Date:		07/27/201
Title:	_j .		PFC Post Office Review (Coordinator			-a.c.		VIIZ11201
nu c .				20010IIIa(U)					(CE4)
Tele No		(314) 436-3	645			1	Fax No:		(651) 365-9708

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Proposal Checklist

Responsiveness to Community Postal Needs Section I Tell what we are doing and why. Is reason for discontinuance justified and documented in the record? If suspended, what type of alternate service customers are now receiving? Reason for vacancy and information on postmaster/OIC Number of customers and type of service they received and will receive. Hours of service, daily window transaction average, number of permit mailers, and postage meter users. Last three fiscal years of revenue and revenue units. Decline in service workload/reduction in EAS level, if appropriate. Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available. Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available. If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal. Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses. Community meeting. Number of customers who attended, customer concerns, and Postal Service responses. Information on petitions and congressional inquiries included with Postal Service responses. Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses. Advantages and disadvantages of proposed alternate service. Any other pertinent information concerning Postal Service needs. Effect on the Community Section II Brief background of area, community government, population, etc. Number of businesses, religious institutions, schools, local government offices, social organizations, etc. Was Post Office used as meeting place? Was Post Office a shelter for a bus stop? Did the Post Office have a public bulletin board? Were government forms available at the Post Office? Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.? What is the historical value of the office? Is an address change necessary? Will the community identity be preserved? What are the growth trends (flat, up, down)? Were any other nonpostal items identified? Section III Effect on Employees Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of

whether the reassignments are voluntary.

the office. If a postmaster or other employees are reassigned this must be explained and tell

Docket: 1378995-61949 Docket: 1378995 - 61949 Item Nbr: 29 Page Nbr: 2 Item: 29 Page: 2 Section IV **Economic Savings** A statement of annual savings includes a breakdown as follows: Postmaster salary (EAS- 1), Minimum, no COLA) Fringe benefits 33.5% Rental costs, excluding utilities Total annual costs Less estimated cost of replacement service Total annual savings will be/was incurred for installation of CBUs and parcel lockers. Is postmaster salary based on the minimum salary without COLA? Does postmaster salary reflect the current office evaluation? Section V **Other Factors** The Postal Service has identified no other factors for consideration (if appropriate). List other factors as appropriate. Other factors when replacement service is a CPO. Section VI Summary The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum

degree of effective and regular service must be paramount.

Section VII

Notices

at that time.

Checklist Completed By:

Investigative Coordinator

Date

determination is made to discontinue the office, information on the appeal process will be provided

Appropriate notice is made that this is a proposal and not a final determination. If a final

Reviewed and Certified By:

, WANDERSEE

District PO Review Coordinator

Date

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05/20/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the REDMON Post Office Docket No. 1378995

This is to advise you that on 05/20/2011, I will post for public comment a proposal to close the REDMON Post Office in Edgar, Congressional District No. 15th.

If you have any questions, please call SUE WANDERSEE District Review Coordinator at (314) 436-3645.

DAVID MARTIN District Manager GATEWAY PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



05/20/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of **REDMON Proposal** Docket No. 1378995 - 61949

Please post the enclosed proposal to close the REDMON Post Office in the lobby. The proposal must be posted in a prominent place from 05/20/2011 through close of business on 07/21/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (314) 436-3645.

SUE WANDERSEE

Post Office Review Coordinator

GATEWAY PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments

Comment Forms

Official Record

Date of Posting: 05/20/2011

Docket: 1378995-61949

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Date of Removal: 07/21/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE REDMON, IL POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the Redmon Post Office:

The Postal Service is considering the close of the Redmon Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/20/2011 through 07/21/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Redmon Post Office, Brocton Post Office and Paris Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

SUE WANDERSEE 1720 MARKET ST ROOM 3000 SAINT LOUIS, MO 63155-9900

For more information, you may call SUE WANDERSEE at (314) 436-3645 or write to the above address.

Thank you for your assistance.

MICHAEL PFUNDSTEIN 1720 MARKET ST ROOM 3000

SAINT LOUIS, MO 63155-9900

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Date of Posting: 05/20/2011

Posting Round Date:

Date of Removal: 07/21/2011

Removal Round Date:

PROPOSAL TO CLOSE THE REDMON, IL POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378995 - 61949

Docket: 1378995-61949

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I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster position became vacant when the postmaster is reassigned on May 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also 4 retail offices within 10 miles of the Redmon Post Office

The Redmon Post Office, an EAS-11 level, provides service from 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Monday - Friday, 8:00 a.m. to 11:00 a.m. Saturday and lobby hours of 5:00 a.m. to 9:00 p.m. on Monday - Friday and 5:00 a.m. to 5:00 p.m. on Saturday to 100 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,955 (26 revenue units) in FY 2008; \$9,719 (25 revenue units) in FY 2009; and \$12,202 (32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 06, 2011, representatives from the Postal Service were available at the Redmon Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On April 25, 2011, 110 questionnaires were distributed to delivery customers of the Redmon Post Office. Questionnaires were also available over the counter for retail customers at the Redmon Post Office, 40 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 16 unfavorable, and 21 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Paris Post Office, an EAS-20 level office. Window service hours at the Paris Post Office are from 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m. Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. There are 257 post office boxes available.

Retail service is also available at the Brocton Post Office an EAS-11 level office, located six miles away. Window service hours at Brocton Post Office are from 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday and 9:15 a.m. to 11:15 a.m. on Saturday. There are 84 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
	Response:	The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
2.	Concern:	Customers asked why their post office was being discontinued while others were retained
	Response:	The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3.	Concern:	Customers expressed concern about collection of outgoing mail
	Response:	The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
4.	Concern:	Customers expressed concern about having to erect a rural mailbox
	Response:	The customer expressed concern about having to erect a rural mailbox.

Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

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5. Concern:

Response:

6. Concern:

Response:

7. Concern:

Response:

Concern:

Response:

Concern:

Response:

10. Concern:

Response:

Customers expressed concern for loss of community identity

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Customers expressed concern over the dependability of rural route service

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to thier customers.

Customers inquired about mailbox installation and maintenance

The customer expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

Customers were concerned about later delivery of mail

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Customers were concerned about mail security

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery

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on another day by going online to usps.com or calling 1-800-ASK-USPS.

11. Concern:

Customers were concerned about obtaining the stamps requested

Response:

The customer were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

12. Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. Concern:

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

14. Concern:

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

15. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

16. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. Concern:

Customers were concerned about a change of address

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Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

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Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for

customers.

4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient

parcel delivery for customers.

5. Customers opting for carrier service will not have to pay post office box fees.

6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

 The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.

2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

H. EFFECT ON COMMUNITY

Redmon is an unincorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar Co. Sherrif Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumming, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Redmon Post Office will be available at the Paris Post Office. Government forms normally provided by the Post Office will also be available at the Paris Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1. Concern: Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the

National Five-Digit ZIP Code and Post Office Directory.

2. Concern:

Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer Changes in the type of delivery can be re-

the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the

administrative postmaster.

. Concern: Customers were concerned about mail security

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Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern:

You were concerned about having to travel to another post office for

service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern:

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient.

Concern:

Customers were concerned about the mailboxes being damaged by snowplows

Response:

The customer expressed a concern about the mailboxes being damaged by snowplows or farm equiptment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

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III. EFFECT ON EMPLOYEES

The postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 6,100</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 50,379 <u>- \$ 12,749</u>
Total Annual Savings	\$ 37,630

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Redmon Post Office provided delivery and retail service to 100 PO Box customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$37,630 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Redmon Post Office , Brocton Post Office and Paris Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

MICHAEL PFUNDSTEIN

Manager, Post Office Operations

05/20/2011

Date

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Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the REDMON Post Office.

	ase describe any favorable or unfavorable effects that we on your community.
	any other views or information that you believe the deciding whether to adopt the proposal.
of Postal Customer	Signature of Postal Customer
ng Address	
	Other Comments. Please provide Postal Service should consider in o

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07/21/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/21/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

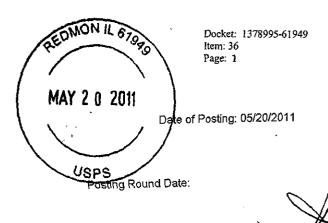
Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

SUE WANDERSEE

Post Office Review Coordinator 1720 MARKET ST ROOM 3000 SAINT LOUIS, MO 63155-9900



Date of Removal: 07/21/2011

Removal Round Date:

JUL 2 1 2011

USPS

PROPOSAL TO CLOSE THE REDMON, IL POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378995 - 61949

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L RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

Response:

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster position became vacant when the postmaster is reassigned on May 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also 4 retail offices within 10 miles of the Redmon Post Office

The Redmon Post Office, an EAS-11 level, provides service from 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Monday - Friday, 8:00 a.m. to 11:00 a.m. Saturday and lobby hours of 5:00 a.m. to 9:00 p.m. on Monday - Friday and 5:00 a.m. to 5:00 p.m. on Saturday to 100 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,955 (26 revenue units) in FY 2008; \$9,719 (25 revenue units) in FY 2009; and \$12,202 (32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 06, 2011, representatives from the Postal Service were available at the Redmon Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On April 25, 2011, 110 questionnaires were distributed to delivery customers of the Redmon Post Office. Questionnaires were also available over the counter for retail customers at the Redmon Post Office. 40 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 16 unfavorable, and 21 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Paris Post Office, an EAS-20 level office. Window service hours at the Paris Post Office are from 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m, Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. There are 257 post office boxes available.

Retail service is also available at the Brocton Post Office an EAS-11 level office, located six miles away. Window service hours at Brocton Post Office are from 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday and 9:15 a.m. to 11:15 a.m. on Saturday. There are 84 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

,euc	ion, and from the congression in query.	
l.	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
	Response:	The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
2.	Concern:	Customers asked why their post office was being discontinued while others were retained
	Response:	The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3.	Concern:	Customers expressed concern about collection of outgoing mail
	Response:	The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
4.	Concern:	Customers expressed concern about having to erect a rural mailbox
	Response'	The customer expressed concern about having to erect a rural mailbox.

Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

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5. Concern:

Response:

6. Concern:

Response:

7. Concern:

Response:

8. Concern:

Response:

9. Concern:

Response:

10. Concern:

Response:

Customers expressed concern for loss of community identity

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Customers expressed concern over the dependability of rural route service

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to thier customers.

Customers inquired about mailbox installation and maintenance

The customer expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

Customers were concerned about later delivery of mail

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Customers were concerned about mail security

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery

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on another day by going online to usps.com or calling 1-800-ASK-USPS.

11. Concern:

Response:

Customers were concerned about obtaining the stamps requested

The customer were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

12. Concern:

Response:

Customers were concerned about senior citizens

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. Concern:

Response:

Customers were concerned about the limited hours of operation at the post office

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

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Customers were concerned about the limited hours of operation at the post office

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

15. Concern:

Response:

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

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Response:

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Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for

customers.

4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient

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Saves time and energy for customers who drive to the post office to pick up mail.

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 The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.

2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

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A change in the mailing address. The community name will continue to be used in the new address. A
carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Response:

Redmon is an unincorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar Co. Sherrif Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees and farmers, and those who commute to work at nearby communities and work in local businesses.

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Response:

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Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Response:

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Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

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III. EFFECT ON EMPLOYEES

The postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	:	\$ 33,168 \$ 11,111 <u>+ \$ 6,100</u>
Total Annual Costs Less Annual Cost of Replacement Service	•	\$ 50,379 <u>- \$ 12,749</u>
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V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

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The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

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VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.
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The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

MICHAEL PFUNDSTEIN
Manager, Post Office Operations

05/20/2011

Date

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Date of Posting: 05/20/2011

Date of Removal: 07/21/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE REDMON, IL POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the Redmon Post Office:

The Postal Service is considering the close of the Redmon Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/20/2011 through 07/21/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Redmon Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

SUE WANDERSEE 1720 MARKET ST ROOM 3000 SAINT LOUIS, MO 63155-9900

For more information, you may call SUE WANDERSEE at (314) 436-3645 or write to the above address.

Thank you for your assistance.

MICHAEL PFUNDSTEIN 1720 MARKET ST ROOM 3000 SAINT LOUIS, MO 63155-9900 MAY 20 2011

USPS

JUL 21 2011 USPS

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Date of Posting: 05/20/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE REDMON, IL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE



To the customers of the Redmon Post Office:

The Postal Service is considering the close of the Redmon Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/20/2011 through 07/21/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Redmon Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

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Date of Posting: 05/20/2011

Posting Round Date:

Date of Removal: 07/21/2011

Removal Round Date:

PROPOSAL TO CLOSE THE REDMON, IL POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378995 - 61949

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I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster position became vacant when the postmaster is reassigned on May 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also 4 retail offices within 10 miles of the Redmon Post Office

The Redmon Post Office, an EAS-11 level, provides service from 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Monday - Friday , 8:00 a.m. to 11:00 a.m. Saturday and lobby hours of 5:00 a.m. to 9:00 p.m. on Monday - Friday and 5:00 a.m. to 5:00 p.m. on Saturday to 100 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,955 (26 revenue units) in FY 2008; \$9,719 (25 revenue units) in FY 2009; and \$12,202 (32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 06, 2011, representatives from the Postal Service were available at the Redmon Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On April 25, 2011, 110 questionnaires were distributed to delivery customers of the Redmon Post Office. Questionnaires were also available over the counter for retail customers at the Redmon Post Office. 40 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 16 unfavorable, and 21 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Paris Post Office, an EAS-20 level office. Window service hours at the Paris Post Office are from 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m, Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. There are 257 post office boxes available.

Retail service is also available at the Brocton Post Office an EAS-11 level office, located six miles away. Window service hours at Brocton Post Office are from 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday and 9:15 a.m. to 11:15 a.m. on Saturday. There are 84 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
	Response:	The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
2	Concern:	Customers asked why their post office was being discontinued while others were retained
	Response:	The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3.	Concern:	Customers expressed concern about collection of outgoing mail
	Response:	The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
l.	Concern:	Customers expressed concern about having to erect a rural mailbox
	Response:	The customer expressed concern about having to erect a rural mailbox

Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

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5. Concern:

Response:

6.

Response:

Concern:

7. Concern:

Response:

8. Concern:

Response:

9. Concern:

Response:

10. Concern:

Response:

Customers expressed concern for loss of community identity

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Customers expressed concern over the dependability of rural route service

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to thier customers.

Customers inquired about mailbox installation and maintenance

The customer expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

Customers were concerned about later delivery of mail

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Customers were concerned about mail security

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery

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on another day by going online to usps.com or calling 1-800-ASK-USPS.

11. Concern:

Response:

Customers were concerned about obtaining the stamps requested

The customer were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

12. Concern:

Response:

Customers were concerned about senior citizens

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. Concern:

Response:

Customers were concerned about the limited hours of operation at the post office

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

14. Concern:

Response:

Customers were concerned about the limited hours of operation at the post office

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

15. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

16. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. Concern:

Customers were concerned about a change of address

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Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

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Some advantages of the proposal are:

3.

2.

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail. 2.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for

customers.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient 4.

parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees.

5. Saves time and energy for customers who drive to the post office to pick up mail. 6

Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 1. by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A 3.

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II, EFFECT ON COMMUNITY

Redmon is an unincorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar Co. Sherrif Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumming, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Redmon Post Office will be available at the Paris Post Office. Government forms normally provided by the Post Office will also be available at the Paris Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

Concern: Customers expressed concern for loss of community identity

The customer expressed a concern about the loss of the Response: Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the

National Five-Digit ZIP Code and Post Office Directory.

Customers expressed concern for those customers with disabilities Concern: who are not able to go to Post Office to pick up their mail

The customer expressed a concern about those customers with Response:

disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the

administrative postmaster.

Customers were concerned about mail security Concern:

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Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

4. Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

5. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

6. Concern:

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient.

7. Concern:

Customers were concerned about the mailboxes being damaged by snowplows

Response:

The customer expressed a concern about the mailboxes being damaged by snowplows or farm equiptment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

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III. EFFECT ON EMPLOYEES

The postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 6.100</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 50,379 <u>- \$ 12.749</u>
Total Annual Savings	<u>\$ 37,630</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Redmon Post Office provided delivery and retail service to 100 PO Box customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$37,630 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Redmon Post Office , Brocton Post Office and Paris Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

MICHAEL PFUNDSTEIN
Manager, Post Office Operations

05/20/2011

Date

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Date of Posting: 05/20/2011

Date of Removal: 07/21/2011

UNITED STATES POSTAL SERVICE

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Date of Posting: 05/20/2011

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PROPOSAL TO CLOSE THE REDMON, IL POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378995 - 61949





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4.	Concern:	Customers expressed concern about having to erect a rural mailbox
	Response:	The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

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5. Concern:

Response:

6. Concern:

Response:

7. Concern:

Response:

8. Concern:

Response:

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12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

16. Concern:

Response:

Customers were concerned about senior citizens

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about the limited hours of operation at the post office

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

Customers were concerned about the limited hours of operation at the post office

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. Concern: Customers were concerned about a change of address

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Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

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Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

2. Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for

customers.

6.

4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient

parcel delivery for customers.

5. Customers opting for carrier service will not have to pay post office box fees.

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.

2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

3. A change in the mailing address. The community name will continue to be used in the new address. A

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Response:

Redmon is an unincorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar Co. Sherrif Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumming, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Redmon Post Office will be available at the Paris Post Office. Government forms normally provided by the Post Office will also be available at the Paris Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

. Concern: Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Concern:

Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the

administrative postmaster.

Concern: Customers were concerned about mail security

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Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

4. Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

5. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

б. Concern:

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient.

7. Concern:

Customers were concerned about the mailboxes being damaged by snowplows

Response:

The customer expressed a concern about the mailboxes being damaged by snowplows or farm equiptment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

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III. EFFECT ON EMPLOYEES

The postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 6,100</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 50,379 <u>- \$ 12.749</u>
Total Annual Savings	. <u>\$ 37,630</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Redmon Post Office provided delivery and retail service to 100 PO Box customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$37,630 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

Milach Junder	
	05/20/2011
MICHAEL PFUNDSTEIN Manager Post Office Operations	Date

Docket: 1378995-61949

Item: 37 Page: 1

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 07/21/2011

Postal Customers of the Redmon Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Redmon Post Office, which was posted 05/20/2011 through 07/21/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Redmon Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

MICHAEL PFUNDSTEIN 1720 MARKET ST ROOM 3000

SAINT LOUIS, MO 63155-9900

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07/27/2011

MEMO TO THE RECORD

SUBJECT: REDMON

Docket Number 1378995 - 61949

The proposal to consolidate the REDMON was posted with an "Invitation for Comments," at the REDMON from 05/20/2011 through 07/21/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

SUE WANDERSEE Post Office Review Coordinator GATEWAY PFC District

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Prepared by:	Sue Wande	rsee PFC Post Office Review C	Coordinates		Date:	07/27/2011
Tele No:	(314) 436-3		Joorumatol		Fax No:	(651) 365-9708

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Date of Posting: 05/20/2011

Posting Round Date:

Date of Removal: 07/21/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE REDMON, IL POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1378995 - 61949

Docket: 1378995-61949

Item: 41 Page: 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on May 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also four retail offices within 10 miles of the Redmon Post Office

The Redmon Post Office, an EAS-11 level, provides service from 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Monday - Friday , 8:00 a.m. to 11:00 a.m. Saturday and lobby hours of 5:00 a.m. to 9:00 p.m. on Monday - Friday and 5:00 a.m. to 5:00 p.m. on Saturday to 100 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,955 (26 revenue units) in FY 2008; \$9,719 (25 revenue units) in FY 2009; and \$12,202 (32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 06, 2011, representatives from the Postal Service were available at the Redmon Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On April 25, 2011, 110 questionnaires were distributed to delivery customers of the Redmon Post Office. Questionnaires were also available over the counter for retail customers at the Redmon Post Office. 54 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 21 unfavorable, and 30 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Paris Post Office, an EAS-20 level office. Window service hours at the Paris Post Office are from 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m. Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. There are 257 post office boxes available.

Retail service is also available at the Brocton Post Office an EAS-11 level office, located six miles away. Window service hours at Brocton Post Office are from 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday and 9:15 a.m. to 11:15 a.m. on Saturday. There are 84 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
	Response:	The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
2.	Concern:	Customers asked why their post office was being discontinued while others were retained
	Response:	The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3.	Concern:	Customers expressed concern about collection of outgoing mail
	Response:	The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
4.	Concern:	Customers expressed concern about having to erect a rural mailbox
	Response:	The customer expressed concern about having to erect a rural mailbox.

Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

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5. Concern:

Response:

6. Concern:

Response:

7. Concern:

Response:

8. Concern:

Response:

9. Concern:

Response:

10. Concern:

Response:

Customers expressed concern for loss of community identity

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Customers expressed concern over the dependability of rural route service

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to thier customers.

Customers inquired about mailbox installation and maintenance

The customer expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

Customers were concerned about later delivery of mail

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Customers were concerned about mail security

The customer expressed a concern about the security of mail.
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery

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11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

16. Concern:

Response:

on another day by going online to usps.com or calling 1-800-ASK-USPS.

Customers were concerned about obtaining the stamps requested

The customer were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

Customers were concerned about senior citizens

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about the limited hours of operation at the post office

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

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You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

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Customers were concerned about a change of address

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Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

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Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for

customers.

4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient

parcel delivery for customers.

5. Customers opting for carrier service will not have to pay post office box fees.

6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Redmon is an unincorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar Co. Sherrif Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees and farmers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumming, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Redmon Post Office will be available at the Paris Post Office. Government forms normally provided by the Post Office will also be available at the Paris Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern: Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the

National Five-Digit ZIP Code and Post Office Directory.

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name and ZIP Code in addresses.

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3. Concern:

Response:

Response:

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administrative postmaster.

4. Concern:

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose,

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6. Concern:

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7. Concern:

Customer expressed a concern about the loss of the community

bulletin board at the Post Office.

Response:

The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient.

8. Concern:

Customers were concerned about the mailboxes being damaged by snowplows

Response:

The customer expressed a concern about the mailboxes being damaged by snowplows or farm equiptment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

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III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 6.100</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 50,379 <u>- \$ 12.749</u>
Total Annual Savings	<u>\$ 37.630</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Redmon Post Office provided delivery and retail service to 100 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$37,630 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Redmon Post Office , Brocton Post Office and Paris Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

MICHAEL PFUNDSTEIN
Manager, Post Office Operations

05/20/2011

Date

Docket: 1378995-61949 Item: 42 Page: 1

U.S. POSIAI SEMICE (1. Date POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Prepared				1. Date Prepared
Fact Sheet 05/20/2011				
2. Post Office Name REDMON	3. State and ZIP + 4 Code IL, 51949-9000			
4. District, Customer Service 5. An	ea, Customer Service	6. County		sional District
GATEWAY PFC 8. Reason for Proposal to Discontinue postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, fi which already provides service to the surrounding area. There are also four retail offices within 10 miles of the Redman Post Offices	AT LAKES 9. PO Emergency Suspendi No Suspension	Edgar Reason and Date) 10	15th Proposed Perman	ent Alternate Service
11. Staffing			2. Hours of Service	
a. PM PM PM Vacancy Occupied 05/01/2010	Reason & Date; retired	a, Time M-F 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m.	Sat 8:00 a,m. to 11:00 a	Total Window Hours Per Week
b. OIC Career	Non-Career	a. Lobby Time M-F 5:00 a.m. to 9:00 p.m.	Sat 5:00 a.m. to 5:00 p.i	m. 36,75
d. No of Clerks- 0 No of Career- 0 I e. No of Others- 0 No of Career- 0 I	Downgraded from EAS-11 No of Non-Career- 0 No of Non-Career- 0			,
13. Number of Custom			Daily Volume (Piece	
a. General Delivery b. P.O. Box	100	Types of Mail	Received	Dispatched
c. City Delivery	l ————	a, First-Class b, Newspaper	<u>262</u>	30
d. Rural Delivery	} 	c. Parcel	3 1	1
e. Highway Contract Route Box		d. Other	0 1	
f. Total	100	e. Total	341	32
	0	(341]
g. No. Receiving Duplicate Service		f. No. of Postage Meters		
h. Average No. Oally Transactions Finances a. FY	4,10	g. No. of Permits		0
Finances a, FY Receipts b, EAS Step 1 c, PM Fringe Benefits S 9,956 PM Basic Salary (33.5% of b.) (30.00				
30-day cancellation clause? Yes No Evicted? Yes No (if Yes, must vacate by) Located in: Business Home Other Suitable alternate quarters available? Yes No 16b. Explain:				
lease being researched 17. Schools, Churches and Organization in S	Service Area: No: 1	10 Administrative ##	055 - 55 - 5	
Redmon Christian Church	. Wb. 1	a Window Service Hours: M-F4	EAS Level <u>2</u> 3:30 a.m. 11:30 a.m. nd 12:30 p.m. to :30 p.m	0 Miles Away 9.1 8:30 a.m. to 12:00 SATP.m. SAT 24-hours
18. Businesses in Service Area: Redmon Watenworks, Buck Township, Down Plumming, Englum Grain Co. Inc., Edgar Cot Pumping, Redmon Pit Stop, and Terry Ingran	Window Service Hours: M-F3 Lobby Hours: M-F6 PO Boxes Available: 84	EAS 1 Level 2:00 a.m. to 12:00 .m. and 12:30 to :15 p.m.	1 Miles Away 6.2 9:15 a.m. to 11:15 SATa.m. SAT 6:00 a.m. to 9:00 p.m.	
Printed Name and Title	21. Pre	pared by Signature		Telephone No. AC ()
SUE WANDERSEE PO Discontinuance Coordinator Name	Tologhan Na AC II	SUE WANDERSEE		(314) 436-3645
SUE WANDERSEE	Telephone No. AC () (314) 436-3645	Location SAINT LOUIS, MO		
PS Form 4920, June 1993				

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07/27/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

REDMON

Docket Number 1378995 - 61949

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

DAVID MARTIN District Manager

Item: 44 Page: 1

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Omice Matrie,	State, ZIF Code.	NEDIWOT, 12, 01940-0000		
EAS Level:		11		
District:		GATEWAY PFC		
County:		Edgar		
Congressional	District:	15th		
Proposal:		✓ Close Consolidate		
Reason For P	ropsed:	retired		
Alternate Serv	rice Prapased:	Rural Route Service		
Customers Aff	fected:			
Post Office I	Зох:	100		
General Del	ivery:	0		
Rural Route	:	0		
Highway Co	intract Route (HCR):	0		
City Route:	, ,	0		
Intermediate	e Rural:	0		
Intermediate		0		
	er of customers:	100		
10001110000	or or oustonious.			
Date	L state			
Date	Action Office suspended, Reason suspended:			
	Suspension notice sent to Headquarters,			
05/01/2010	Postmaster vacancy occurred. Reason: retired			
	OIC: Career: 0 Noncareer: 0 Other Employe	es; 0		
03/01/2011	District manager authorization to study. Questionnaires sent to customers. Number sent: 1	10 Number Poturned: 54		
04/25/2011	Analysis: Favorable 3 Unfavorable 21 No Opin			
Petition received, Number of signatures: 0				
	Concerns expressed: In/a			
	Congressional inquiry received: No			
	Concerns expressed:			
05/20/2011	n/a Proposal and checklist sent to district for review.			
CONTON	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920			
05/20/2011	1 attached).			
05/20/2011	15/20/2011 Proposal and invitation for comments posted and round-dated, 17/27/2011 Proposal and invitation for comments removed and round-dated.			
0112112011	Comment Analysis:	o lound-daled.		
	Favorable 0 Unfavorable 0 No Opinion 0 0	_ 		
None	Premature PRC appeal received. Concerns expressed:			
	n/a			
05/20/2011	Updated PS Form 4920 completed (if necessary).			
08/04/2011	Certification of the official record.	nt, Delivery and Retail, and copy of transmittal letter to vice		
08/08/2011	president, Area Operations.	ii, beivery and Retail, and copy of transmittal letter to vice		
08/14/2011	Headquarters logged in official record (option entr			
	Record returned to district for additional considera	ion,		
08/23/2011	Record returned as not warranted. Final determination posted at affected office(s) and	t round-dated		
10/04/2011	Final determination removed and round-dated.	7 round-dailed.		
	Postal Bulletin Post Office Change Announcement	form sent to Headquarters.		
	No appeals letter received from Headquarters.			
10/03/2011	Appeal to PRC received. PRC opinion received on appeal:			
		ISPS Withdrawn;		
	Address management systems notified to updated	AMS report.		
	Discontinuance announced in Postal Bulletin No.:	Effective date:		
Review Coordi	nator/person most familiar with the case:			
	SUE WANDERSEE	(314) 436-3645		
	Name/Title	Telephone Number		
	SUE WANDERSEE	/94 D 406 064E		
	District Post Office Review Coordinator	(314) 436-3645 Telephone Number		
	- said and sulfact the state of difficulty	t elebitotie raditati		

Docket: 1378995-61949 Item: 45

Page: 1



08/08/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Redmon Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Sue Wandersee, Post Office Review Coordinator, at (314) 436-3645 or Michael Pfundstein Manager Post Office Operations.

DAVID MARTIN DISTRICT MANAGER 1720 MARKET ST ROOM 3000

SAINT LOUIS, MO 63155-9900

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4J/P1378995.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, GREAT LAKES Area (no enclosures)

Docket: 1378995-61949

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Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the REDMON was received by 08/14/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Item: 47 Page: 1

Date of Posting: 08/23/2011

Date of Removal: 09/24/2011

FINAL DETERMINATION TO CLOSE THE REDMON, IL POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378995 - 61949

Docket: 1378995-61949 Item: 47

Page: 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster position became vacant when the postmaster refired on May 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also four retail offices within 10 miles of the Redmon Post Office

The Redmon Post Office, an EAS-11 level, provides service from 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Monday - Friday , 8:00 a.m. to 11:00 a.m. Saturday and lobby hours of 5:00 a.m. to 9:00 p.m. on Monday - Friday and 5:00 a.m. to 5:00 p.m. on Saturday to 100 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,955 (26 revenue units) in FY 2008; \$9,719 (25 revenue units) in FY 2009; and \$12,202 (32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 06, 2011, representatives from the Postal Service were available at the Redmon Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On April 25, 2011, 110 questionnaires were distributed to delivery customers of the Redmon Post Office. Questionnaires were also available over the counter for retail customers at the Redmon Post Office. 54 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 21 unfavorable, and 30 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Paris Post Office, an EAS-20 level office. Window service hours at the Paris Post Office are from 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m, Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. There are 257 post office boxes available.

Retail service is also available at the Brocton Post Office an EAS-11 level office, located six miles away. Window service hours at Brocton Post Office are from 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday and 9:15 a.m. to 11:15 a.m. on Saturday. There are 84 post office boxes available for rent.

The proposal to close the Redmon Post Office was posted with an invitation for comment at the Redmon Post Office, Brocton Post Office and Paris Post Office from May 20, 2011 to July 21, 2011. The following additional concerns were received during the proposal posting period:

Concern:

Customer expressed a concern about the inability of the rural carrier to

Concern: weigh and rate letters and packages The customer expressed a concern about the inability of the rural carrier Response: to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Customers asked why their post office was being discontinued while Concern: others were retained Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Concern: Customers expressed concern about collection of outgoing mail Response: The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the

4. Concern: Customers expressed concern about having to erect a rural mailbox

carrier that outgoing mail is to be collected from the mailbox.

Item: 47 Page: 3

Response:

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

5. Concern:

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

6. Concern:

Customers expressed concern over the dependability of rural route service

Response:

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to thier customers.

7. Concern:

Customers inquired about mailbox installation and maintenance

Response:

The customer expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

8. Concern:

Customers were concerned about later delivery of mail

Response:

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

9. Concern:

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail.
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

10. Concern:

Customers were concerned about obtaining accountable mail and large parcels

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Response:

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery on another day by going online to usps.com or calling 1-800-ASK-USPS.

11. Concern:

Customers were concerned about obtaining the stamps requested

Response:

The customer were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

12. Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

13. Concern:

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

14. Concern:

Customers were concerned about the limited hours of operation at the post office

Response:

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

15. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

16. Concern:

You were concerned about having to travel to another post office for service

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Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. Concern:

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- Customers opting for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- 4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- 1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address
 will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Redmon is an incorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar County Sherrif Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees, farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumming, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Redmon Post Office will be available at the Paris Post Office. Government forms normally provided by the Post Office will also be available at the Paris Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

2. Concern:

Customers expressed concern for loss of community identity.

Item: 47 Page: 6

Response: A con reside

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

3. Concern:

Customers expressed concern for those customers with disabilities who are not able to go to Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

4. Concern:

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

5. Concern:

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

7. Concern:

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence of location in the town that is convenient.

8. Concern:

Customers were concerned about the mailboxes being damaged by snowplows

Response:

The customer expressed a concern about the mailboxes being damaged by snowplows or farm equiptment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

Item: 47 Page: 7

The postmaster position became vacant when the postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 6,100</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 50,379 <u>- \$ 12,749</u>
Total Annual Savings	\$_37,630

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

Item: 47 Page: 8

VI. SUMMARY

This is the final determination to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine mites away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Redmon Post Office provided delivery and retail service to 100 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$37,630 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Redmon Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.

Can Kapp	
1000 74900	08/22/2011
Dean J Granholm Vice President of Delivery and Post Office Operations	Date



08/23/2011

OFFICER-IN-CHARGE/POSTMASTER Redmon Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Redmon Post Office Final Determination Docket No. 1378995 - 61949

Please post in the lobby the enclosed final determination to close the Redmon Post Office. The final determination must be posted in a prominent place from 08/23/2011 through close of business on 09/24/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 09/25/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (314) 436-3645.

Sincerely,

SUE WANDERSEE

POST OFFICE REVIEW COORDINATOR

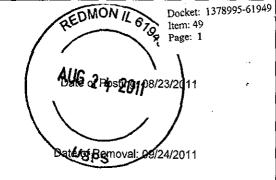
1720 MARKET ST ROOM 3000

SAINT LOUIS, MO 63155-9900

Enclosures:

Final Determination Official Record

Docket: 1378995-61949 Item: 48 Page: 2



FINAL DETERMINATION TO CLOSE THE REDMON, IL POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE



DOCKET NUMBER 1378995 - 61949



Item: 49 Page: 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

2.

3.

The Postal Service is issuing the final determination to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on May 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also four retail offices within 10 miles of the Redmon Post Office

The Redmon Post Office, an EAS-11 level, provides service from 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Monday -Friday , 8:00 a.m. to 11:00 a.m. Saturday and lobby hours of 5:00 a.m. to 9:00 p.m. on Monday - Friday and 5:00 a.m. to 5:00 p.m. on Saturday to 100 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,955 (26 revenue units) in FY 2008; \$9,719 (25 revenue units) in FY 2009; and \$12,202 (32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 06, 2011, representatives from the Postal Service were available at the Redmon Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On April 25, 2011, 110 questionnaires were distributed to delivery customers of the Redmon Post Office. Questionnaires were also available over the counter for retail customers at the Redmon Post Office. 54 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 21 unfavorable, and 30 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Paris Post Office, an EAS-20 level office. Window service hours at the Paris Post Office are from 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m, Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. There are 257 post office boxes available.

Retail service is also available at the Brocton Post Office an EAS-11 level office, located six miles away. Window service hours at Brocton Post Office are from 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday and 9:15 a.m. to 11:15 a.m. on Saturday. There are 84 post office boxes available for rent.

The proposal to close the Redmon Post Office was posted with an invitation for comment at the Redmon Post Office , Brocton Post Office and Paris Post Office from May 20, 2011 to July 21, 2011. The following additional concerns were received during the proposal posting period:

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
	Response:	The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
2,	Concern:	Customers asked why their post office was being discontinued while others were retained
	Response:	The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3.	Concern:	Customers expressed concern about collection of outgoing mail

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Response:

The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

4. Concern:

Customers expressed concern about having to erect a rural mailbox

Response:

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

5. Concern:

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

6. Concern:

Customers expressed concern over the dependability of rural route

Response:

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to thier customers.

7. Concern:

Customers inquired about mailbox installation and maintenance

Response:

The customer expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

8. Concern:

Customers were concerned about later delivery of mail

Response:

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

9. Concern:

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

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10. Concern:

Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery on another day by going online to usps.com or calling 1-800-ASK-USPS.

Customers were concerned about obtaining the stamps requested

The customer were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

Customers were concerned about senior citizens

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about the limited hours of operation at the post office

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well.

Customers were concerned about the limited hours of operation at the post office

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

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16. Concern:

You were concerned about having to travel to another post office for

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. Concern:

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

Some advantages of the proposal are:

The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers. 3,

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for 4.

5. Customers opting for carrier service will not have to pay post office box fees.

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or 1, contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A carrier route address 3. will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Redmon is an unincorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar County Sherrif Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees, farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumming, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Redmon Post Office will be available at the Paris Post Office. Government forms normally provided by the Post Office will also be available at the Paris Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

Concern:

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

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2. Concern: Customers expressed concern for loss of community identity. Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. Customers expressed concern for those customers with disabilities Concern: who are not able to go to Post Office to pick up their mail Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Concern: Customers were concerned about mail security Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Concern: Customers were concerned about senior citizens Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. You were concerned about having to travel to another post office for 6. Concern: Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customer expressed a concern about the loss of the community Concern: bulletin board at the Post Office. Response: The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient. Customers were concerned about the mailboxes being damaged by Concern: snowplows Response: The customer expressed a concern about the mailboxes being damaged by snowplows or farm equiptment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

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III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 6,100</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 50,379 <u>- \$ 12.749</u>
Total Annual Savings	_\$ 37,630

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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VI. SUMMARY

This is the final determination to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mall volume has declined. Effective and regular service will continue to be provided by rural route service.

The Redmon Post Office provided delivery and retail service to 100 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$37,630 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Redmon Post Office , Brocton Post Office and Paris Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Redmon Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.

Dean J Granholm
Vice President of Delivery and Post Office Operations

08/22/2011

Date

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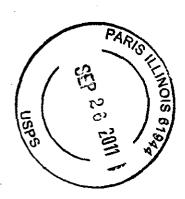
Docket: 1378995-61949 Item: 49 Page: 9

Date of Posting: 08/23/2011

Date of Removal: 09/24/2011

FINAL DETERMINATION TO CLOSE THE REDMON, IL POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1378995 - 61949





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1. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on May 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also four retail offices within 10 miles of the Redmon Post Office

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	Response:	The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3.	Concern:	Customers expressed concern about collection of outgoing mail

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Response:

The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

4. Concern:

Customers expressed concern about having to erect a rural mailbox

Response:

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

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Response:

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Customers were concerned about the limited hours of operation at the post office

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The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office,

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

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16. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. Concern:

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- 2. Customers opting for carrier service will have 24-hour access to their mail.

3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Redmon is an unincorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar County Sherrif Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees, farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumming, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Redmon Post Office will be available at the Paris Post Office. Government forms normally provided by the Post Office will also be available at the Paris Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern:

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

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Customers expressed concern for loss of community identity. Concern: A community's identity derives from the interest and vitality of its Response: residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. Customers expressed concern for those customers with disabilities Concern: who are not able to go to Post Office to pick up their mail The customer expressed a concern about those customers with Response: disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Concern: Customers were concerned about mail security Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Customers were concerned about senior citizens Concern: The customer expressed a concern about senior citizens. Carrier Response: service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. You were concerned about having to travel to another post office for Concern: service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox, Stamps by Mail and Money Order Application forms are available for customer convenience. Customer expressed a concern about the loss of the community Concern: bulletin board at the Post Office. Response: The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient. Customers were concerned about the mailboxes being damaged by Concern: snowplows Response: The customer expressed a concern about the mailboxes being damaged by snowplows or farm equiptment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination

will not adversely affect the community.

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III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 6,100</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 50,379 <u>- \$ 12.749</u>
Total Annual Savings	<u>\$ 37.630</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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VI. SUMMARY

This is the final determination to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Redmon Post Office provided delivery and retail service to 100 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged four. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$37,630 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Redmon Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.

Kant Karlolu		
	08/22/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	



Docket: 1378995-61949 Item: 49 Page: 17

Date of Posting: 08/23/2011

Date of Removal: 09/24/2011



FINAL DETERMINATION TO CLOSE THE REDMON, IL POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE



DOCKET NUMBER 1378995 - 61949

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I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

Concern:

The Postal Service is issuing the final determination to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster position became vacant when the postmaster retired on May 01, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: postmaster vacancy in addition to declining postal needs in the community. Regular and effective service can be provided to the customers with the rural carrier out of Paris, IL which already provides service to the surrounding area. There are also four retail offices within 10 miles of the Redmon Post Office

The Redmon Post Office, an EAS-11 level, provides service from 8:45 a.m. to 12:30 p.m. and 1:00 p.m. to 4:00 p.m. Monday - Friday, 8:00 a.m. to 11:00 a.m. Saturday and lobby hours of 5:00 a.m. to 9:00 p.m. on Monday - Friday and 5:00 a.m. to 5:00 p.m. on Saturday to 100 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged four transaction(s) accounting for four minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,955 (26 revenue units) in FY 2008; \$9,719 (25 revenue units) in FY 2009; and \$12,202 (32 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 06, 2011, representatives from the Postal Service were available at the Redmon Post Office to answer questions and provide information to customers. 22 customer(s) attended the meeting.

On April 25, 2011, 110 questionnaires were distributed to delivery customers of the Redmon Post Office. Questionnaires were also available over the counter for retail customers at the Redmon Post Office. 54 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 21 unfavorable, and 30 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Paris Post Office, an EAS-20 level office. Window service hours at the Paris Post Office are from 8:30 a.m. 11:30 a.m. and 12:30 p.m. to 4:30 p.m. Monday through Friday, and 8:30 a.m. to 12:00 p.m. on Saturday. There are 257 post office boxes available.

Retail service is also available at the Brocton Post Office an EAS-11 level office, located six miles away. Window service hours at Brocton Post Office are from 9:00 a.m. to 12:00 p.m. and 12:30 to 3:15 p.m., Monday through Friday and 9:15 a.m. to 11:15 a.m. on Saturday. There are 84 post office boxes available for rent.

The proposal to close the Redmon Post Office was posted with an invitation for comment at the Redmon Post Office, Brocton Post Office and Paris Post Office from May 20, 2011 to July 21, 2011. The following additional concerns were received during the proposal posting period:

Customer expressed a concern about the inability of the rural carrier to

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

٠.	Odicom.	weigh and rate letters and packages
	Response:	The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
2.	Concern:	Customers asked why their post office was being discontinued while others were retained
	Response:	The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3.	Concern:	Customers expressed concern about collection of outgoing mail

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Response:

The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

4. Concern:

Customers expressed concern about having to erect a rural mailbox

Response:

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from another Post Office location.

5. Concern:

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

6. Concern:

Customers expressed concern over the dependability of rural route service

Response:

The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and provide services to thier customers.

7. Concern:

Customers inquired about mailbox installation and maintenance

Response:

The customer expressed a concern about mailbox installation and maintenance. If curbside delivery is established, customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

8. Concern:

Customers were concerned about later delivery of mail

Response:

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

9. Concern:

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

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10. Concern:

Response:

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

Customers were concerned about obtaining accountable mail and large parcels

The customer expressed a concern about obtaining accountable mail and large parcels. If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office or request redelivery on another day by going online to usps.com or calling 1-800-ASK-USPS.

Customers were concerned about obtaining the stamps requested

The customer were concerned about obtaining specific stamps. Retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Stamps by mail, or a Form 3227-R, Stamp Purchase Order (Rurai), available from the post office or the carrier.

Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately. Customers who are looking for even greater selection are invited to visit www.usps.com or contact 1-800-STAMP-24.

Customers were concerned about senior citizens

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about the limited hours of operation at the post office

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue, If workload increases, hours may increase as well,

Customers were concerned about the limited hours of operation at the post office

The customer expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue. If workload increases, hours may increase as well. The CPO will provide at least the same number of window service hours as the post office.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience along with various special services.

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16. Concern:

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

17. Concern:

Customers were concerned about a change of address

Response:

The customer expressed a concern about a change in address. Customers will be assigned a 911 address (if they do not already have one). The new address will continue to use the community name. Mail will be forwarded in accordance with postal regulations, and change of address forms are available online at www.usps.com from the Postal Service to assist customers in notifying correspondents of the change.

Some advantages of the proposal are:

The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order 1. forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail. 2.

3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for 4.

5. Customers opting for carrier service will not have to pay post office box fees.

Saves time and energy for customers who drive to the post office to pick up mail. 6.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier. 2.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to

conduct most Postai Service transactions.

3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Redmon is an unincorporated community located in Edgar County. The community is administered politically by the village board. Police protection is provided by the Edgar County Sherrif Department. Fire protection is provided by the Remon Fire Department. The community is comprised of retirees, farmers and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Redmon Christian Church, Redmon Waterworks, Buck Township, Down Home Creations, Reliable Plumming, Englum Grain Co. Inc., Edgar County New Vision Parish, B & B Pumping, Redmon Pit Stop, and Terry Ingram Recycling . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Redmon Post Office will be available at the Paris Post Office. Government forms normally provided by the Post Office will also be available at the Paris Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

Concern:

Customers expressed concern for loss of community identity

Response:

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Post Office name in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

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2. Concern: Customers expressed concern for loss of community identity. A community's identity derives from the interest and vitality of its Response: residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. Customers expressed concern for those customers with disabilities Concern: who are not able to go to Post Office to pick up their mail Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster. Customers were concerned about mail security Concern: The customer expressed a concern about the security of mail. Response: Customers may place a lock on their maliboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Concern: Customers were concerned about senior citizens The customer expressed a concern about senior citizens. Carrier Response: service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. You were concerned about having to travel to another post office for 6 Concern: service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Customer expressed a concern about the loss of the community Concern: bulletin board at the Post Office. Response: The customer expressed a concern about the loss of the community bulletin board at the Post Office. Residents may continue to meet informally, socialize, and share information at any residence or location in the town that is convenient. Customers were concerned about the mailboxes being damaged by Concern: snowplows The customer expressed a concern about the mailboxes being Response:

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

damaged by snowplows or farm equiptment. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one

method often used to avoid damage by snowplows.

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III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 01, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 37,630 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 33,168 \$ 11,111 <u>+ \$ 6,100</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 50,379 <u>- \$ 12,749</u>
Total Annual Savings	<u>\$ 37,630</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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VI. SUMMARY

This is the final determination to close the Redmon, IL Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Paris Post Office, located nine miles away.

The postmaster retired on May 01, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

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Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Redmon Post Office, Brocton Post Office and Paris Post Office during normal office hours.
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08/22	08/22/2011	
Dean J Granholm Date Vice President of Delivery and Post Office Operations		